

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	Provider Number	City	Address 1	Address 2	Address 3
BELLEVUE HOSPITAL CENTER	330204	NEW YORK	FIRST AVENUE AT 27TH STREET		
BETH ISRAEL MEDICAL CENTER	330169	NEW YORK	FIRST AVENUE AT 16TH STREET		
BRONX-LEBANON HOSPITAL CENTER	330009	BRONX	1276 FULTON AVENUE		
BROOKDALE HOSPITAL MEDICAL CENTER	330233	BROOKLYN	LINDEN BOULEVARD AT BROOKDALE		

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

State	ZIP Code	County Name	Phone Number
NY	10016	NEW YORK	2125614132
NY	10003	NEW YORK	2124202000
NY	10456	BRONX	2125887000
NY	11212	KINGS	7182405966

# nyc hospital data

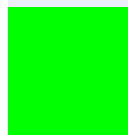
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.

14%



9%



18%



20%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.

26%

26%

23%

20%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.

60%

65%

59%

60%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.

6%

8%

12%

13%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.

19%

20%

20%

20%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

75%

72%

68%

67%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.

24%



18%



39%



38%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.

28%

27%

22%

22%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Always" received help as soon as they wanted.

48%

55%

39%

40%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.

16%



14%



20%



21%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled.

26%

27%

30%

29%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Always" well controlled.

58%

59%

50%

50%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

32%

28%

35%

31%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.

18%

20%

21%

18%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

50%

52%

44%

51%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

19%



12%



26%



15%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.

26%

21%

19%

21%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Always" clean.

55%

67%

55%

64%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.

25%

20%

25%

21%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.

33%

31%

24%

28%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.

42%

49%

51%

51%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

79%

76%

70%

67%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.

21%



24%



30%



33%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

14%

15%

24%

30%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).

35%

29%

31%

29%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

51%

56%

45%

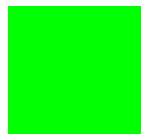
41%

# nyc hospital data

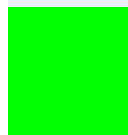
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported NO,they would not recommend the hospital.

10%



9%



15%



22%



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.

28%

28%

38%

38%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.

62%

63%

47%

40%

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

## Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
16%	
24%	
14%	
17%	

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

			KDALE PLAZA
BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	330056	BROOKLYN	121 DEKAL B AVEN UE
HOSPITAL FOR SPECIAL SURGERY	330270	NEW YORK	535 EAST 70TH STRE ET
JAMAICA HOSPITAL MEDICAL CENTER	330014	JAMAICA	89TH AVEN UE AND VAN WYCK EXPR ESSW AY
KINGSBROOK JEWISH MEDICAL CENTER	330201	BROOKLYN	585 SCHE NECT ADY AVEN

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NY	11201	KINGS	7182508000
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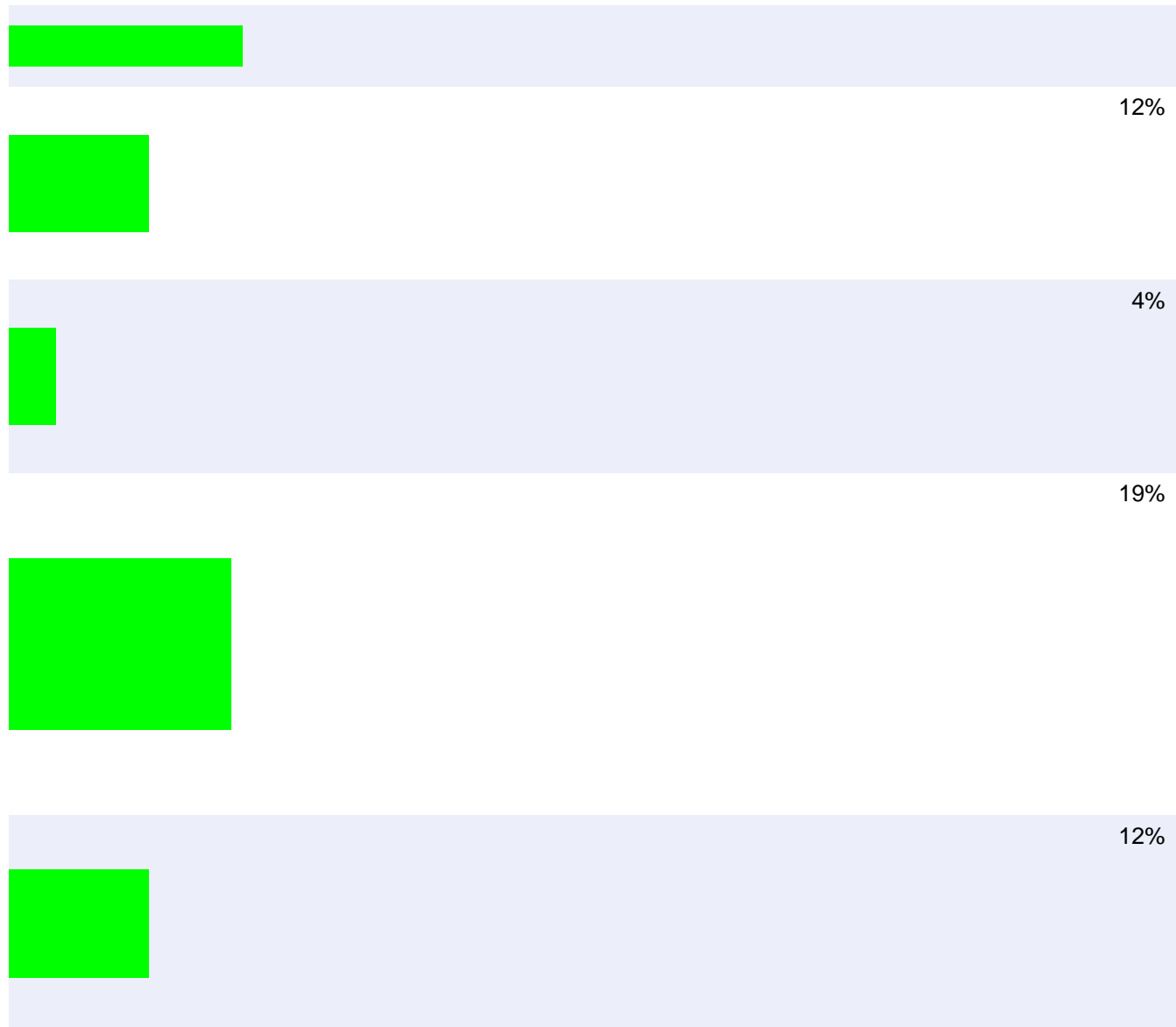
NY	10021	NEW YORK	2126061000
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NY	11418	QUEENS	7182626000
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NY	11203	KINGS	7186045789
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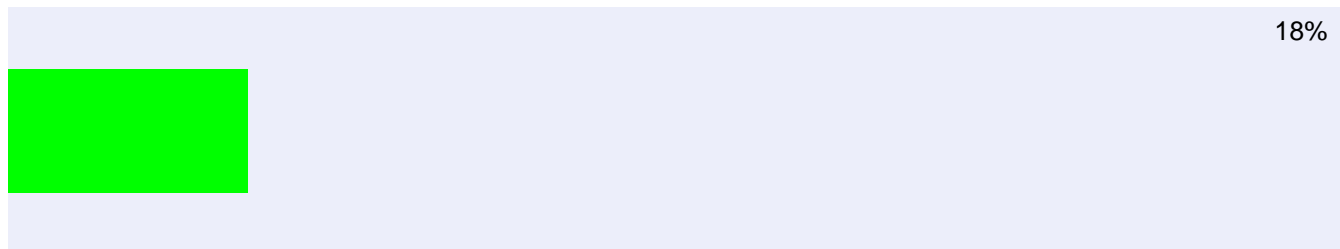
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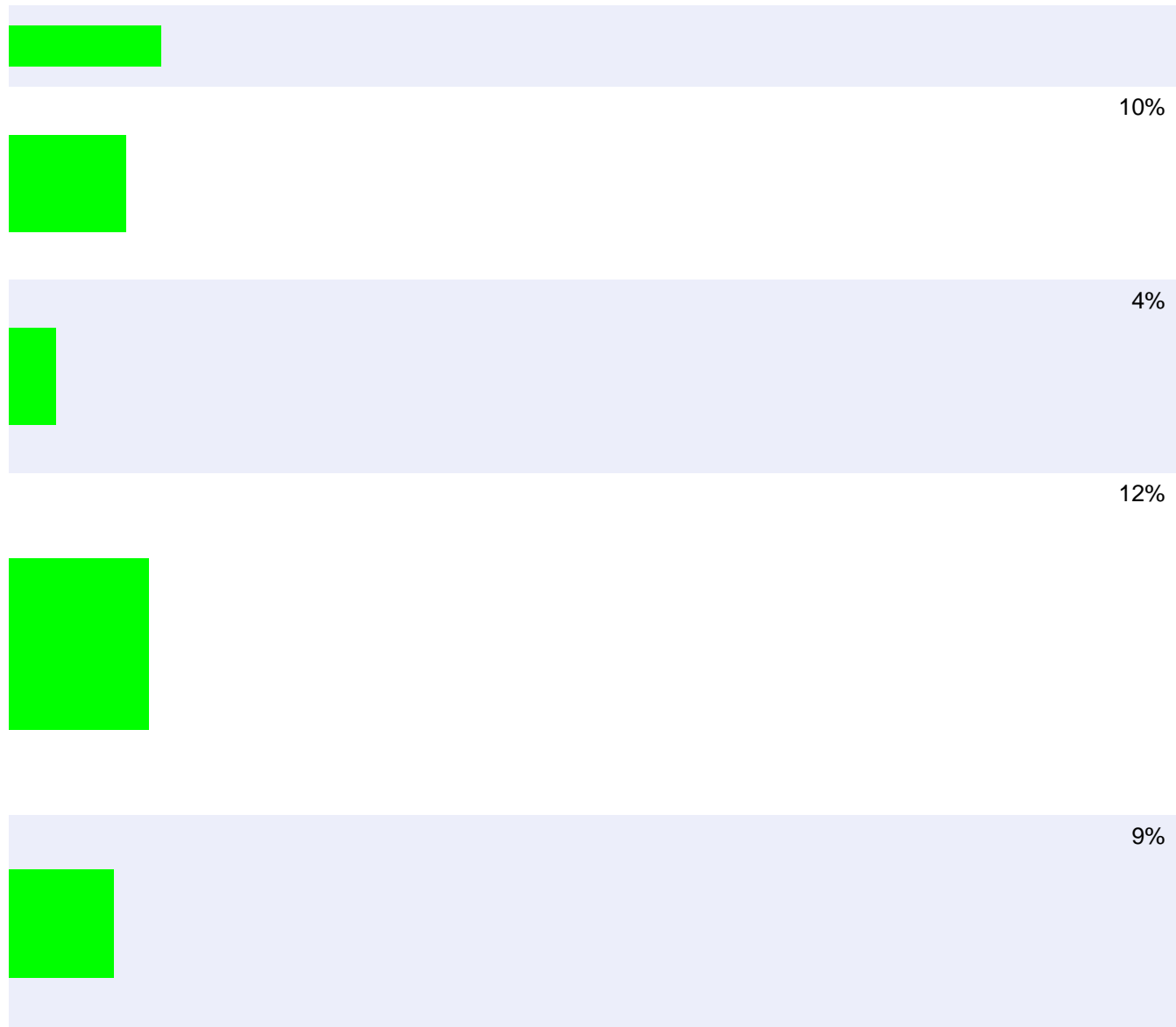
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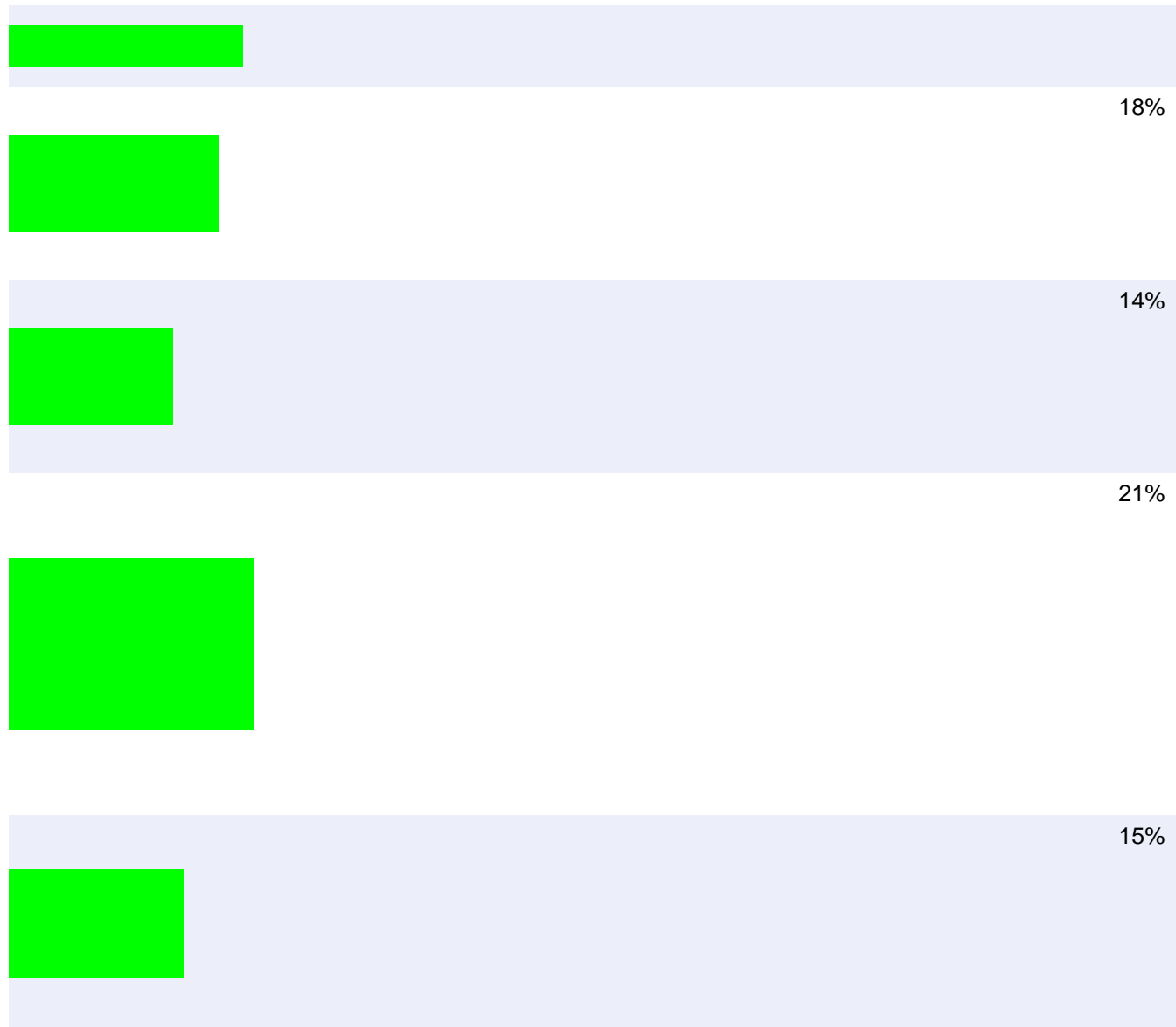
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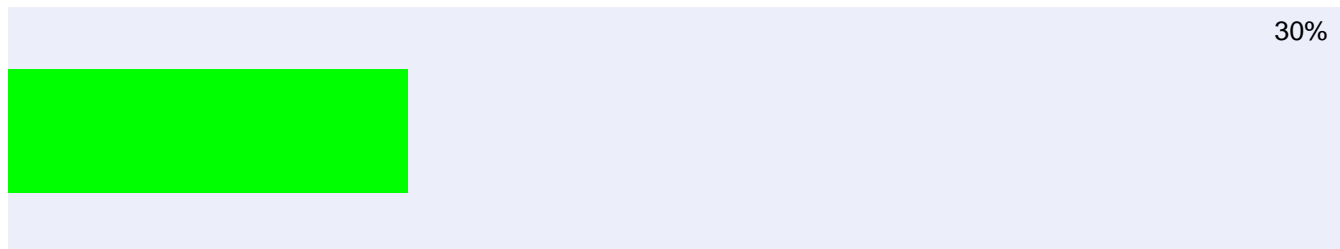
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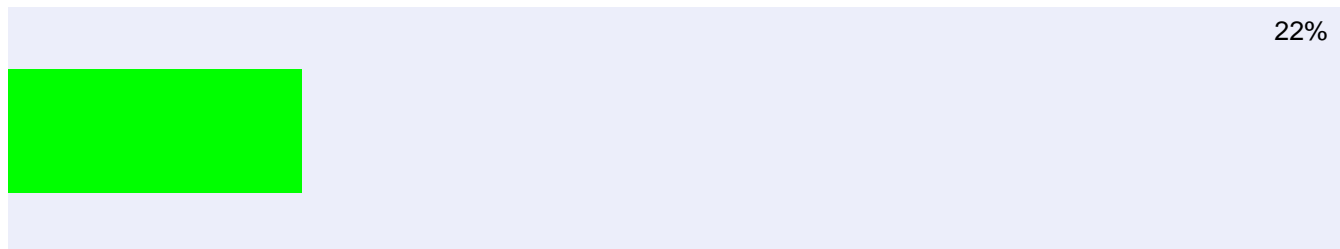
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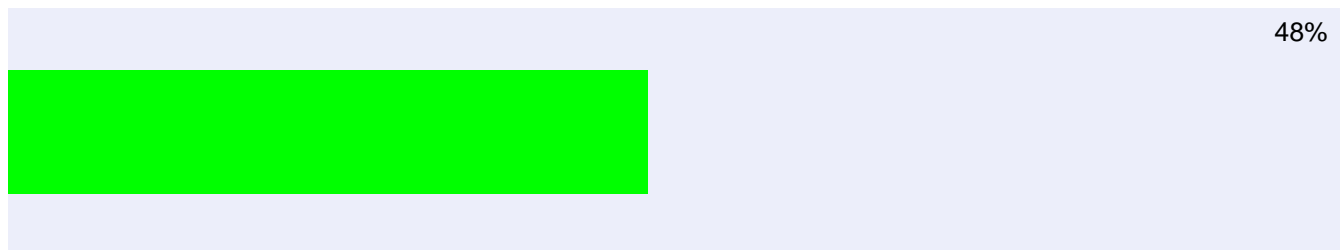
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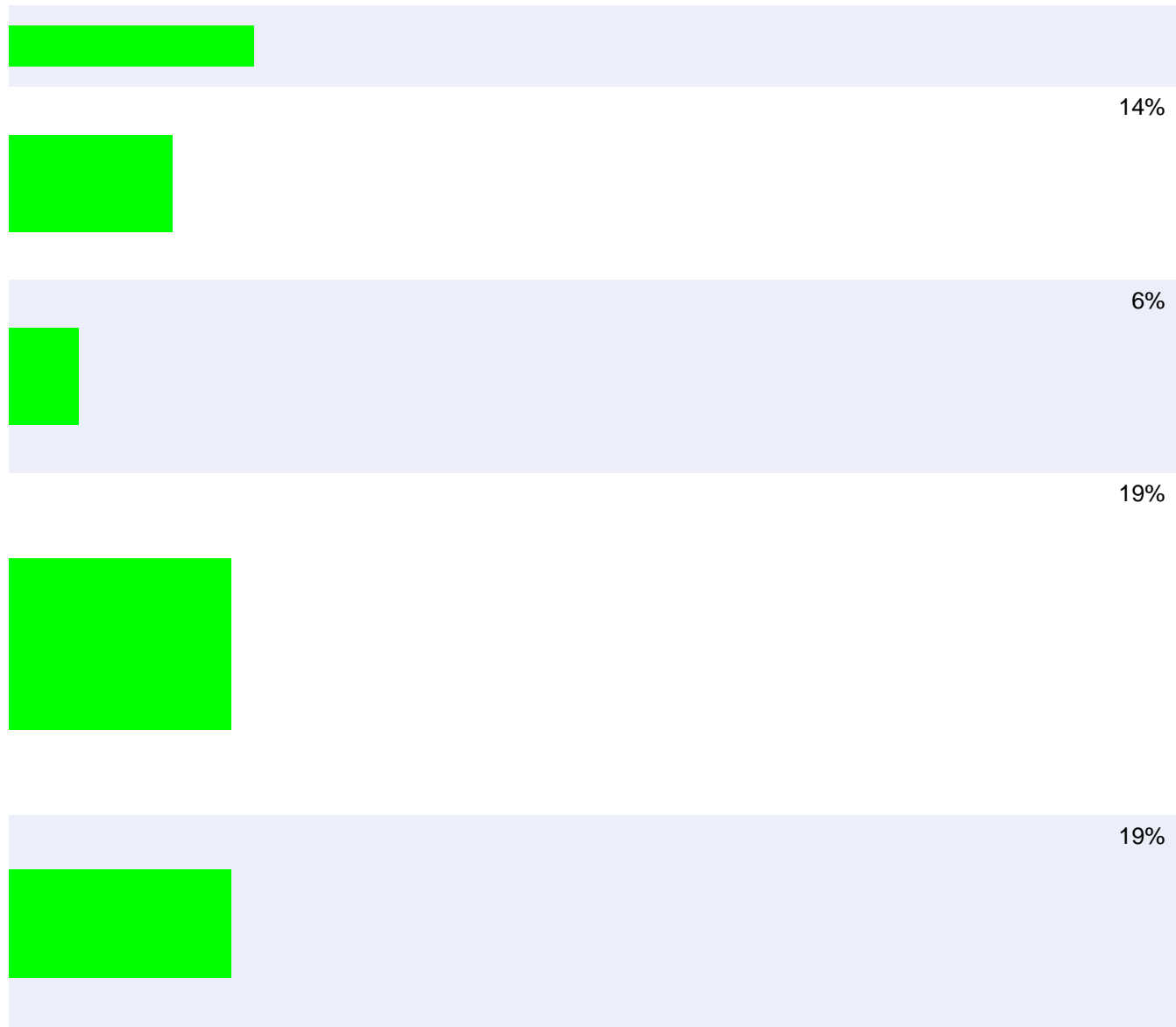
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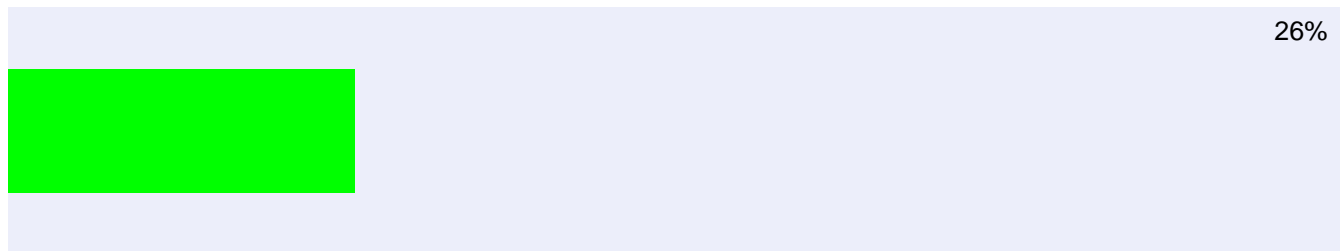
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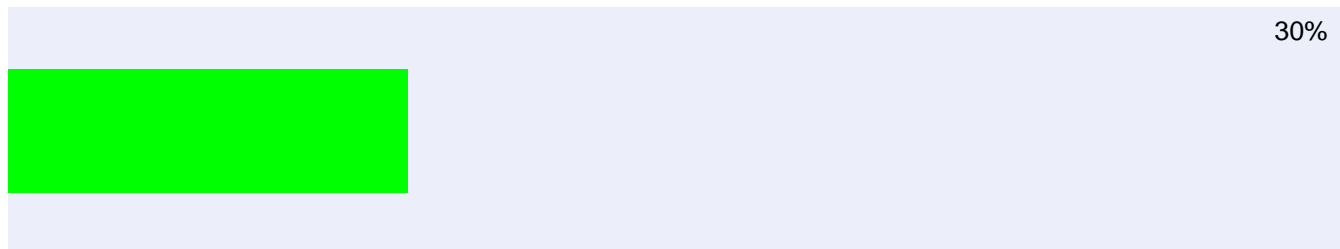
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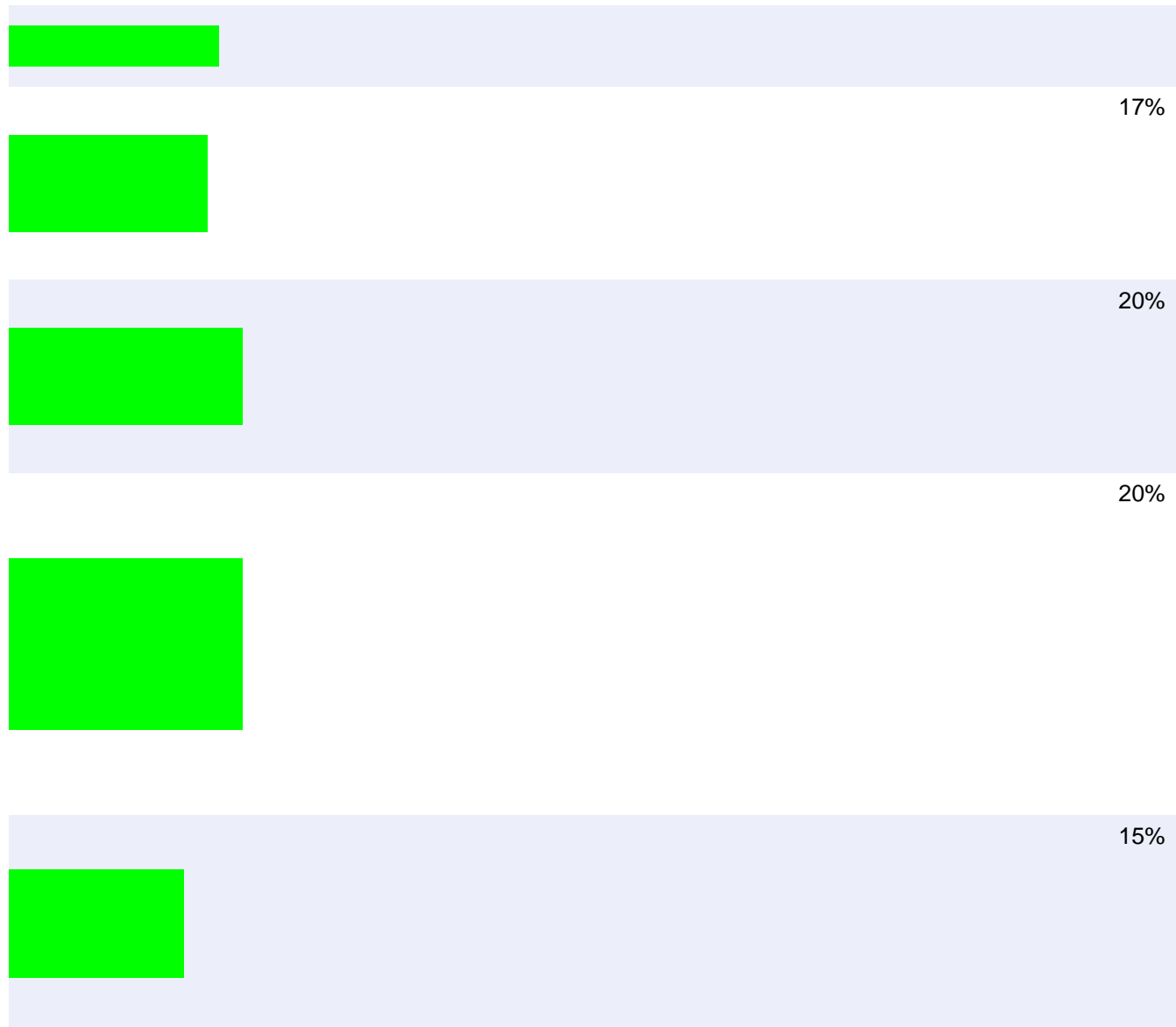
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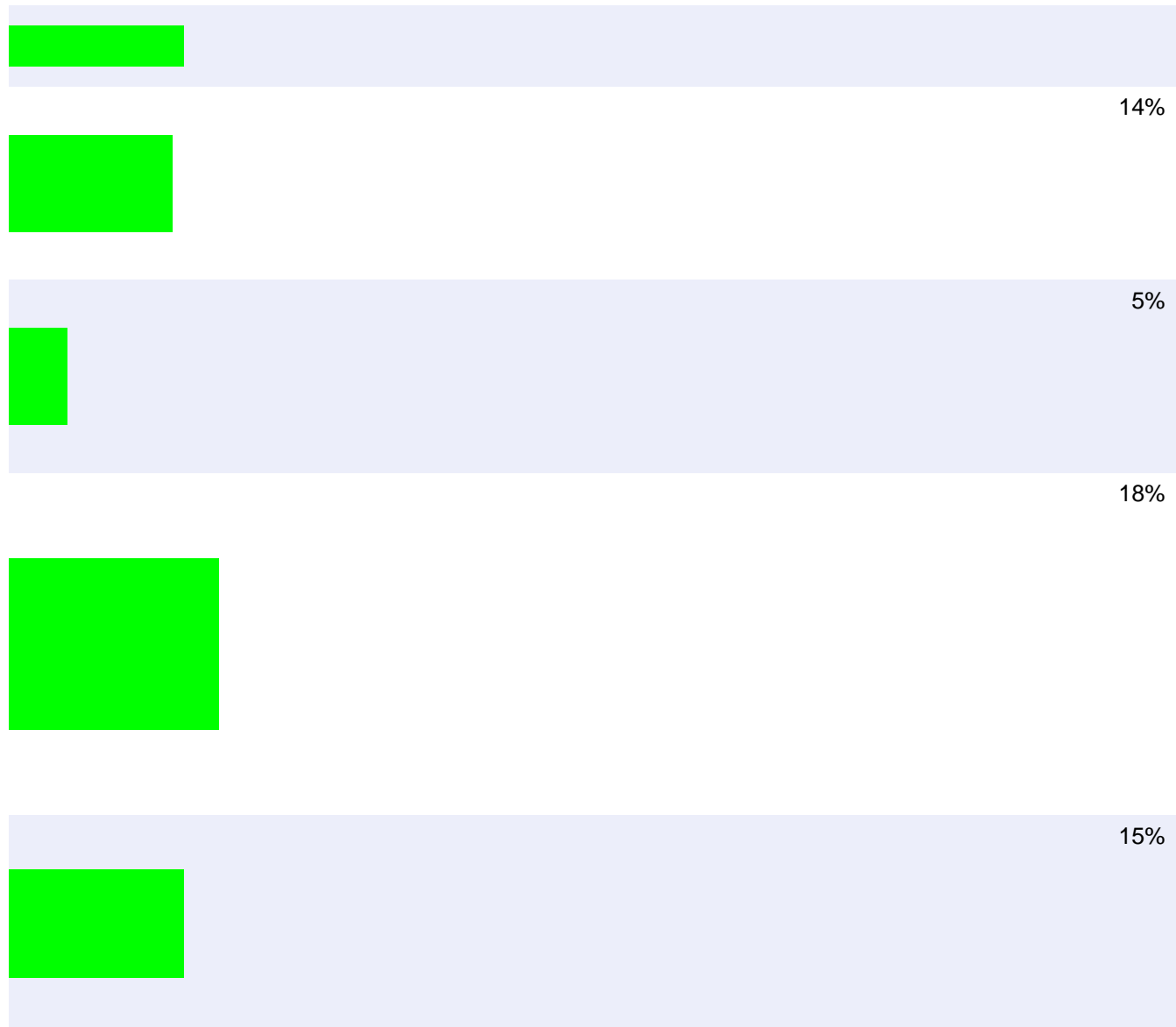
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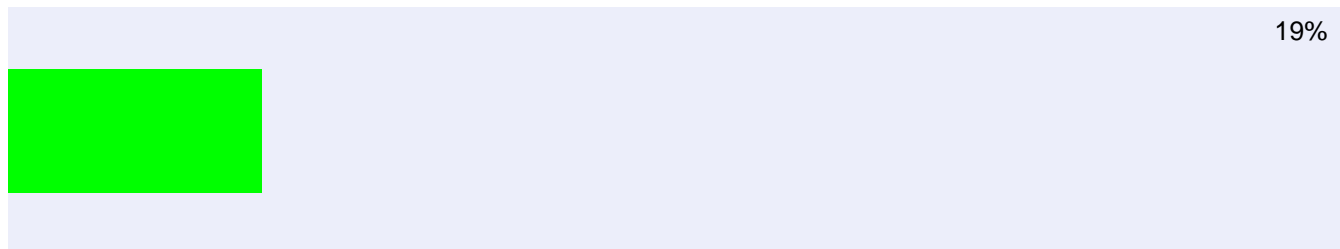
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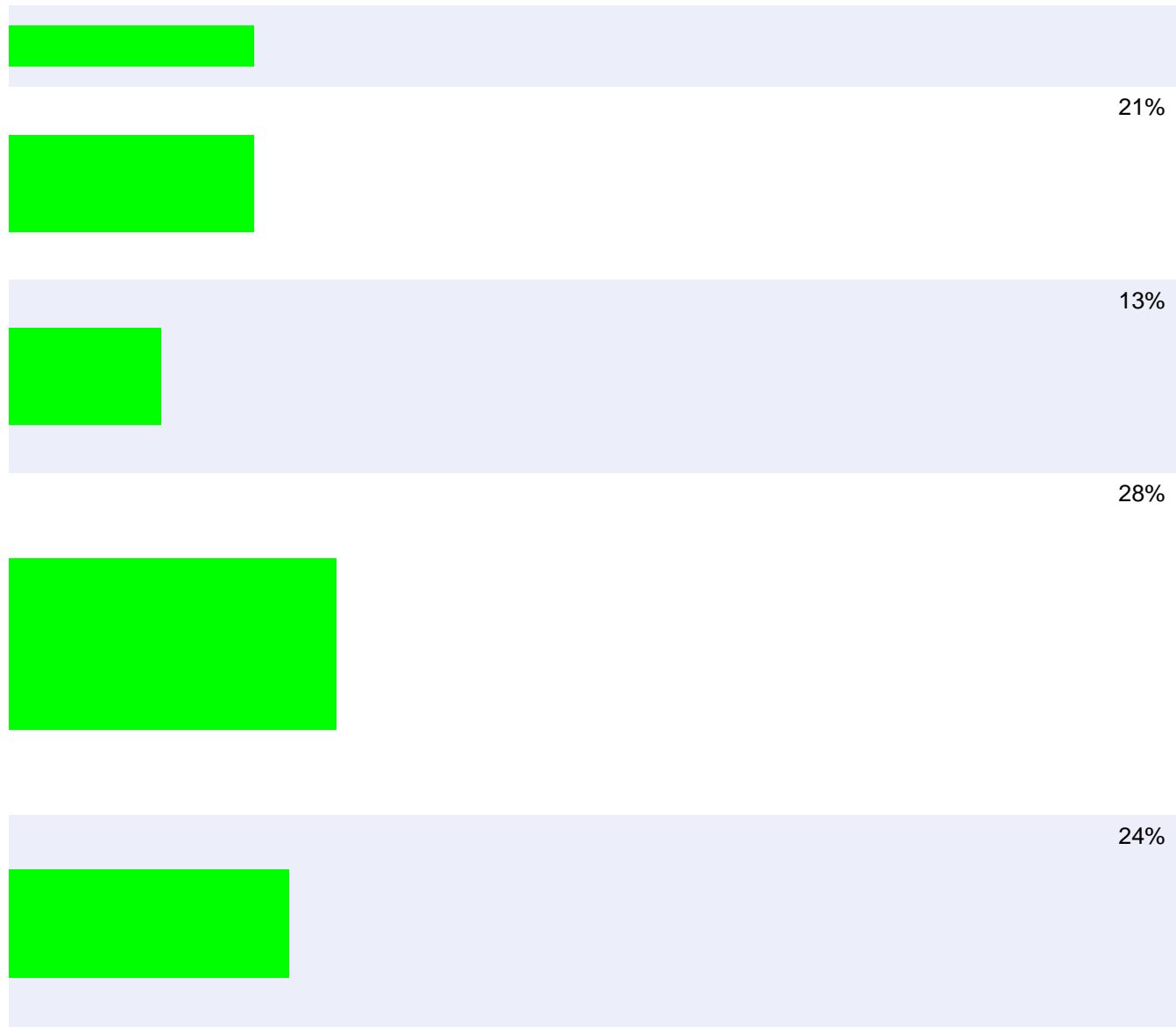
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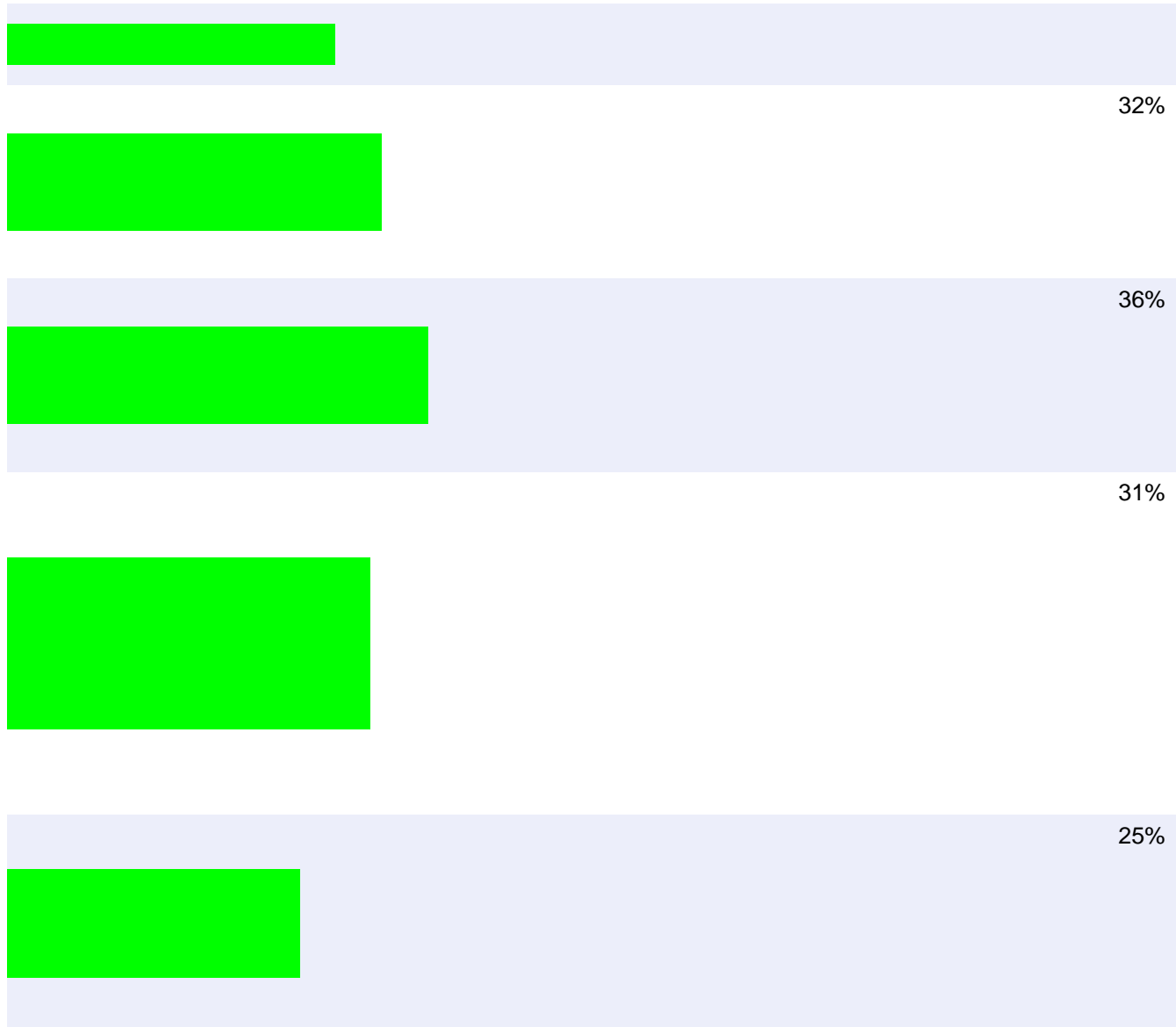
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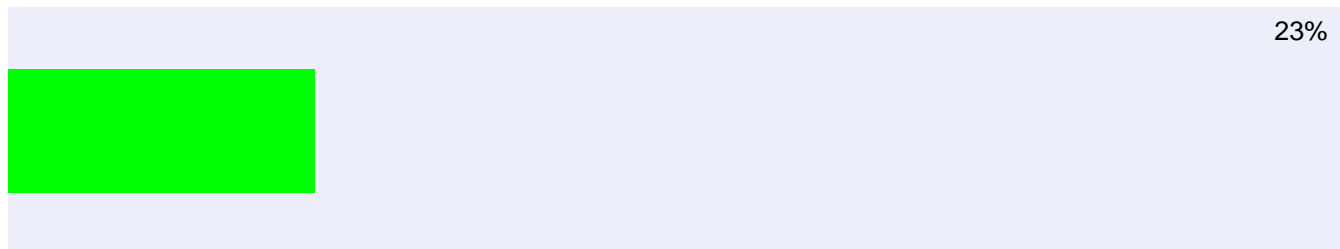
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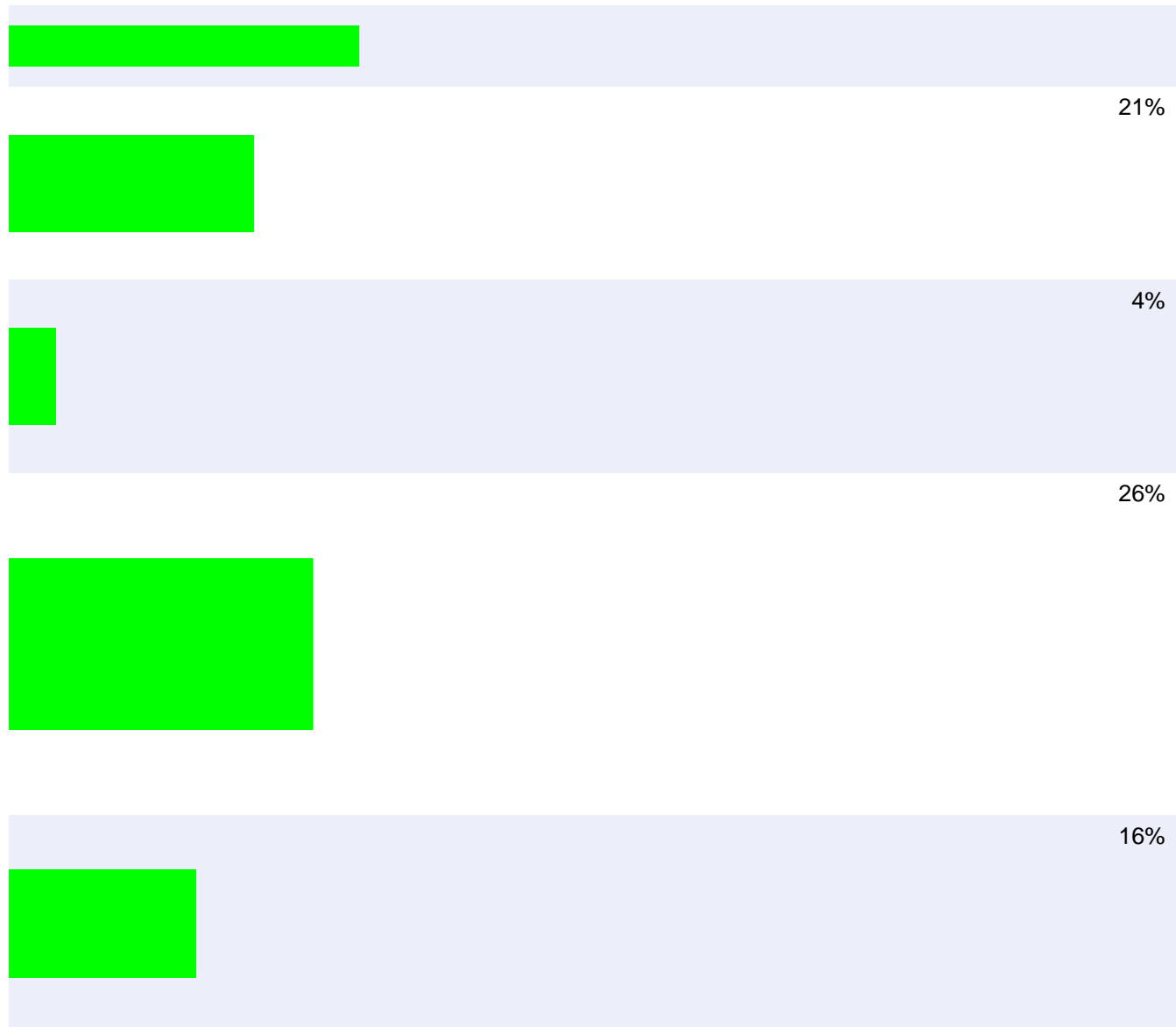
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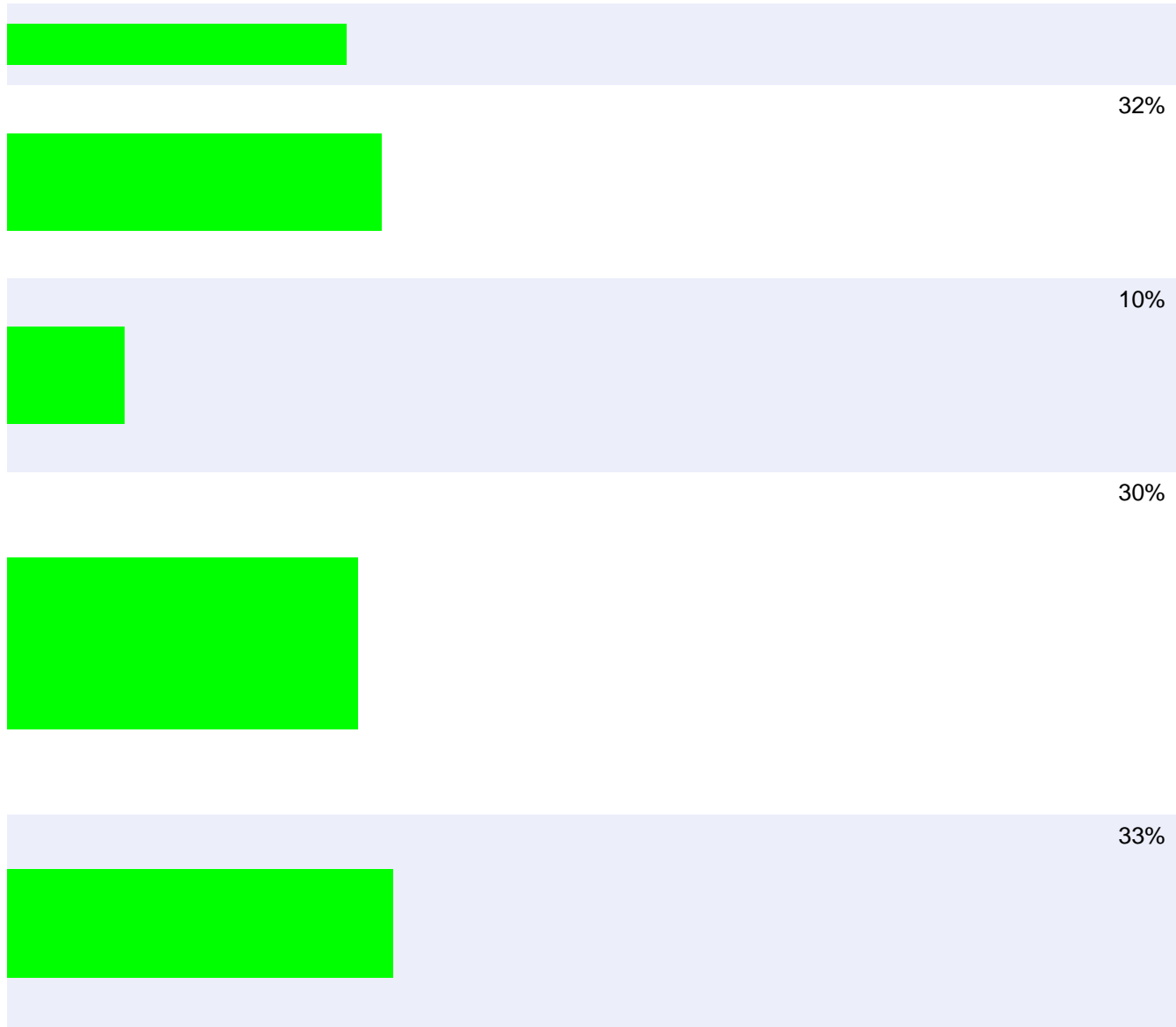
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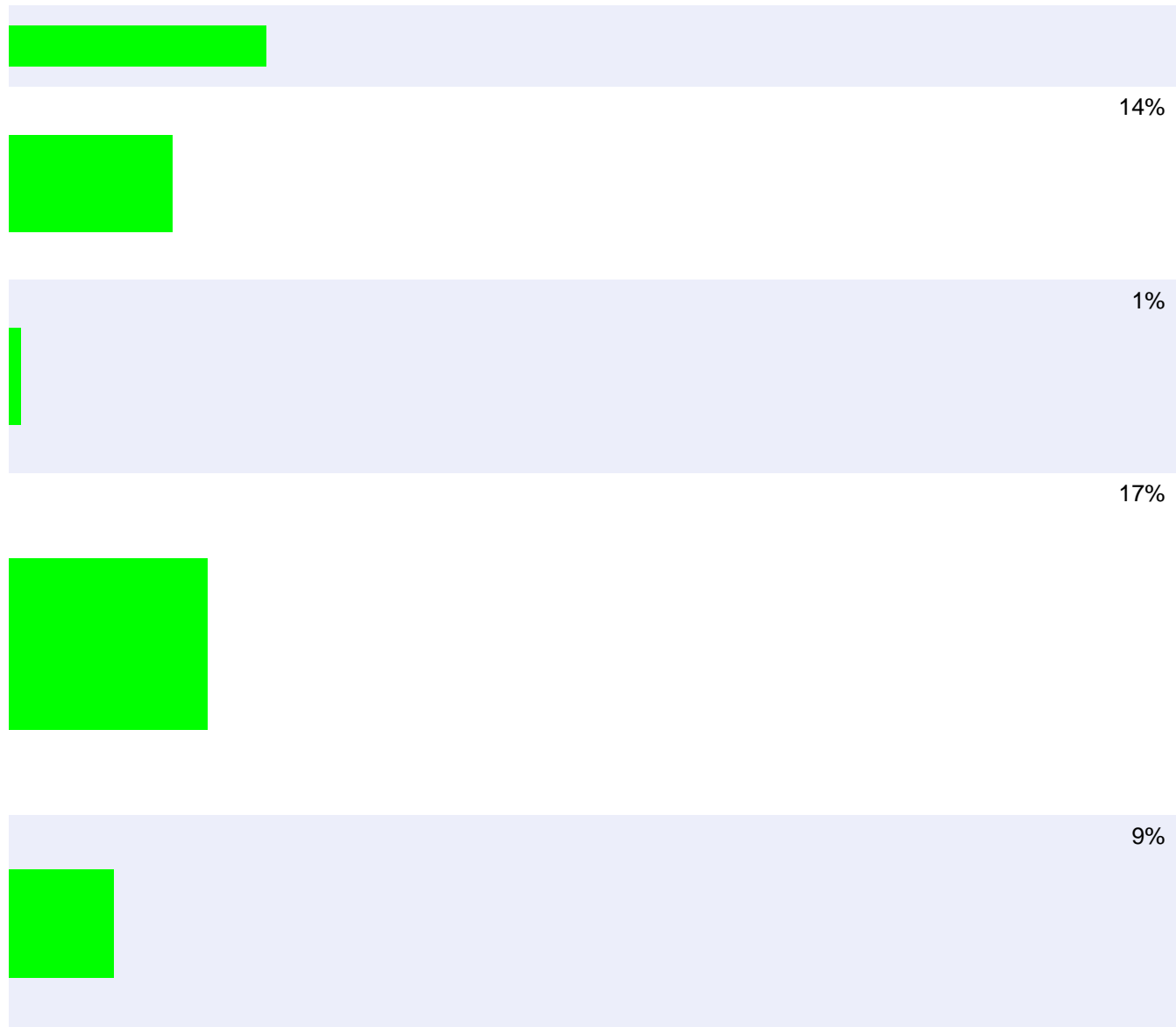
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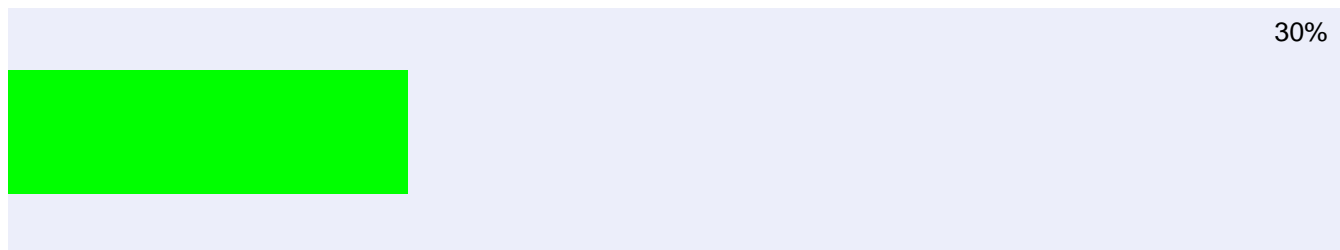
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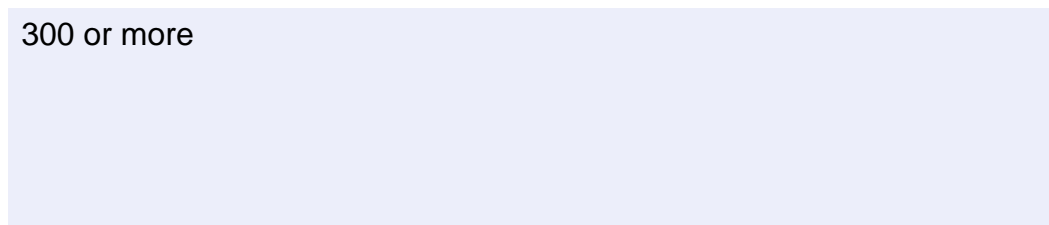


# nyc hospital data

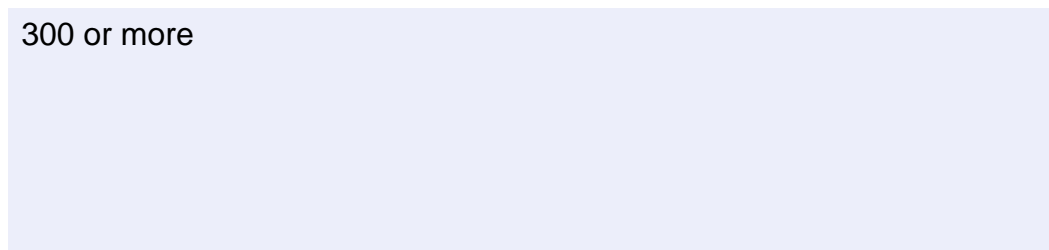
Based on Survey of Patients' Hospital Experiences (HCAHPS)



300 or more



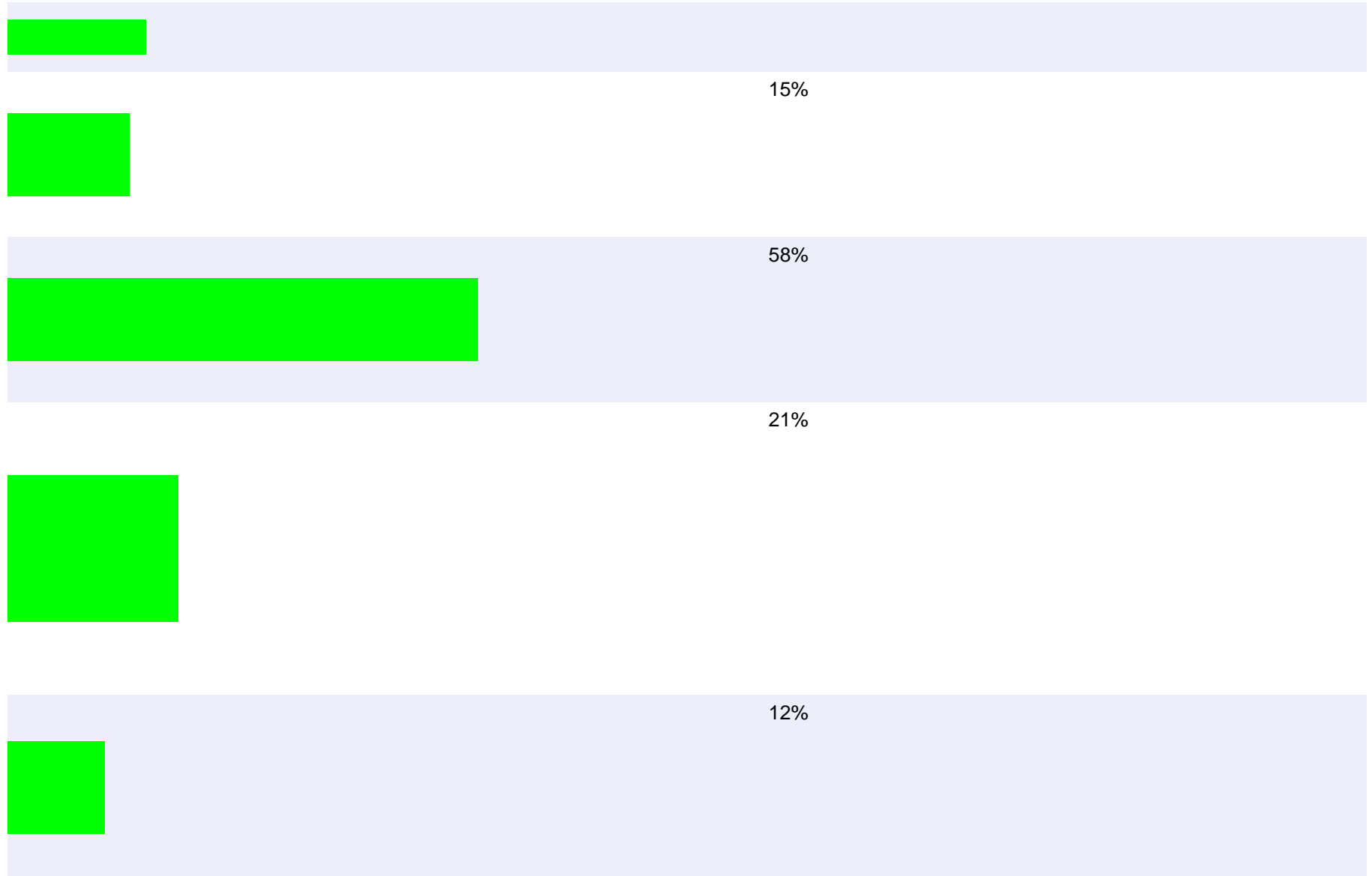
300 or more



300 or more

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

			UE
LINCOLN MEDICAL & MENTAL HEALTH CENTER	330080	BRONX	234 EAST 149TH STREET
LUTHERAN MEDICAL CENTER	330306	BROOKLYN	150 55TH STREET
MAIMONIDES MEDICAL CENTER	330194	BROOKLYN	4802 TENTH AVENUE
MONTEFIORE MEDICAL CENTER	330059	BRONX	111 EAST 210TH STREET
NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	330019	BROOKLYN	2525 KINGS HIGHWAY
NEW YORK DOWNTOWN HOSPITAL	330064	NEW YORK	170 WILLIAM

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NY	10451	BRONX	7185795000
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NY	11220	KINGS	7186308000
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NY	11219	KINGS	7182836000
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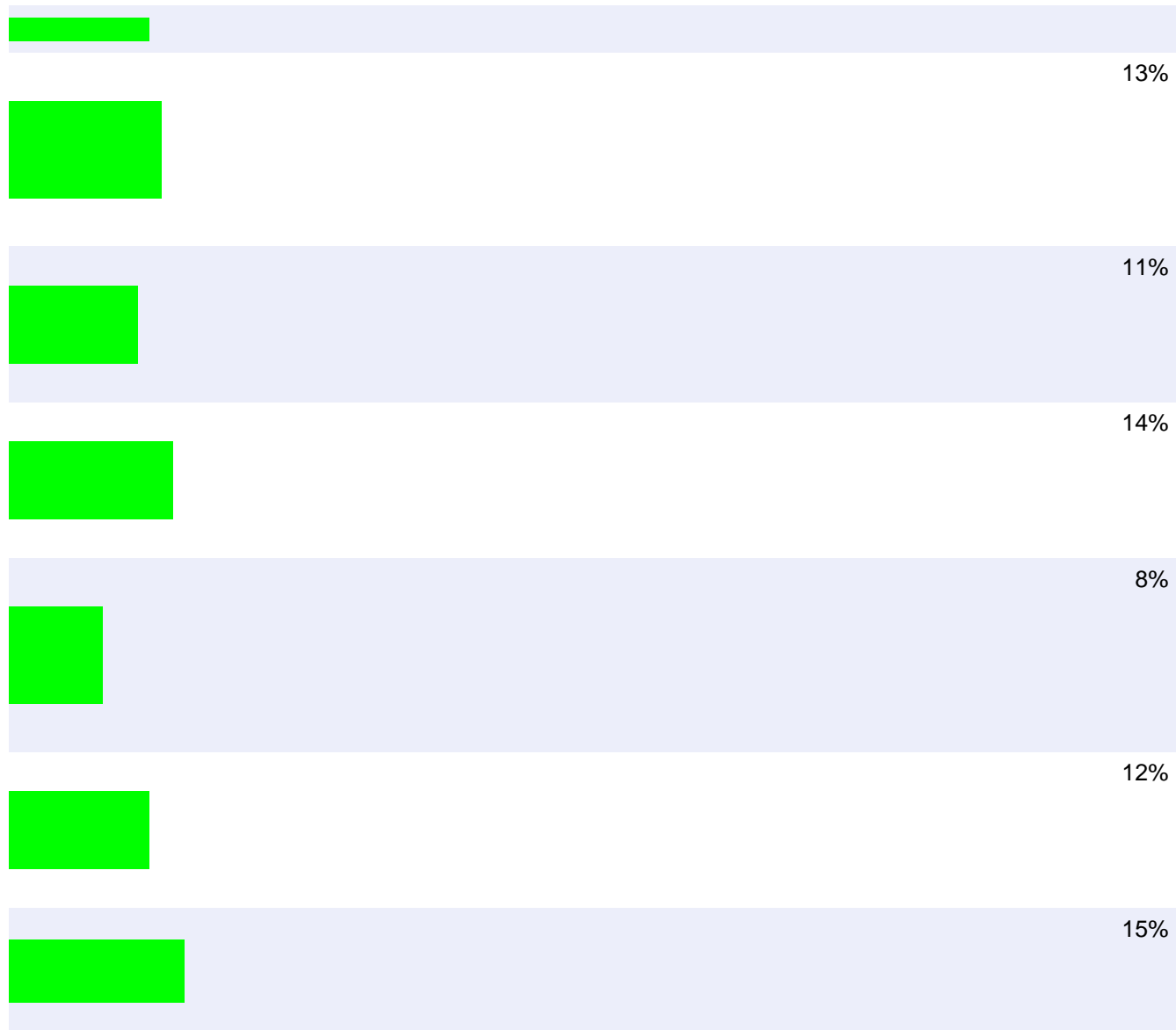
NY	10467	BRONX	7189204321
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NY	11229	KINGS	7186925302
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NY	10038	NEW YORK	2123125000
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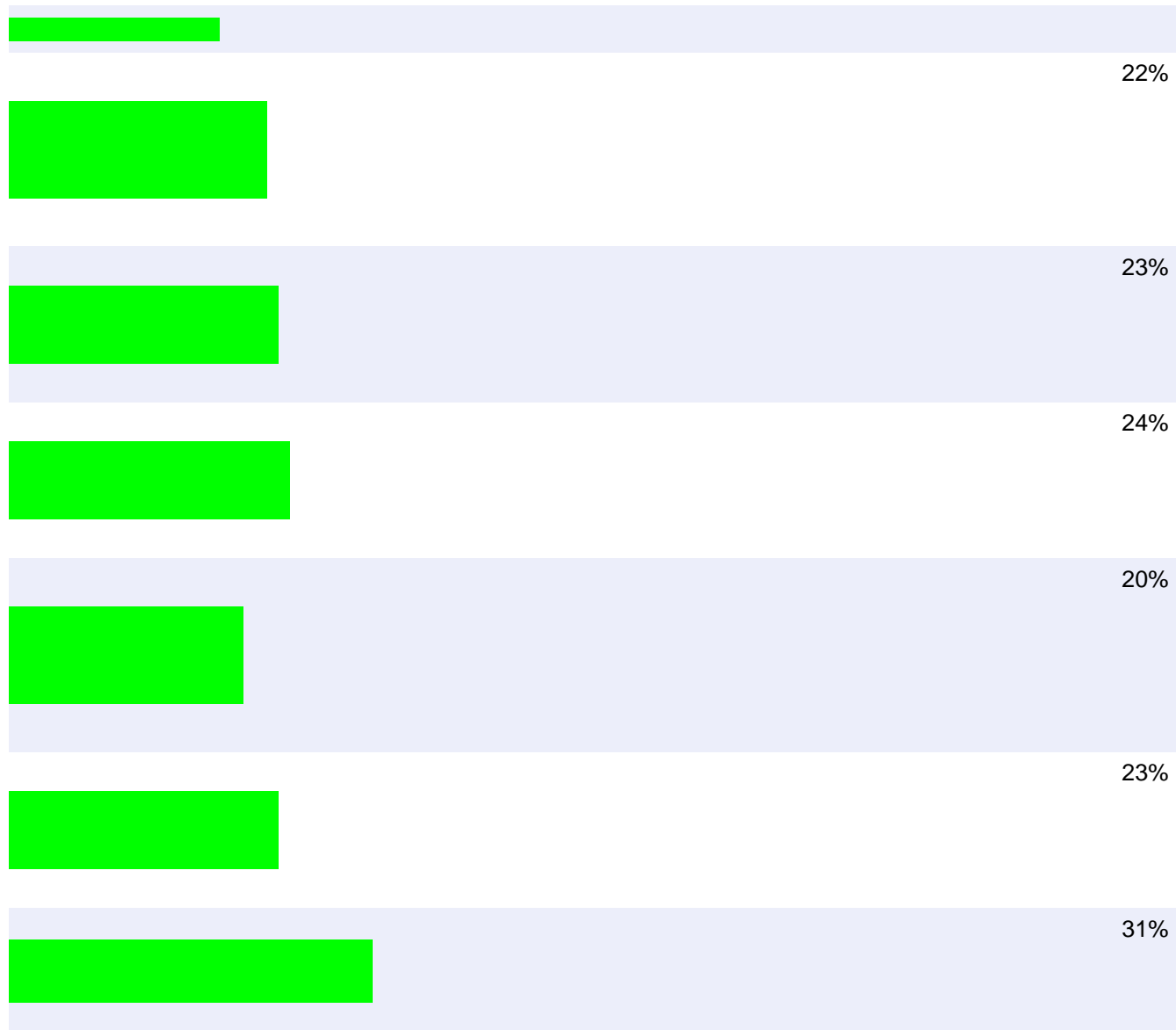
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



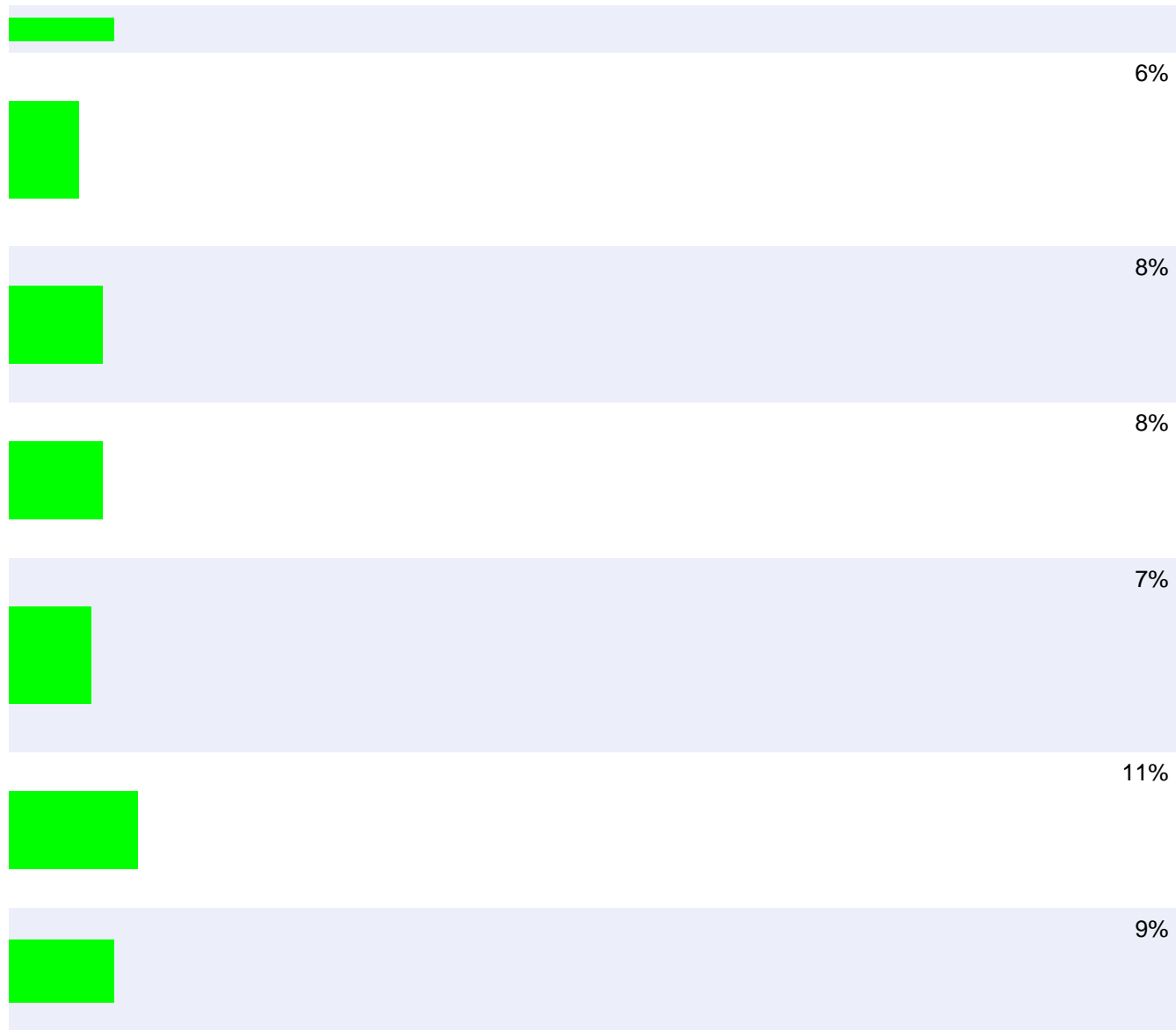
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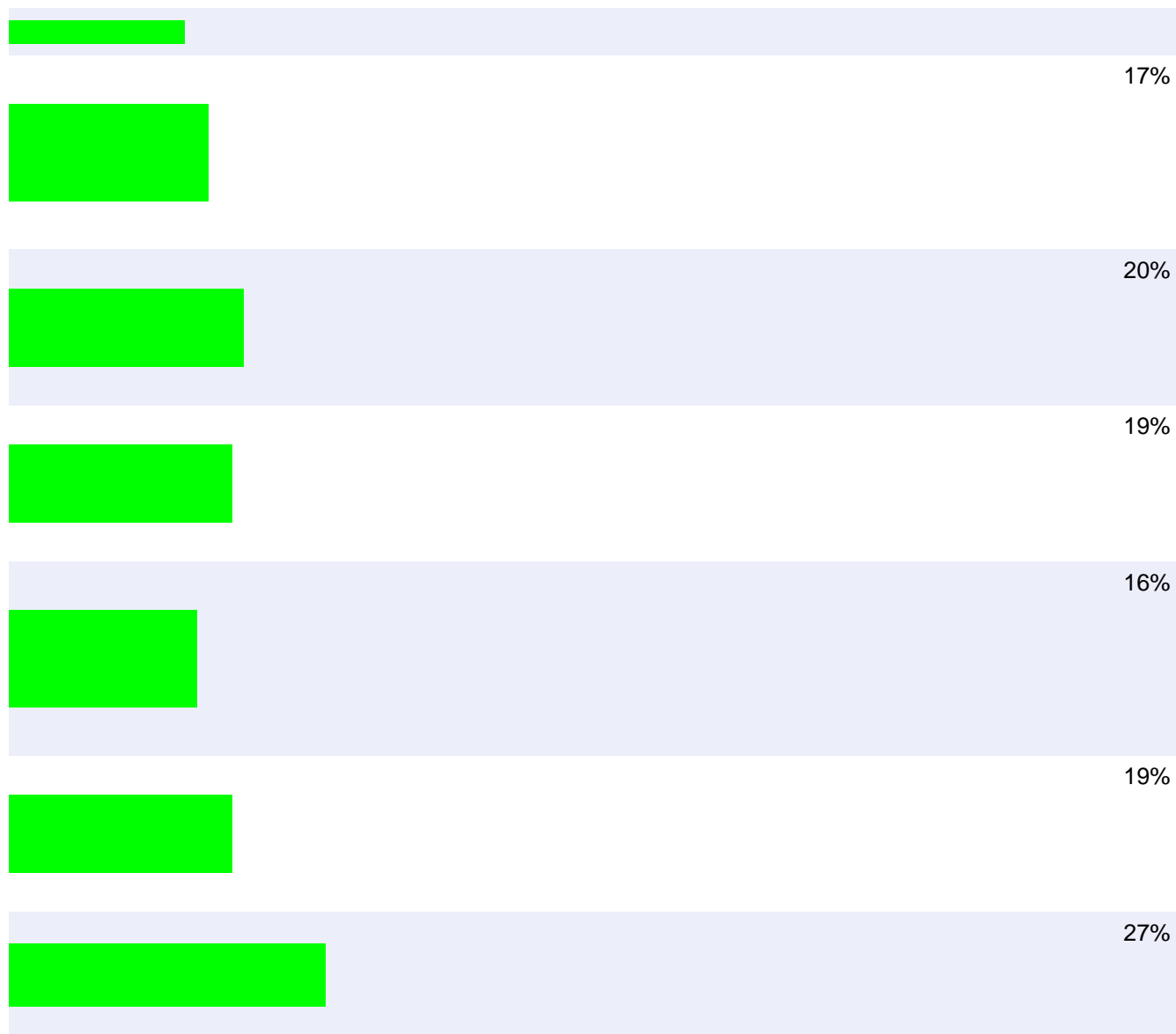
Based on Survey of Patients' Hospital Experiences (HCAHPS)





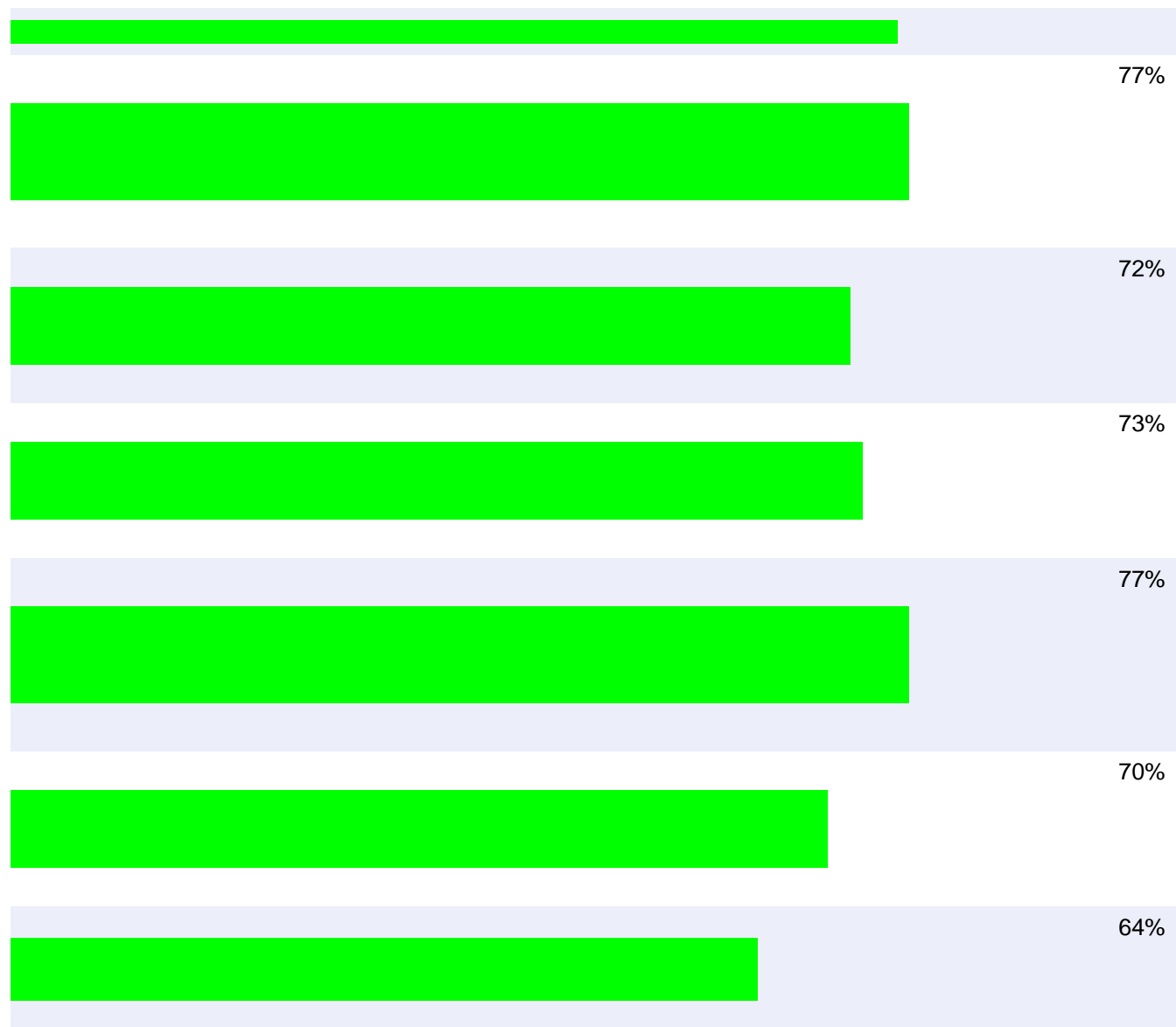
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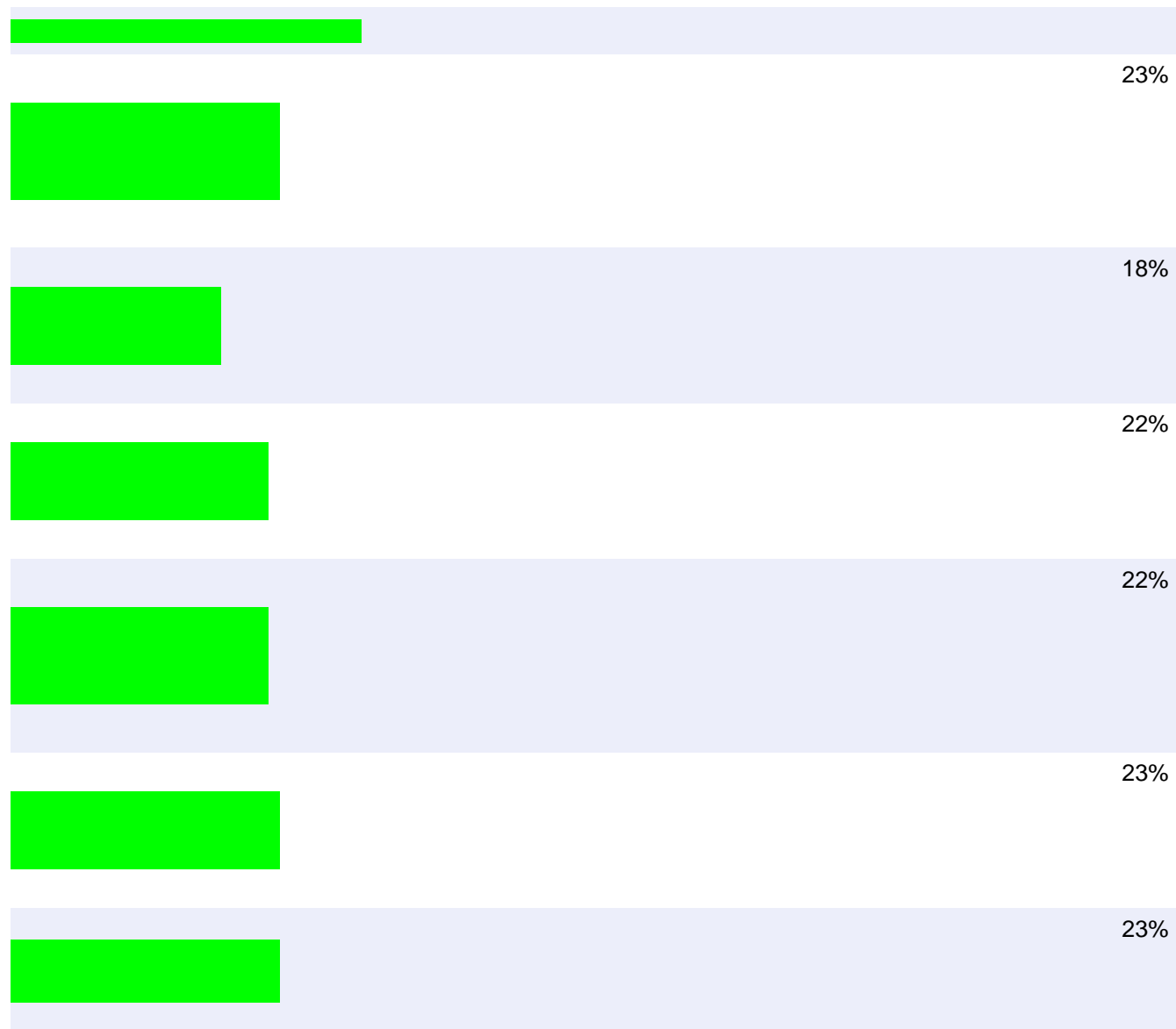
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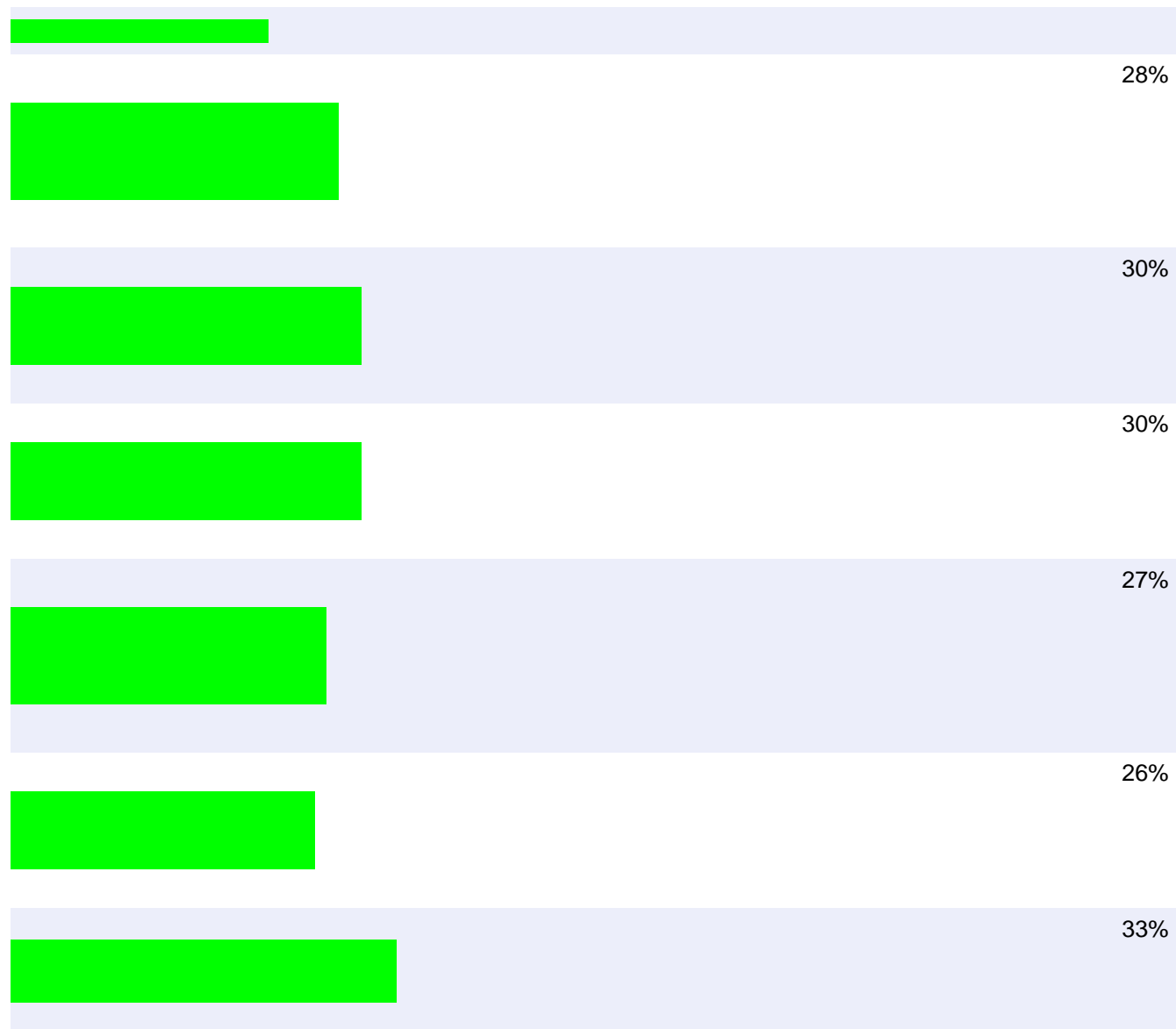
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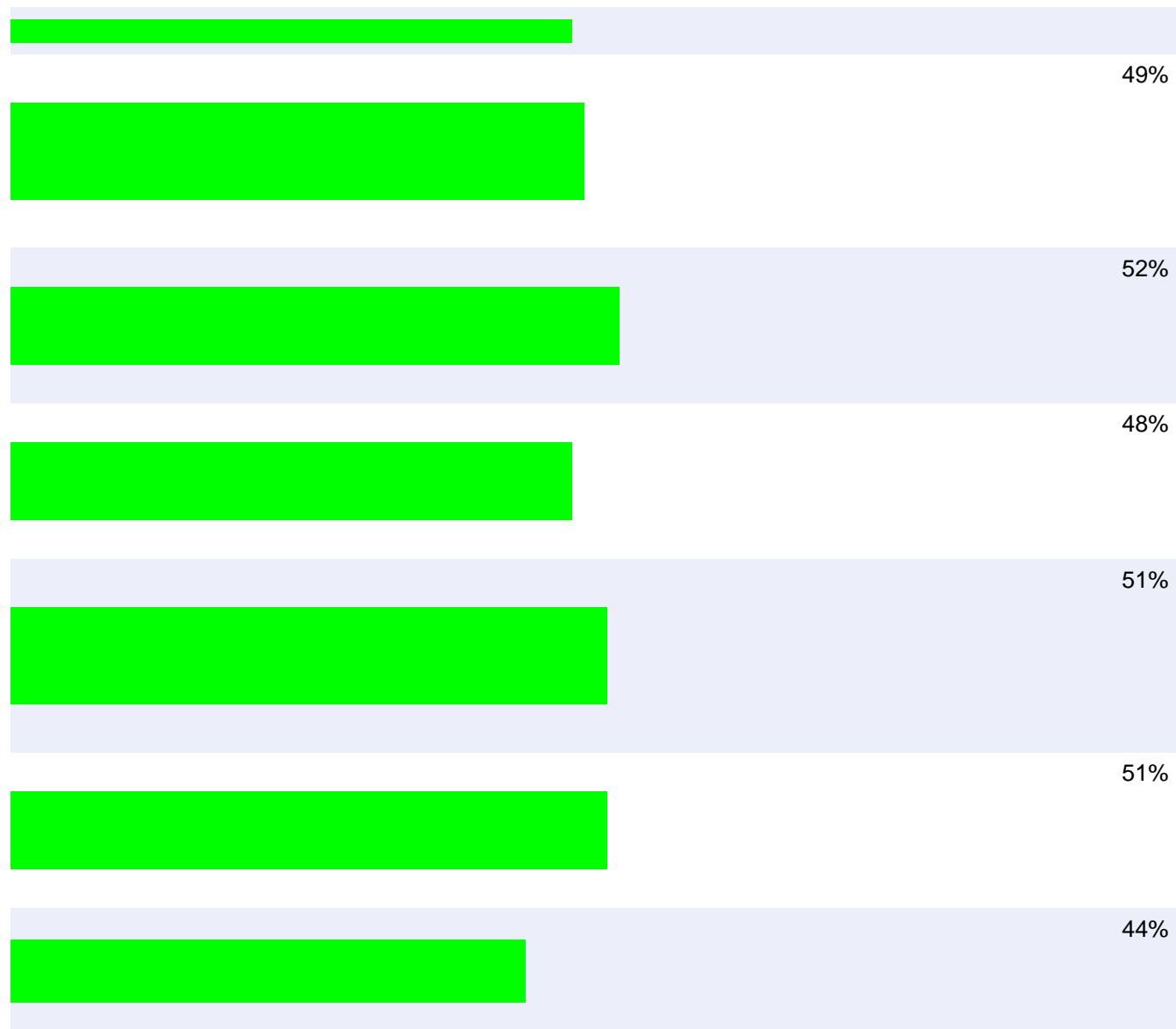
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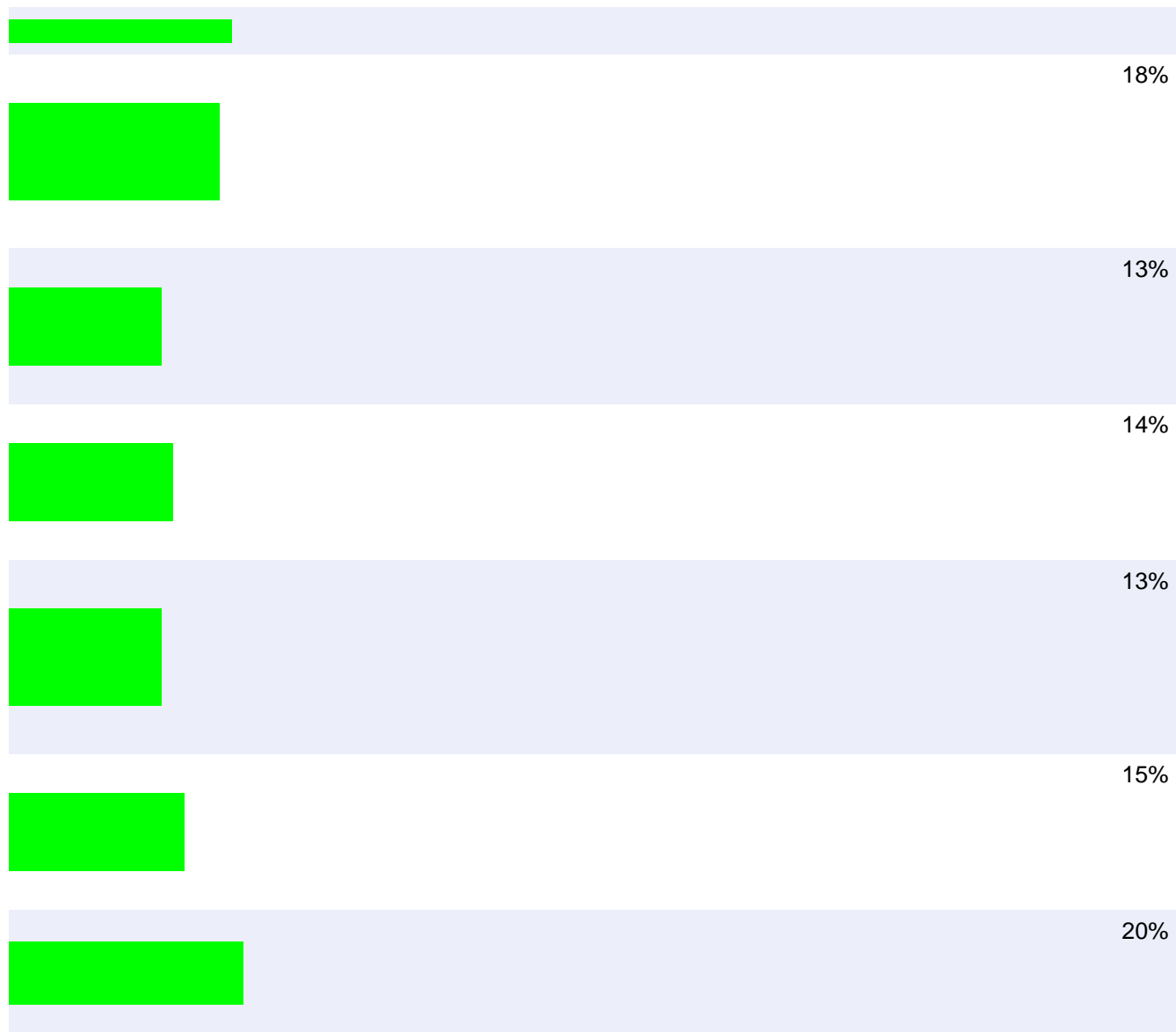
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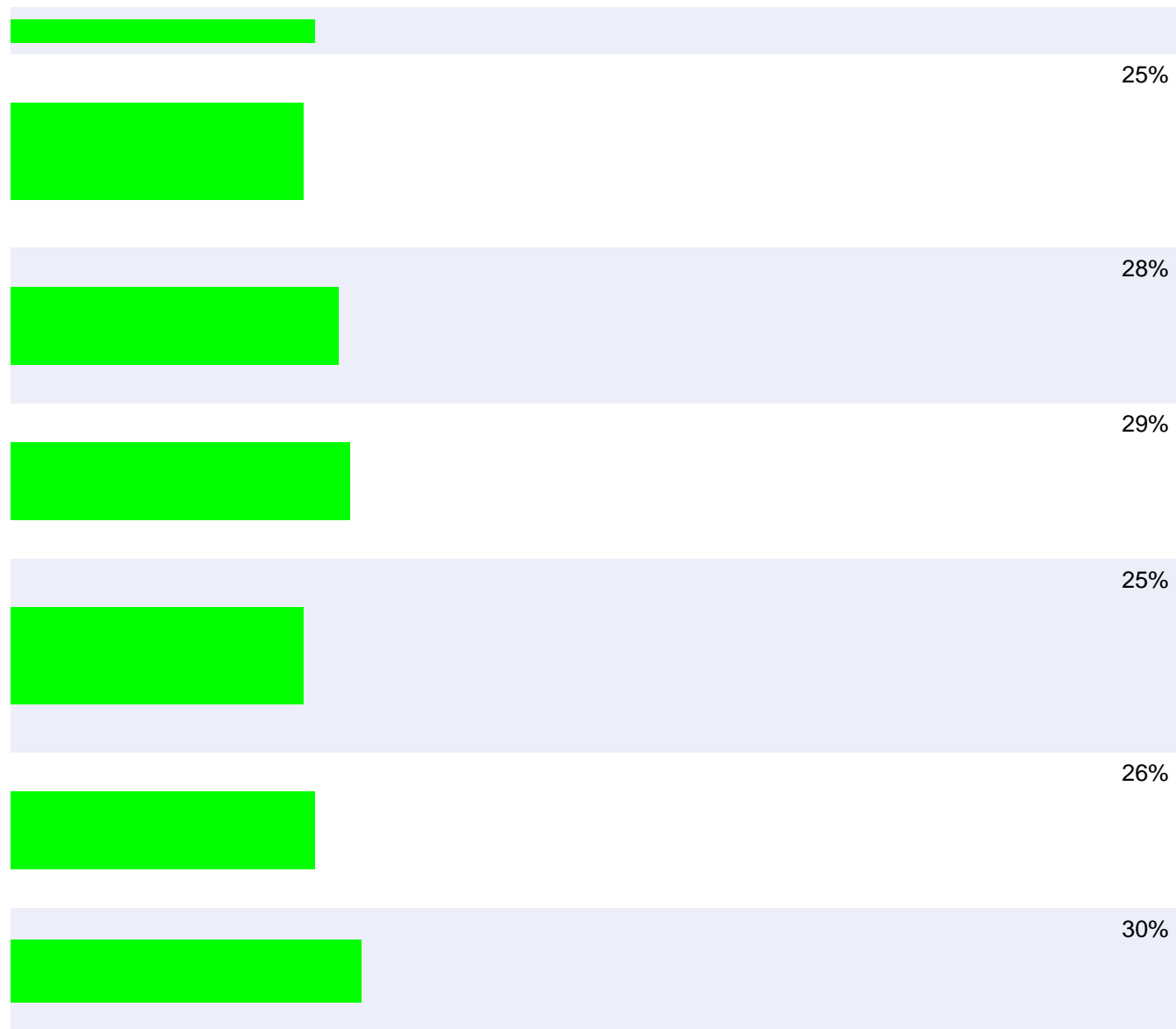
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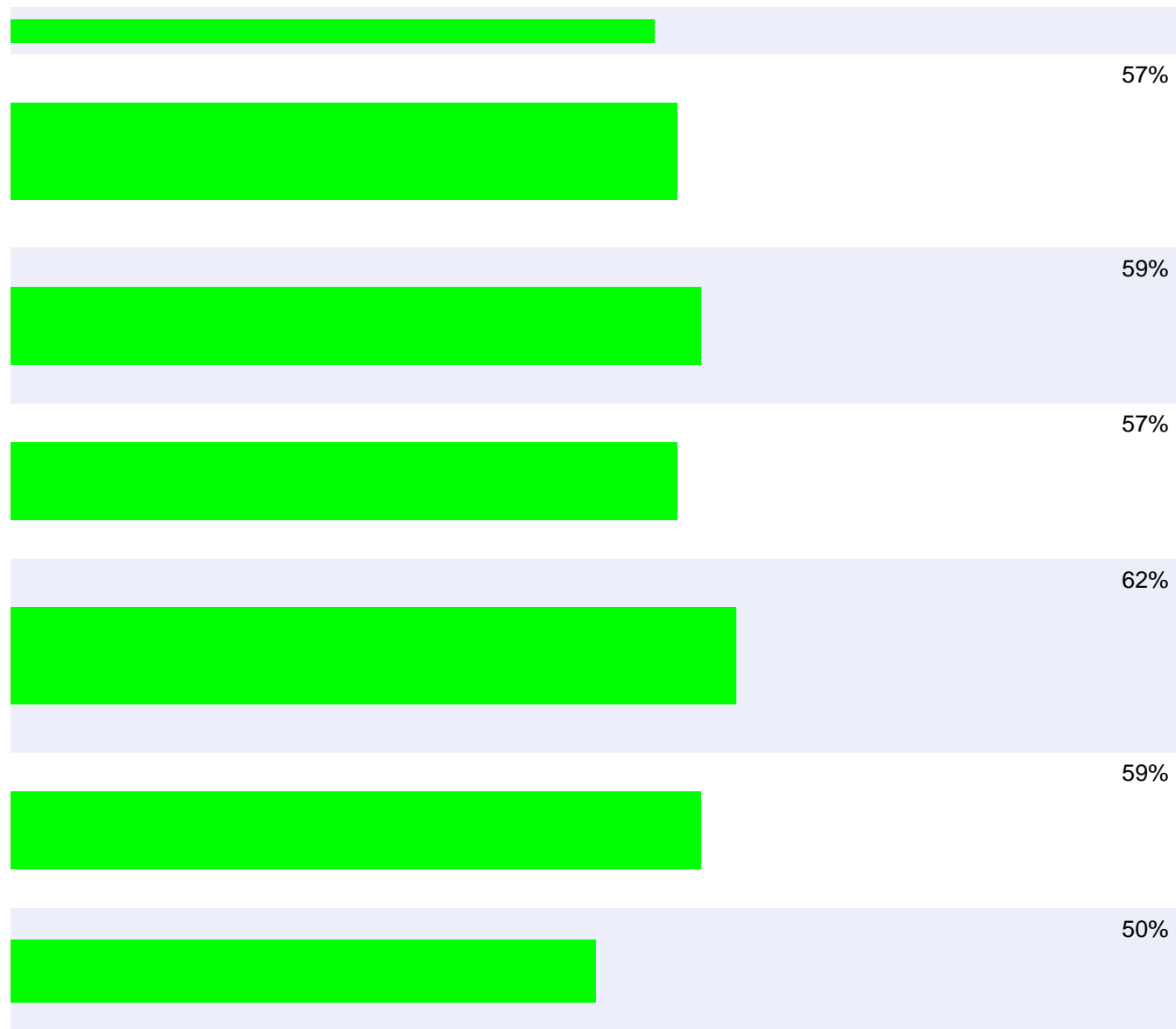
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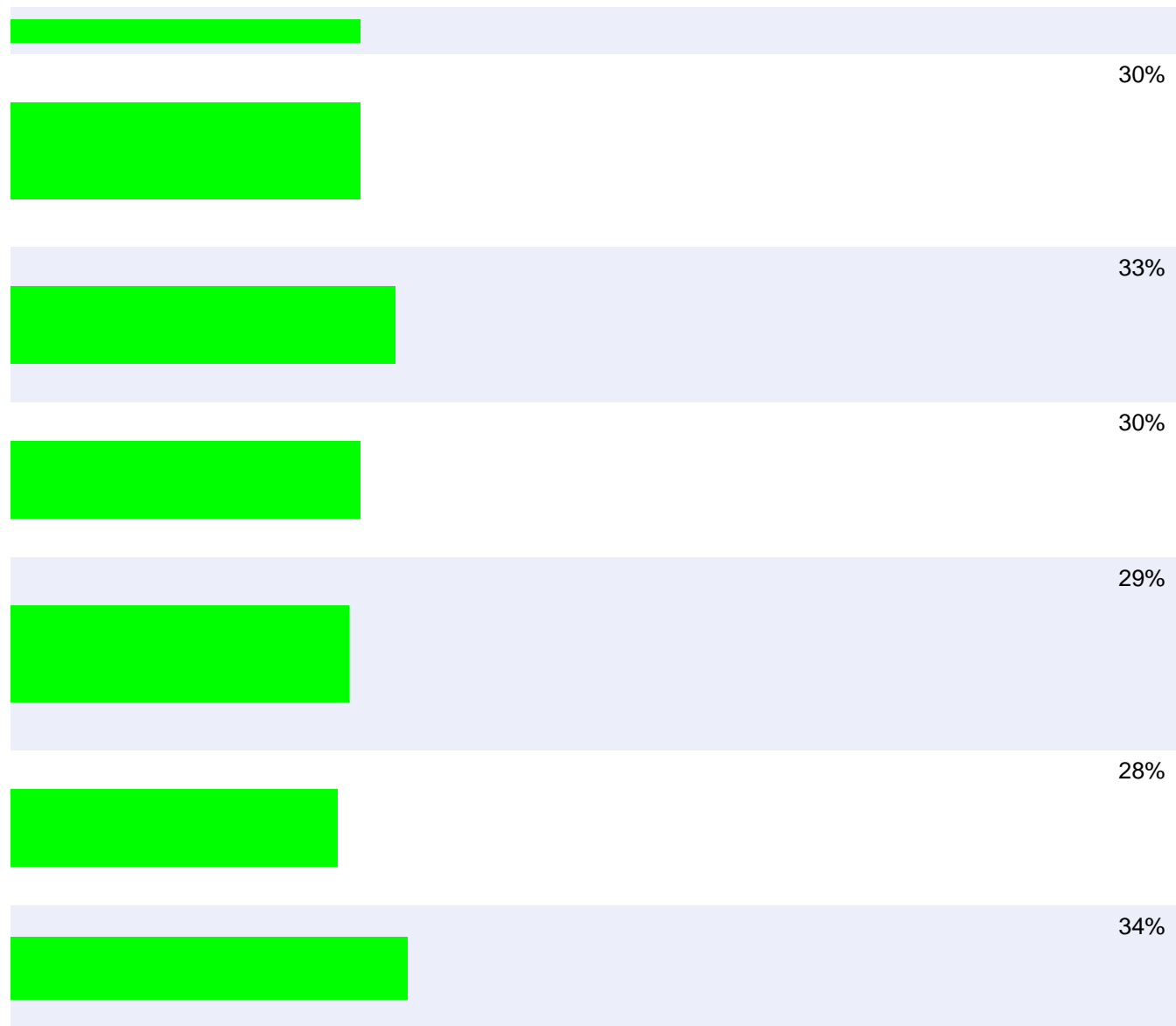
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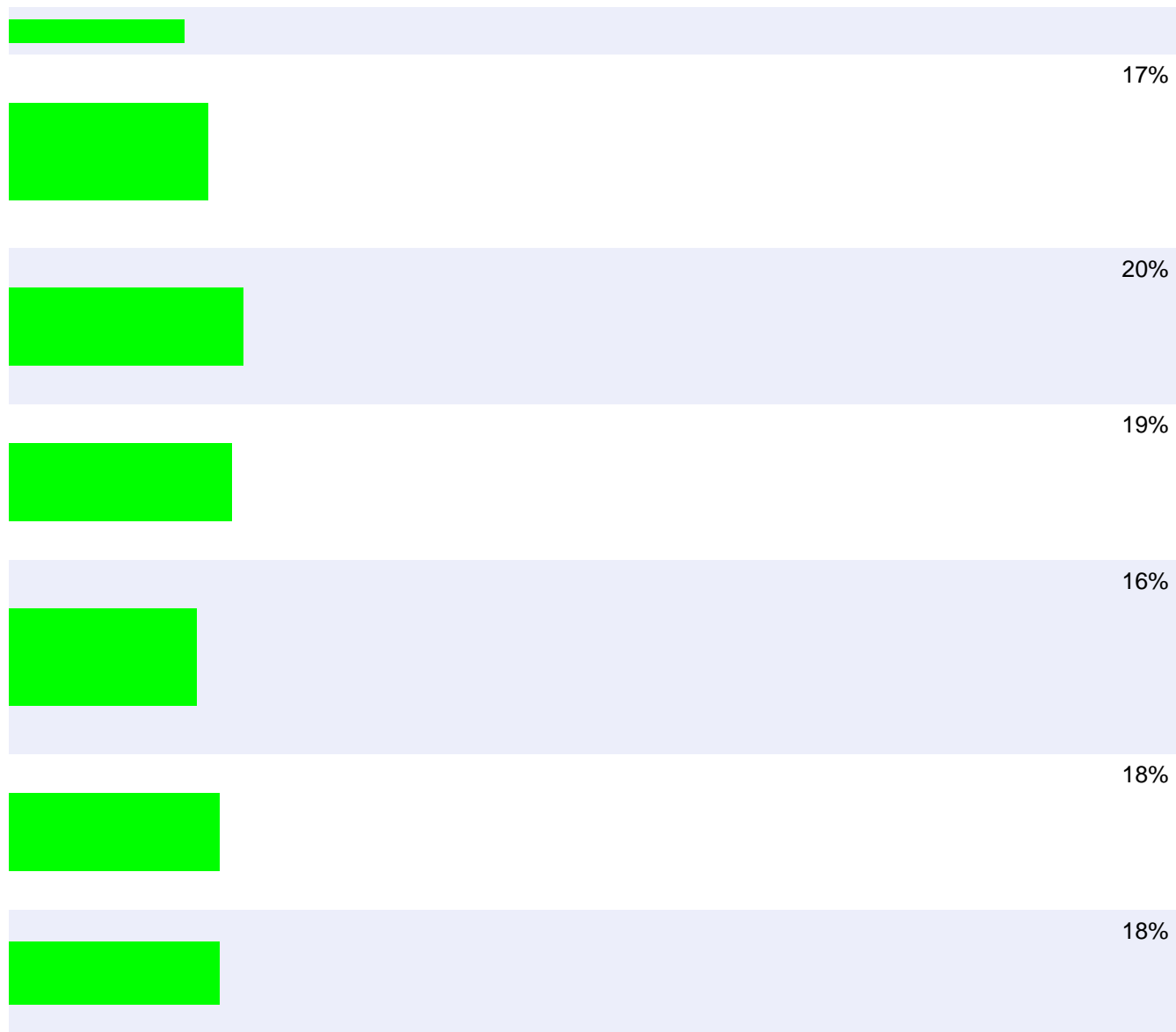
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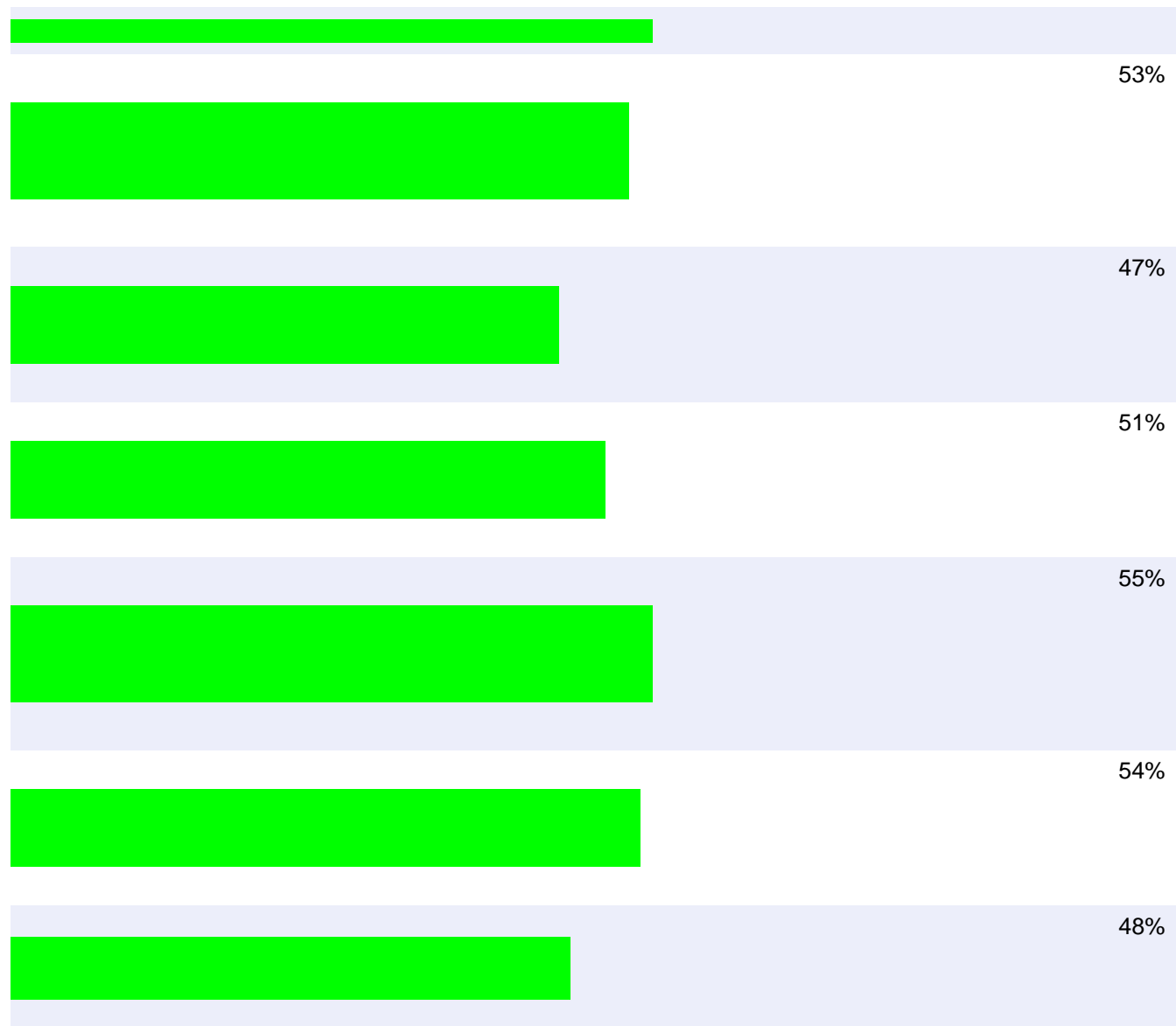
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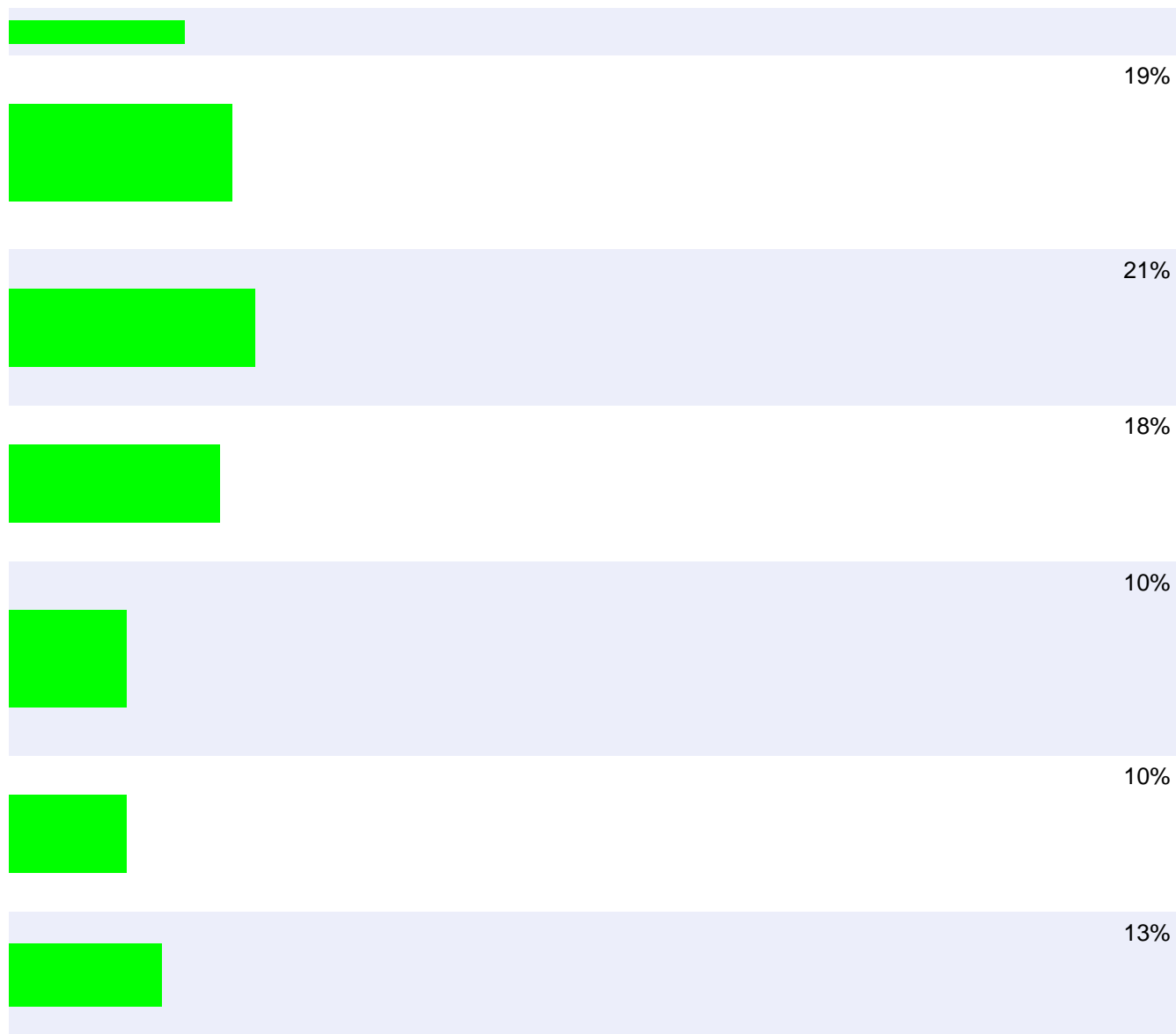
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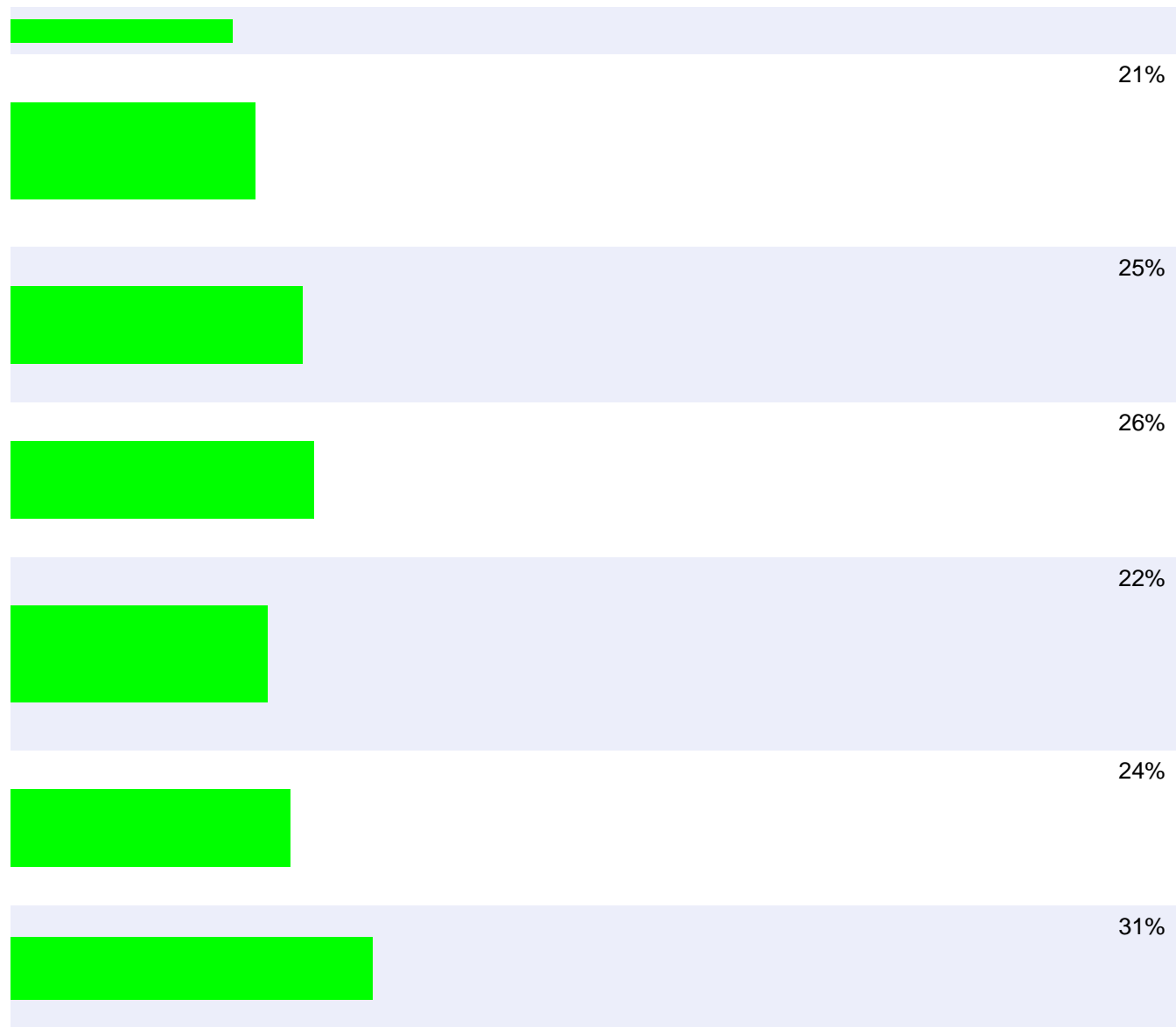
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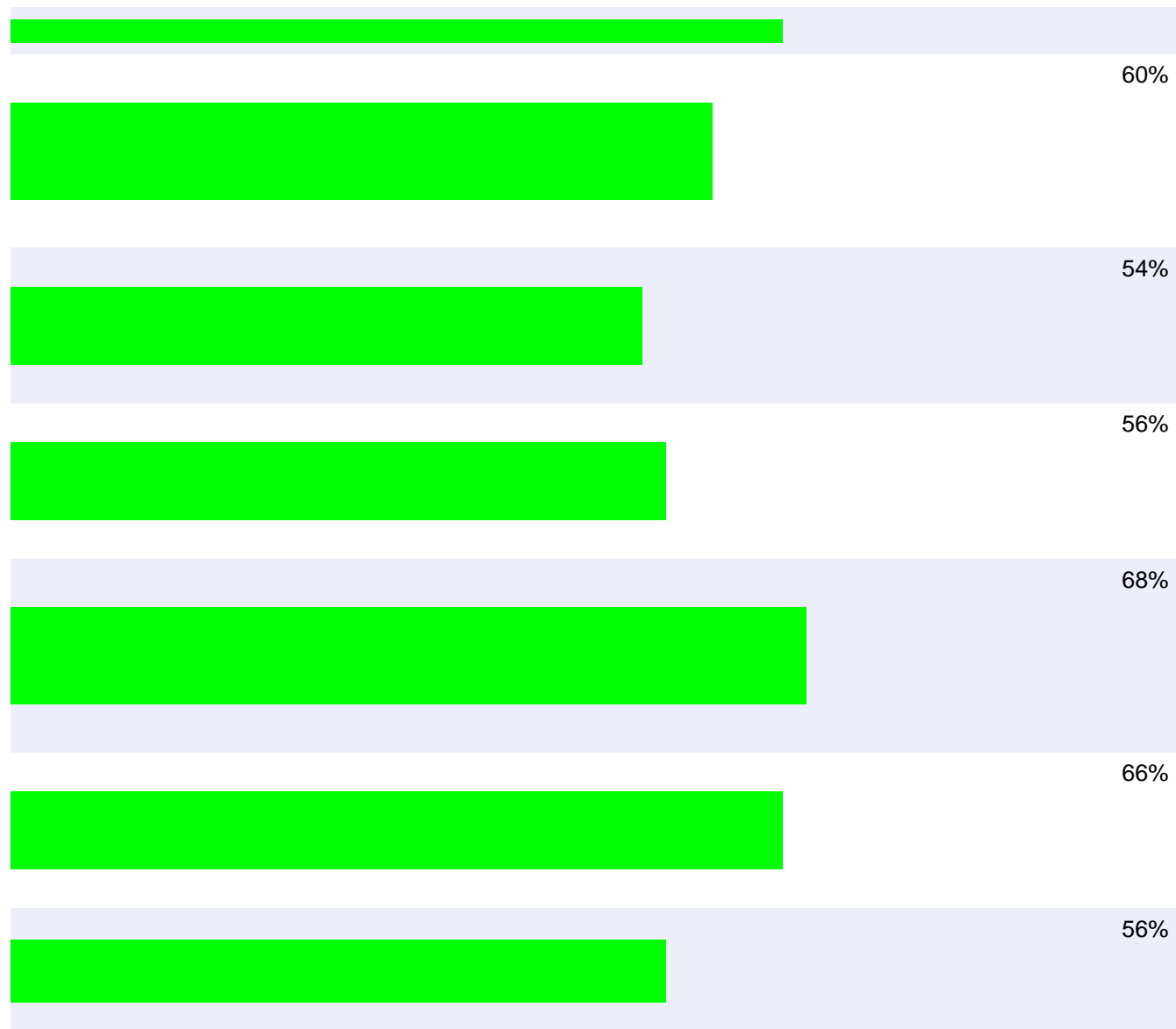
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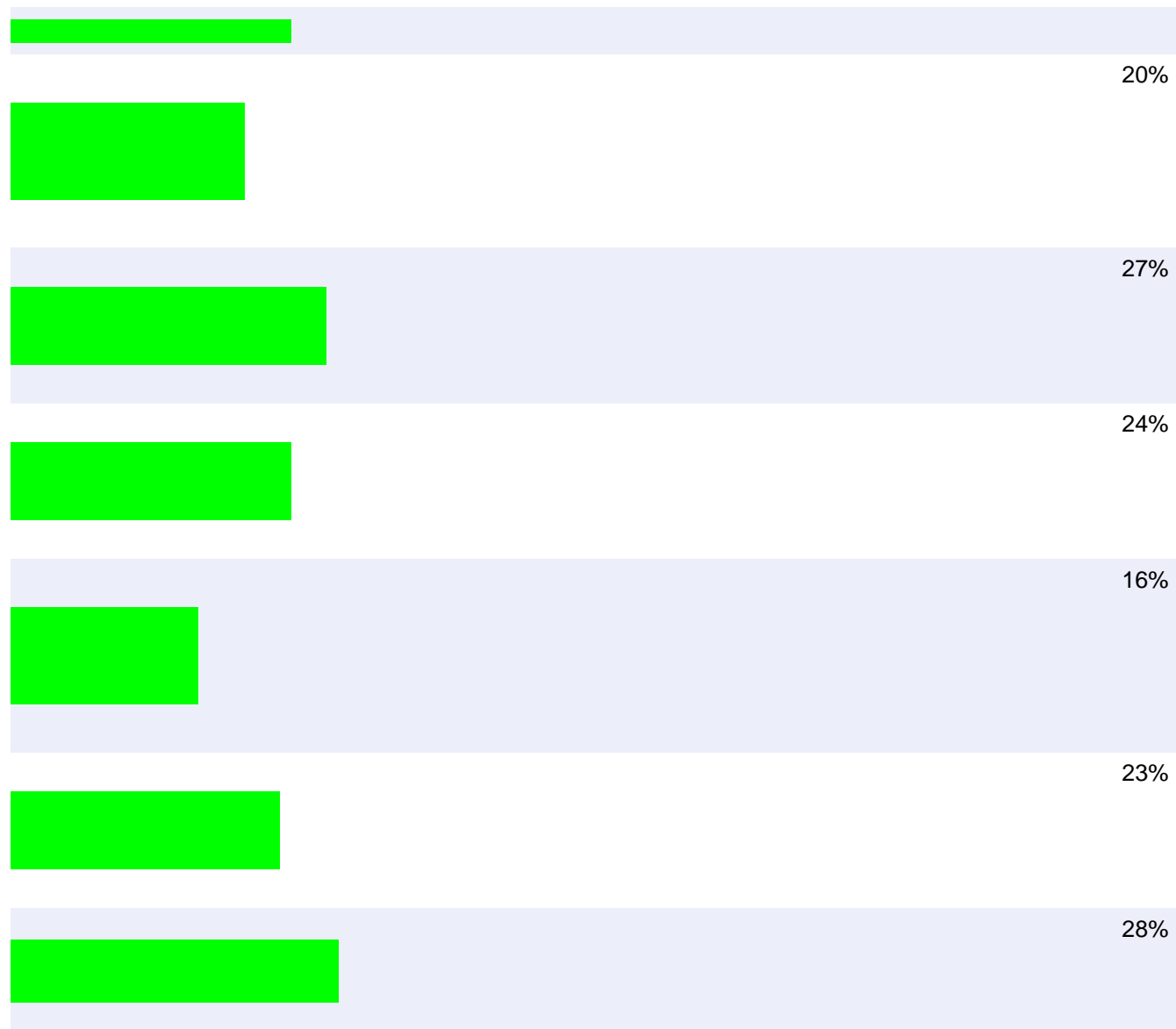
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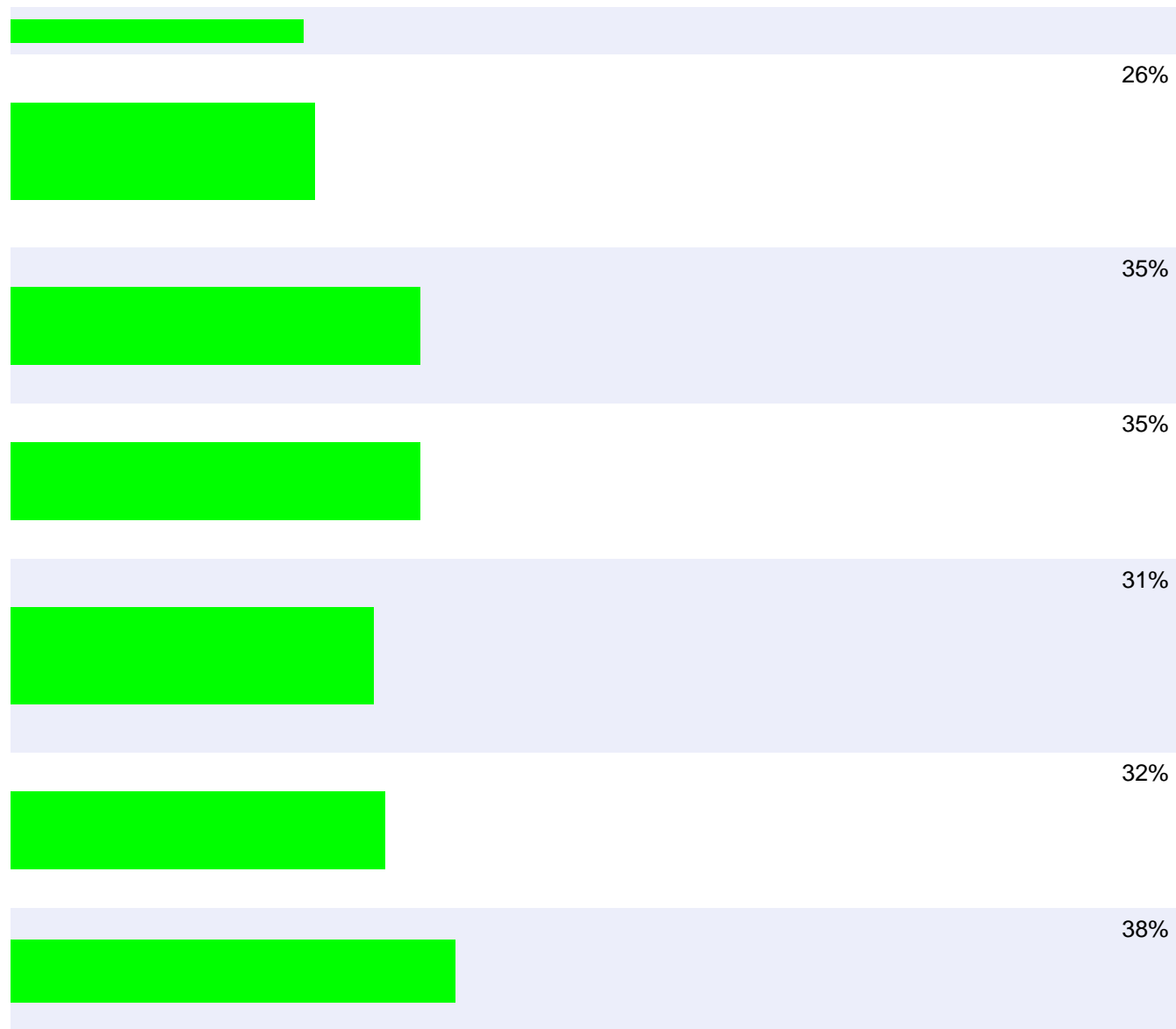
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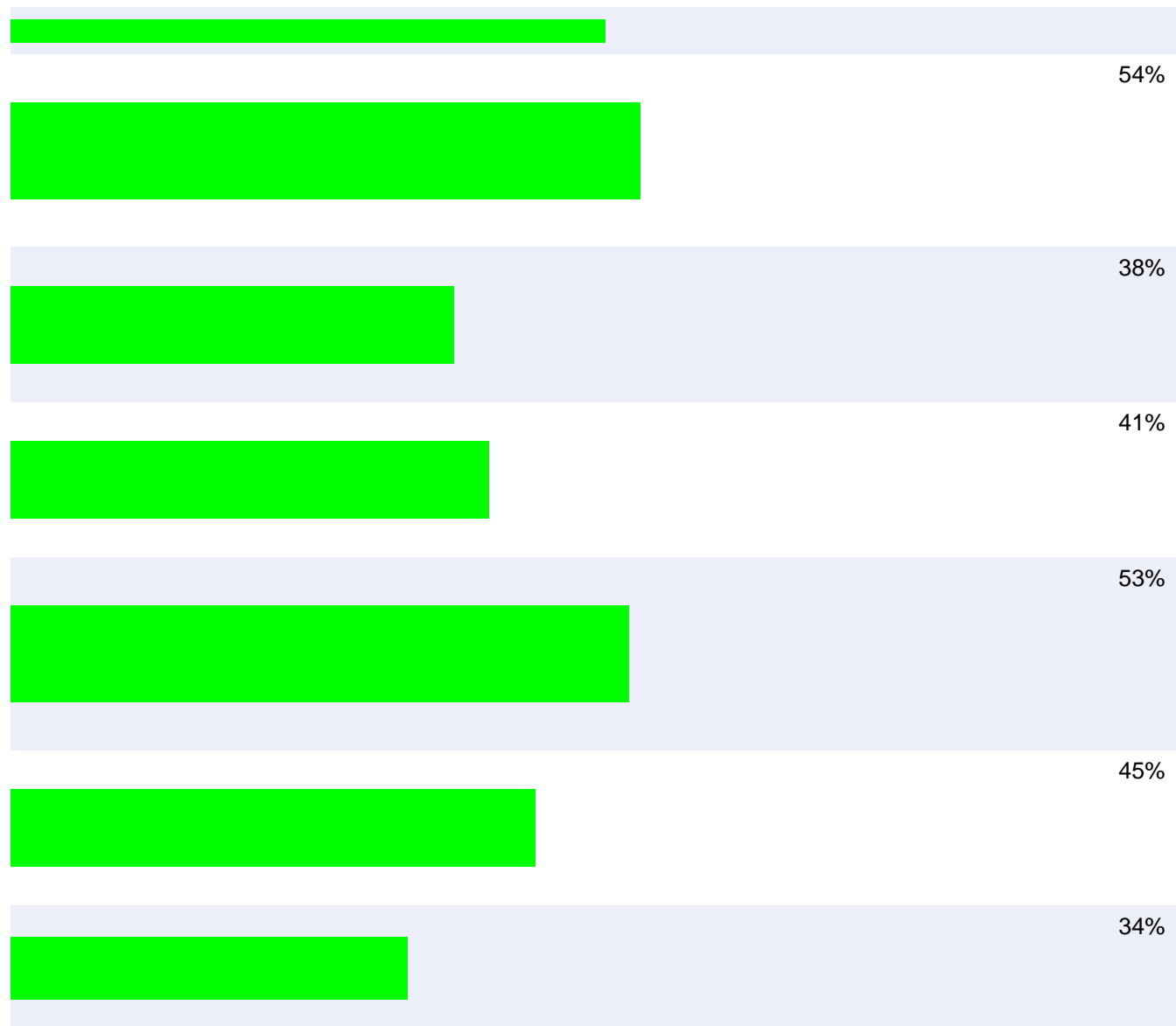
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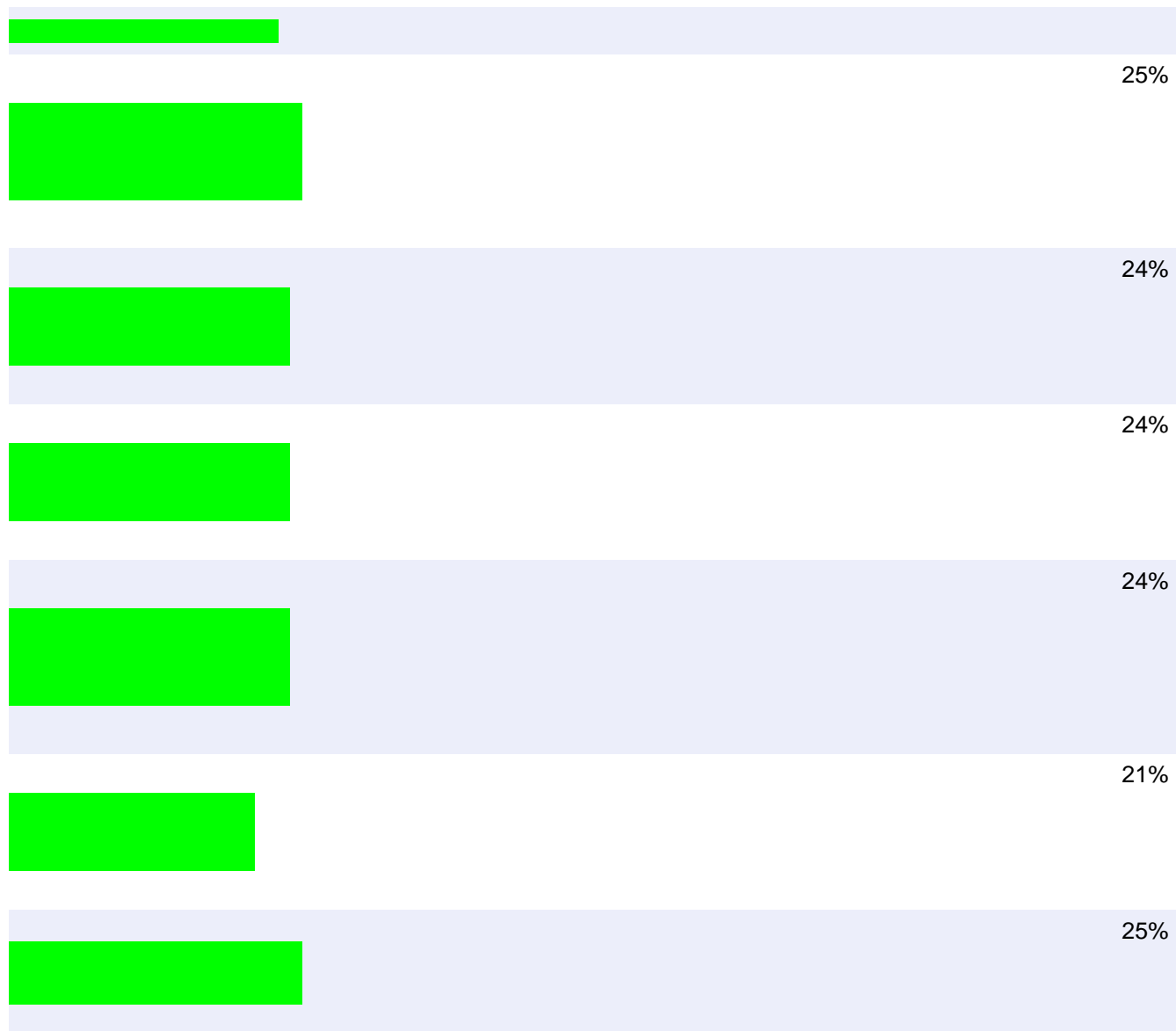
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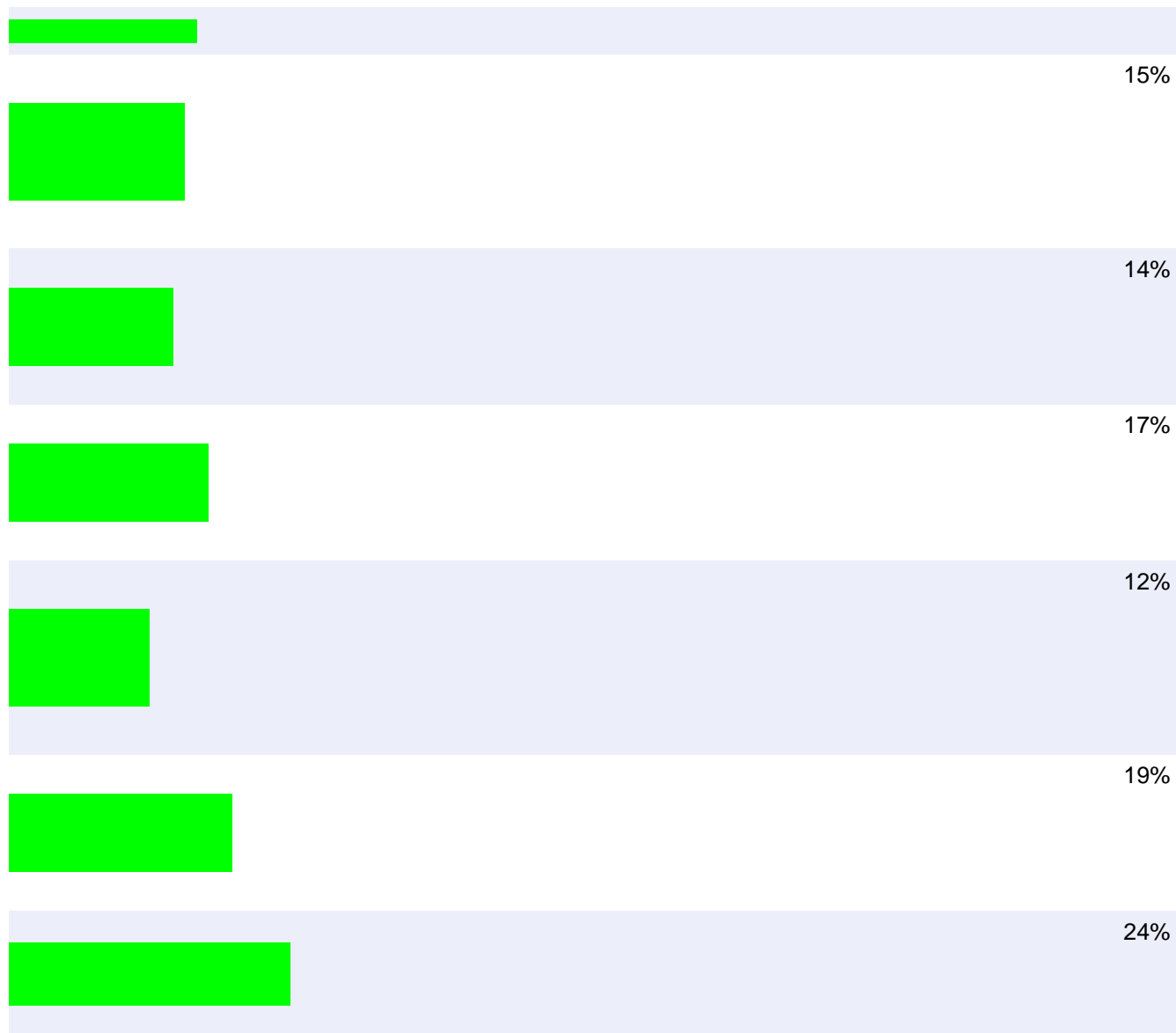
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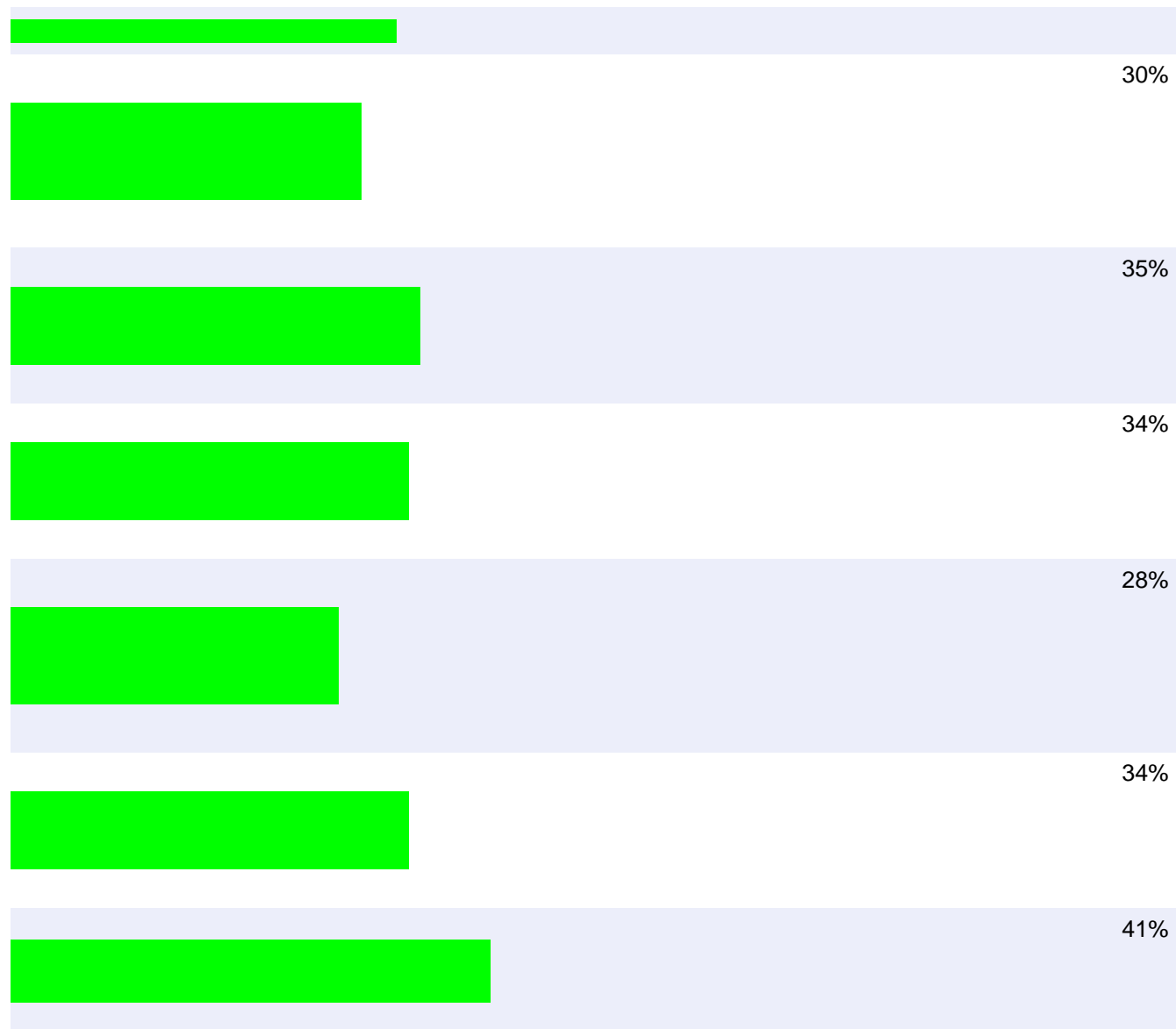
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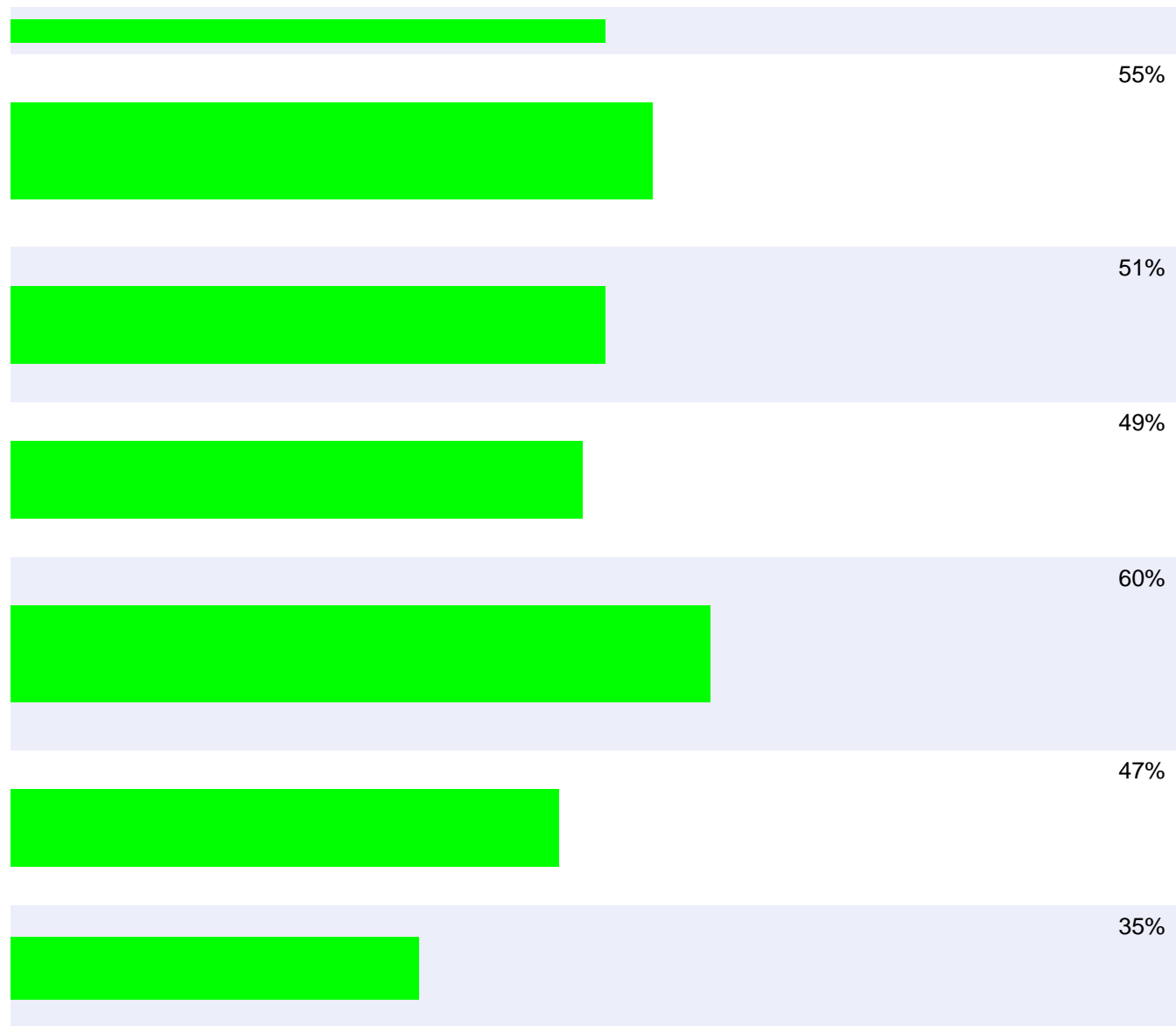
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



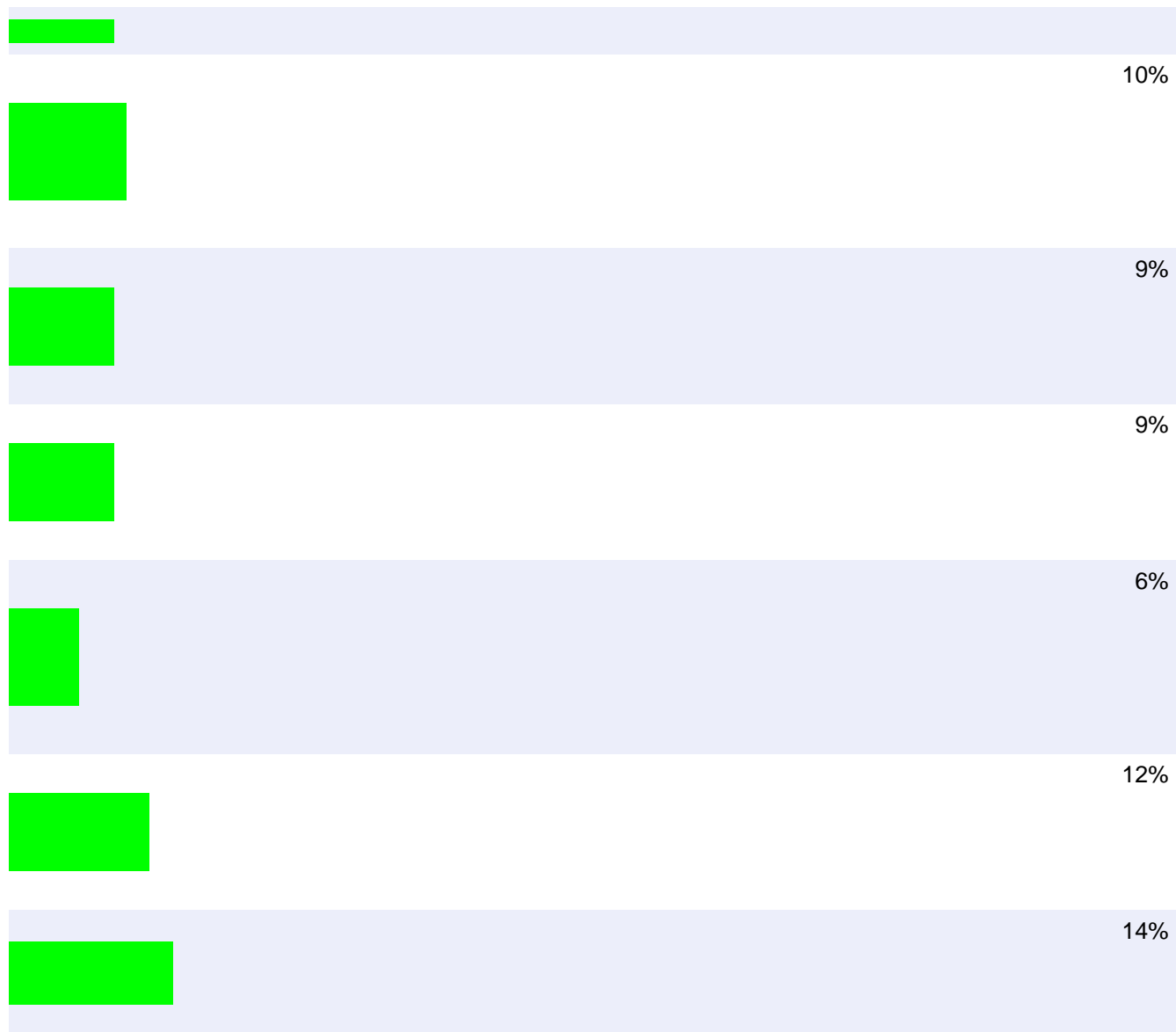
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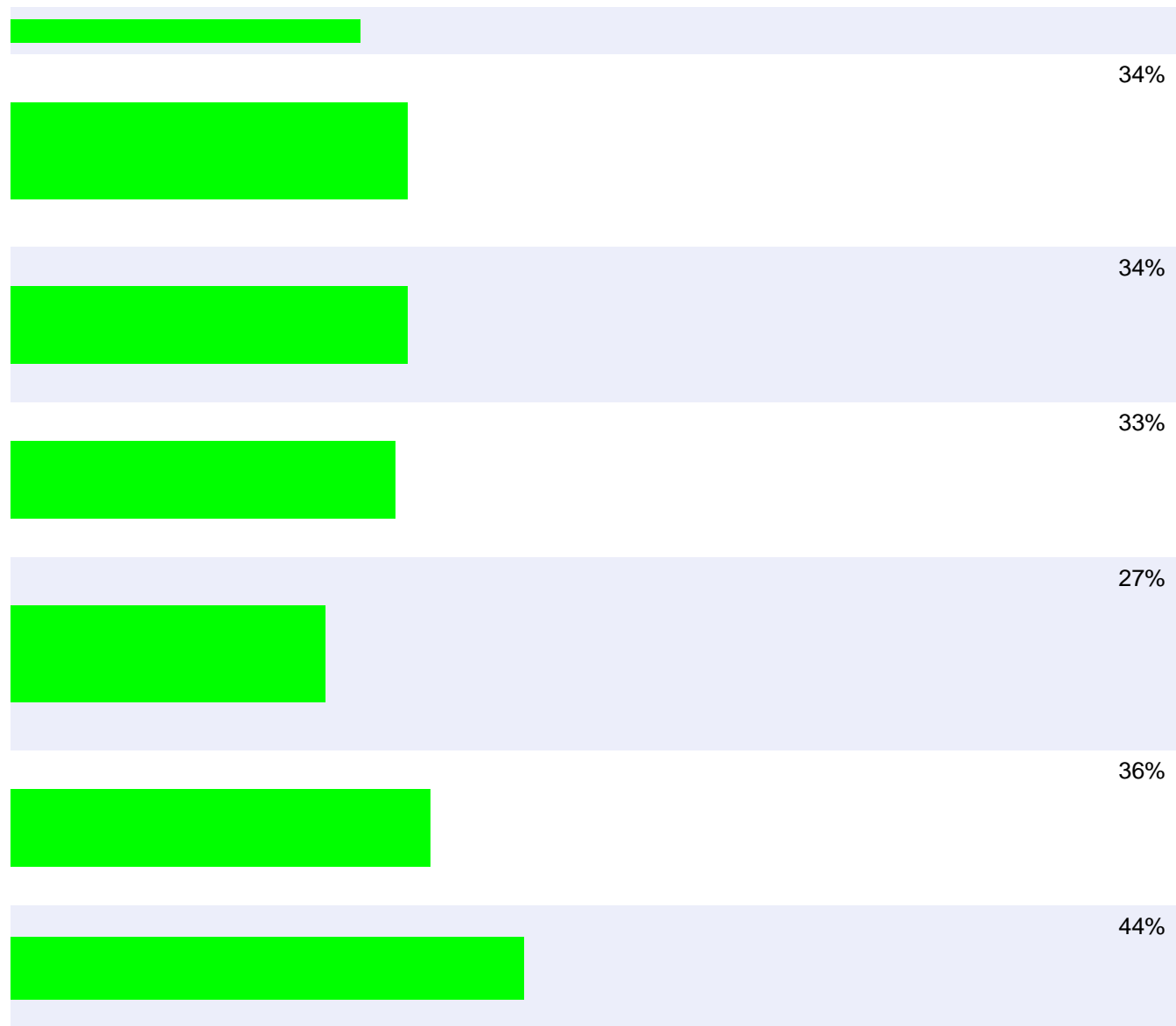
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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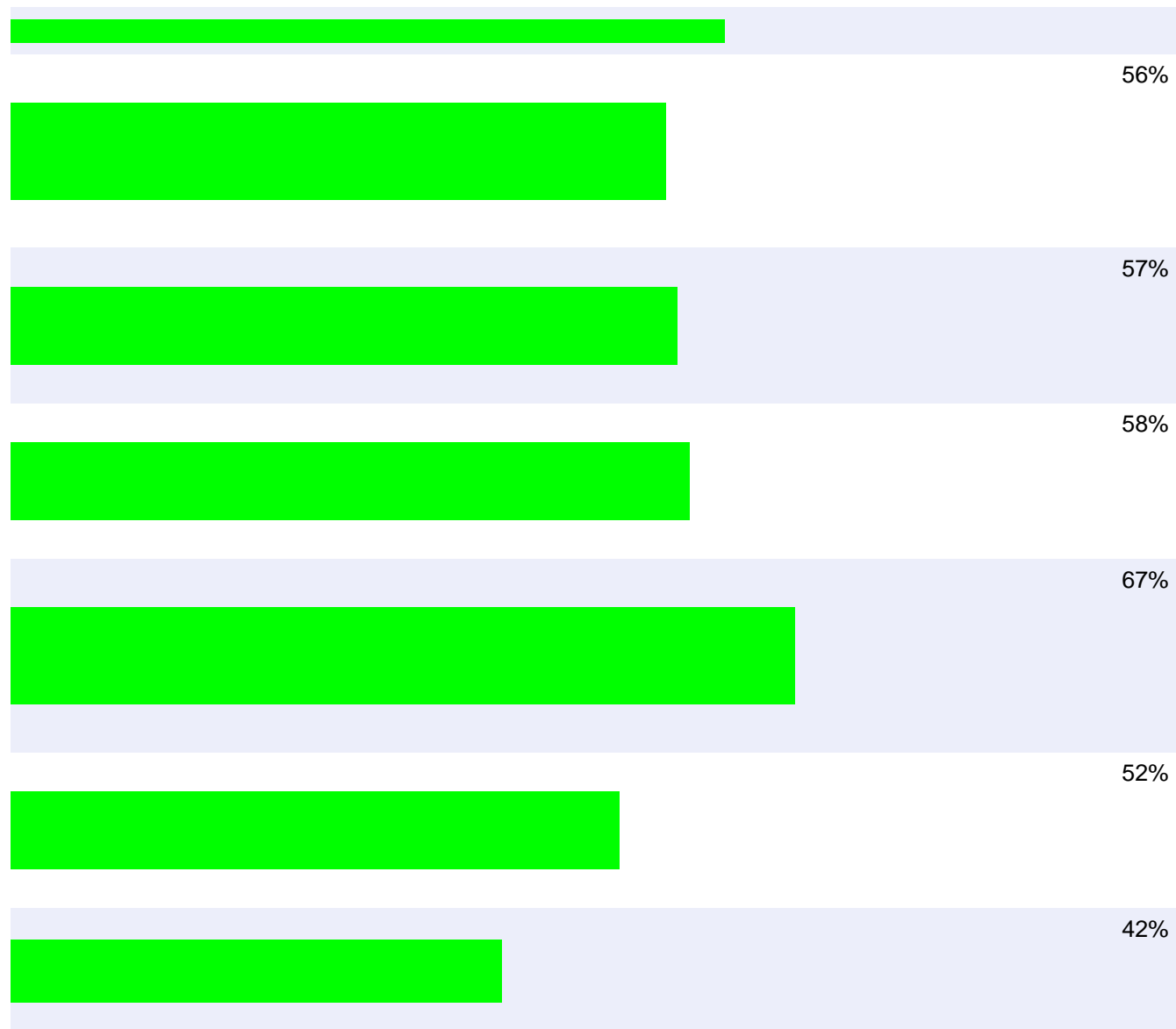
Based on Survey of Patients' Hospital Experiences (HCAHPS)





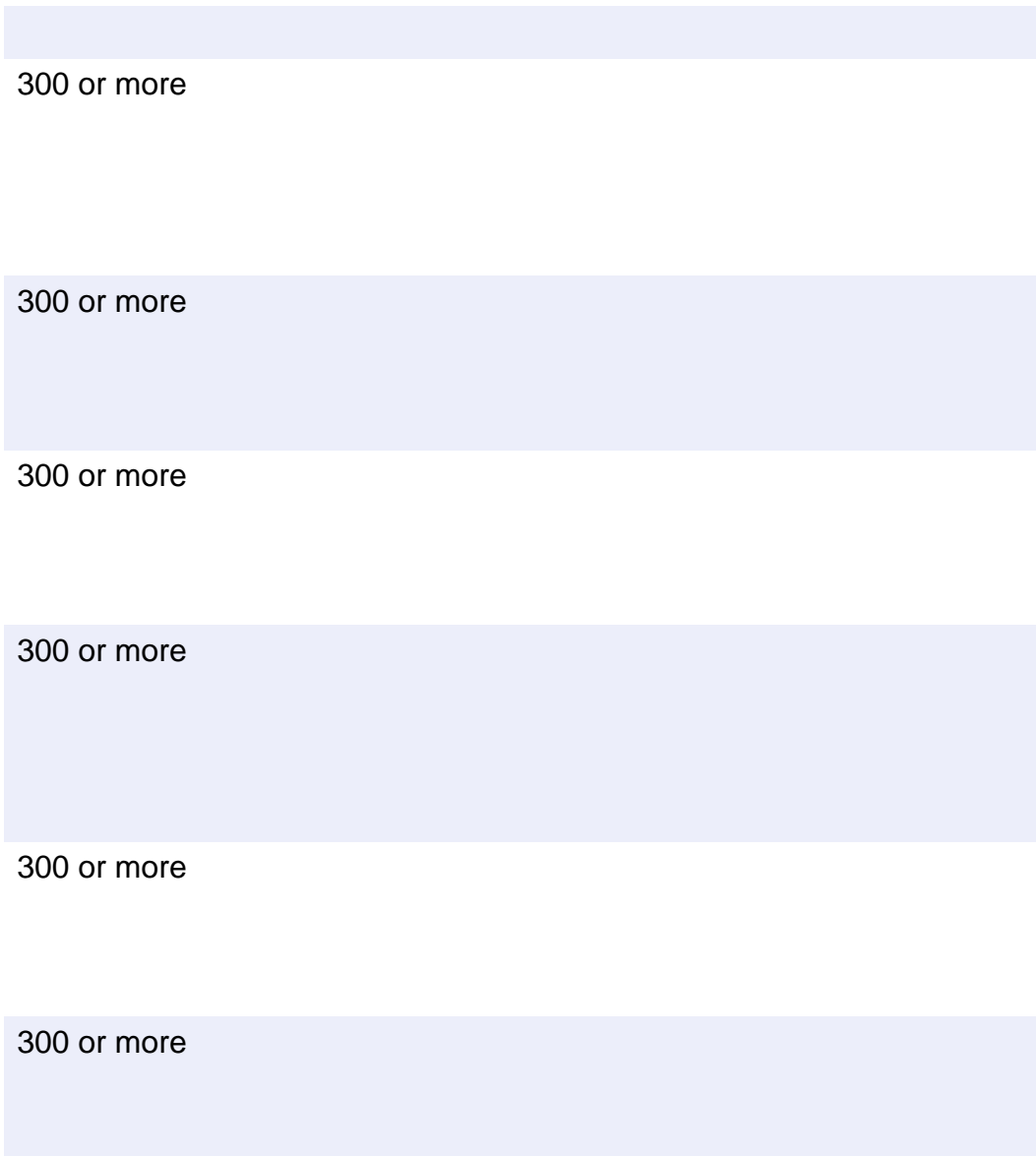
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300 or more

300 or more

300 or more

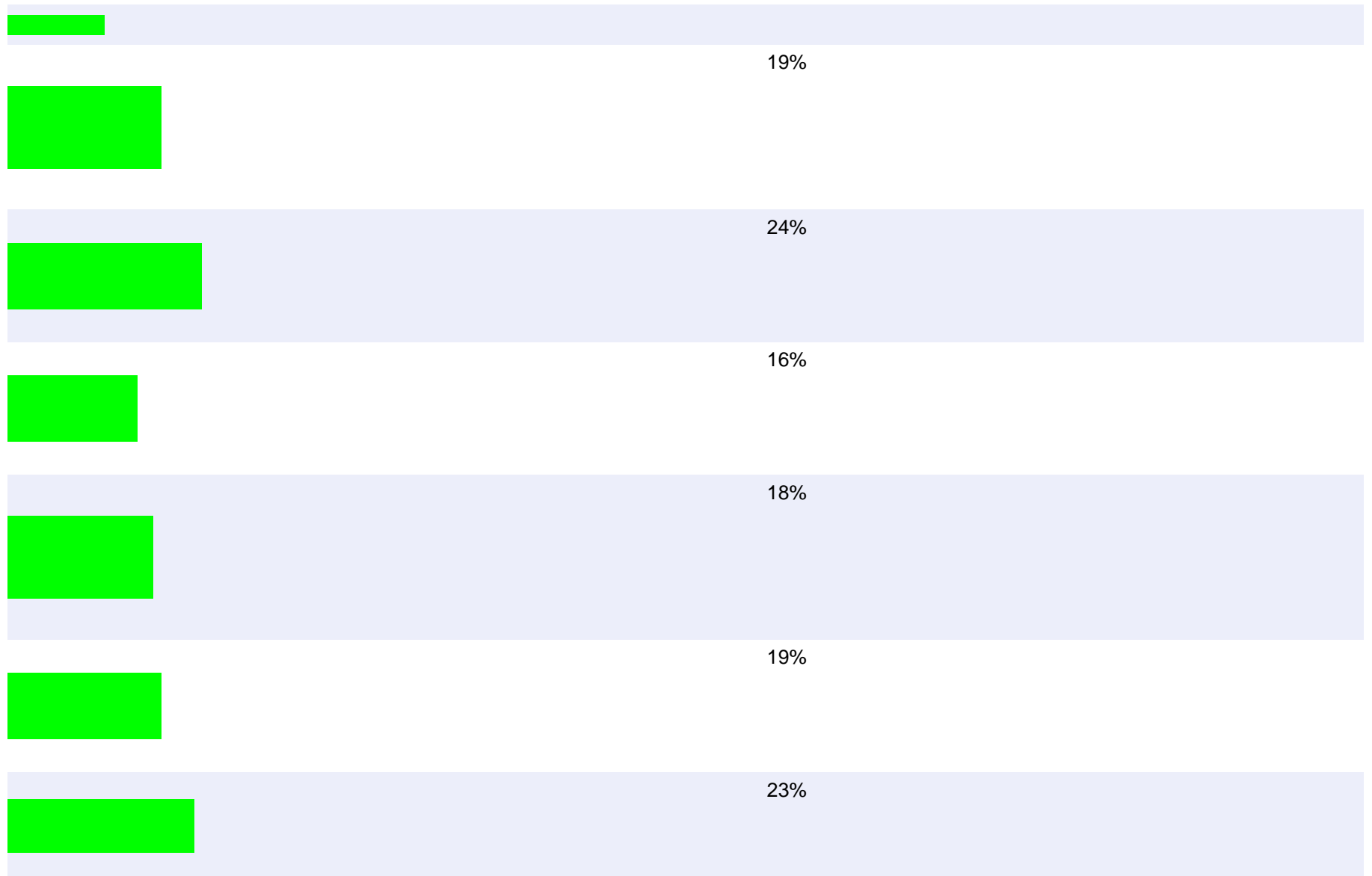
300 or more

300 or more

300 or more

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

			STREET
NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	330055	FLUSHING	56-45 MAIN STREET
NEW YORK-PRESBYTERIAN HOSPITAL	330101	NEW YORK	525 EAST 68TH STREET
NYU HOSPITALS CENTER	330214	NEW YORK	550 FIRST AVENUE
QUEENS HOSPITAL CENTER	330231	JAMAICA	82-68 164TH STREET
ST LUKE'S ROOSEVELT HOSPITAL	330046	NEW YORK	1111 AMSTERDAM AVENUE
UNIVERSITY HOSPITAL OF BROOKLYN (	330350	BROOKLYN	445

# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NY	11355	QUEENS	7186701231
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NY	10021	NEW YORK	2127464189
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NY	10016	NEW YORK	2122637300
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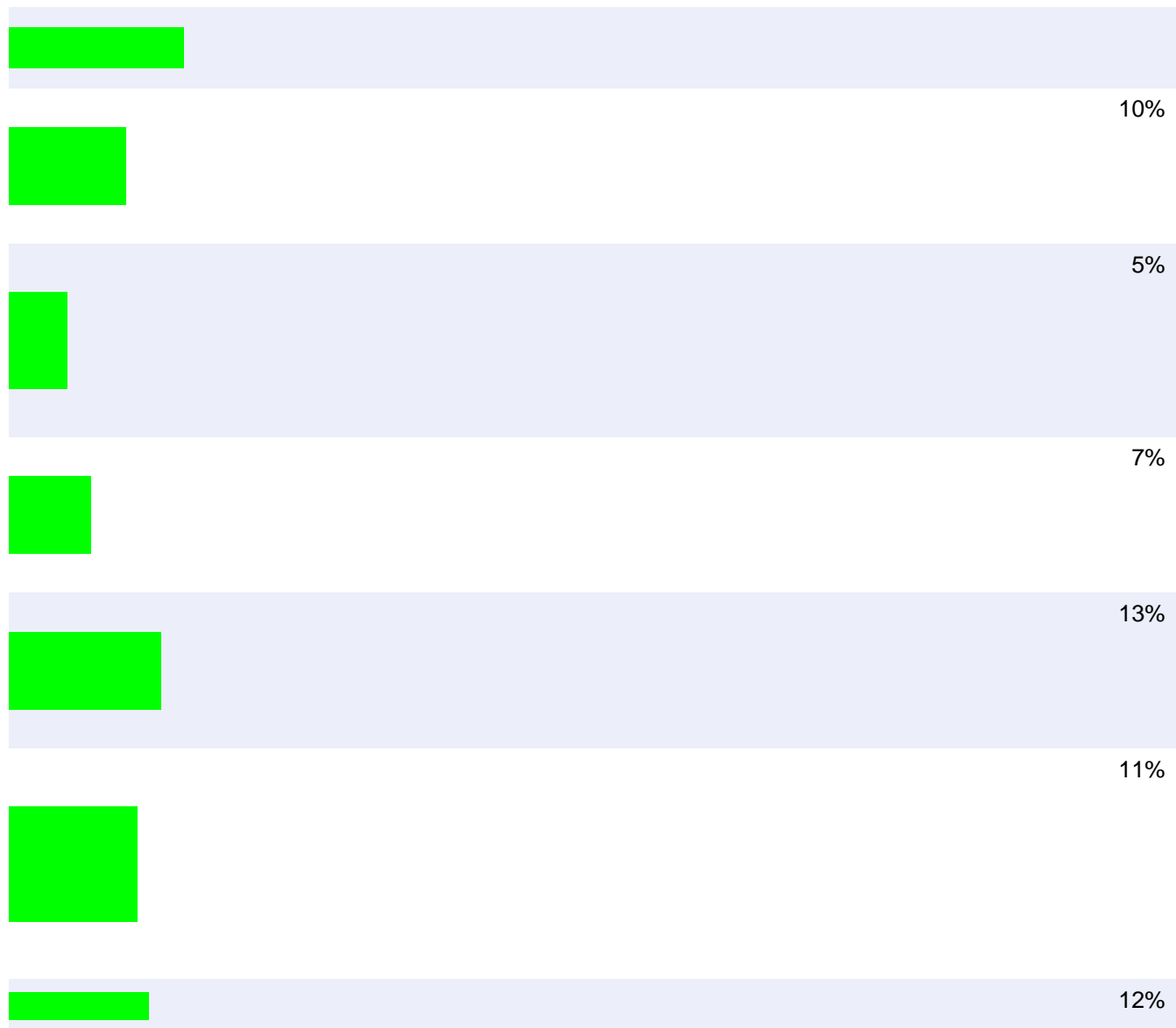
NY	11432	QUEENS	7188833000
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NY	10025	NEW YORK	2125234000
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NY	11203	KINGS	7182701000
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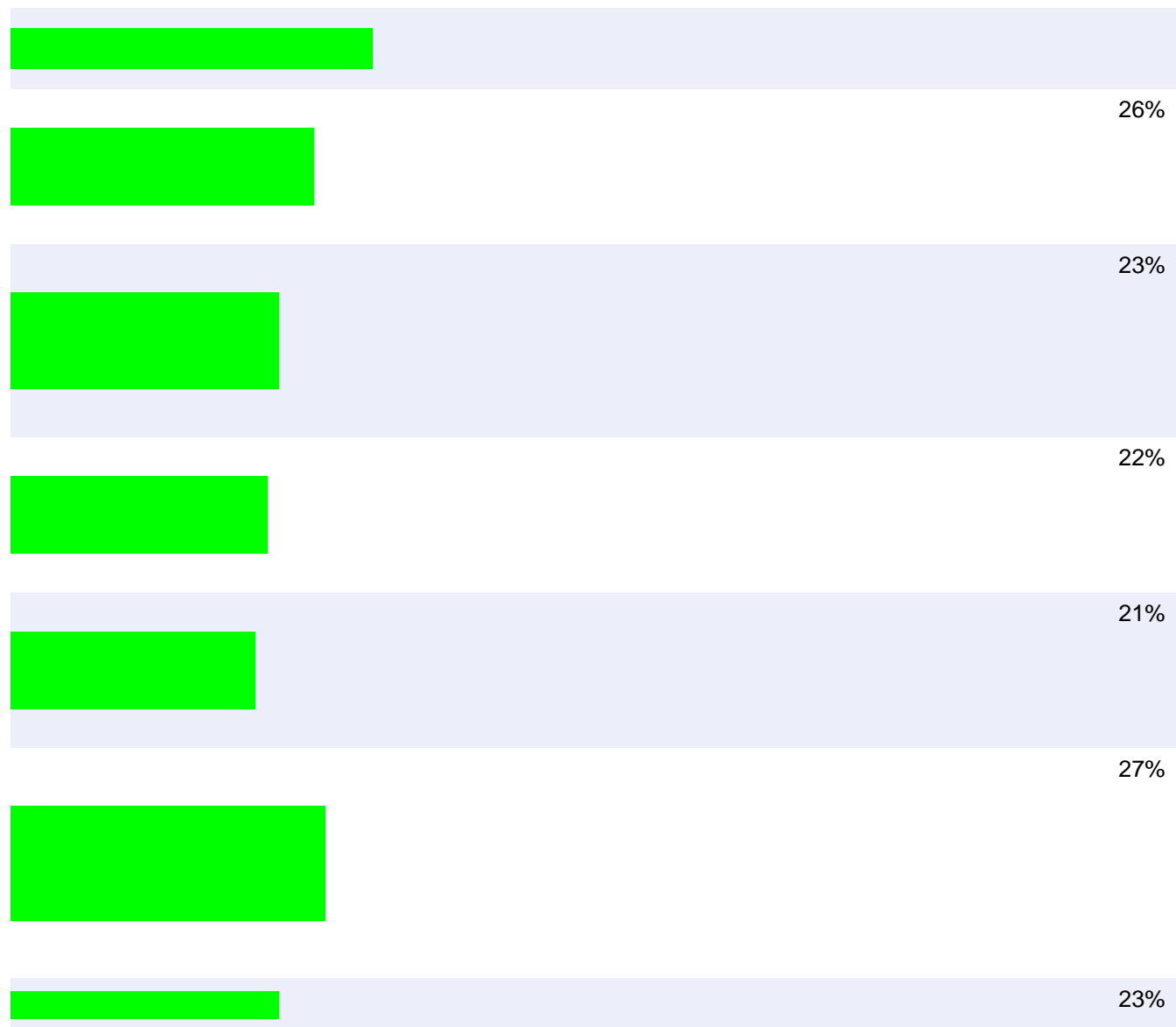
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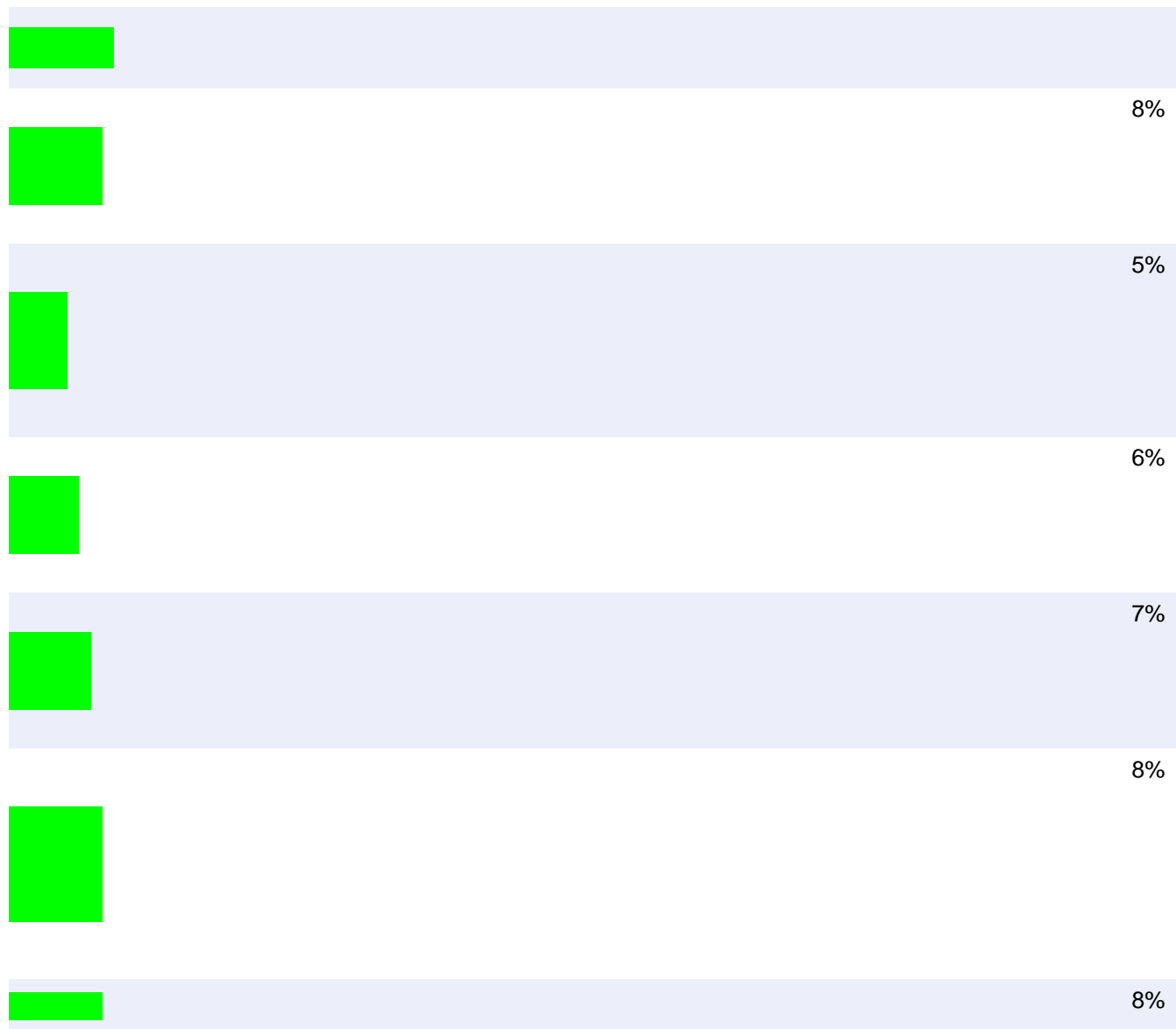
Based on Survey of Patients' Hospital Experiences (HCAHPS)





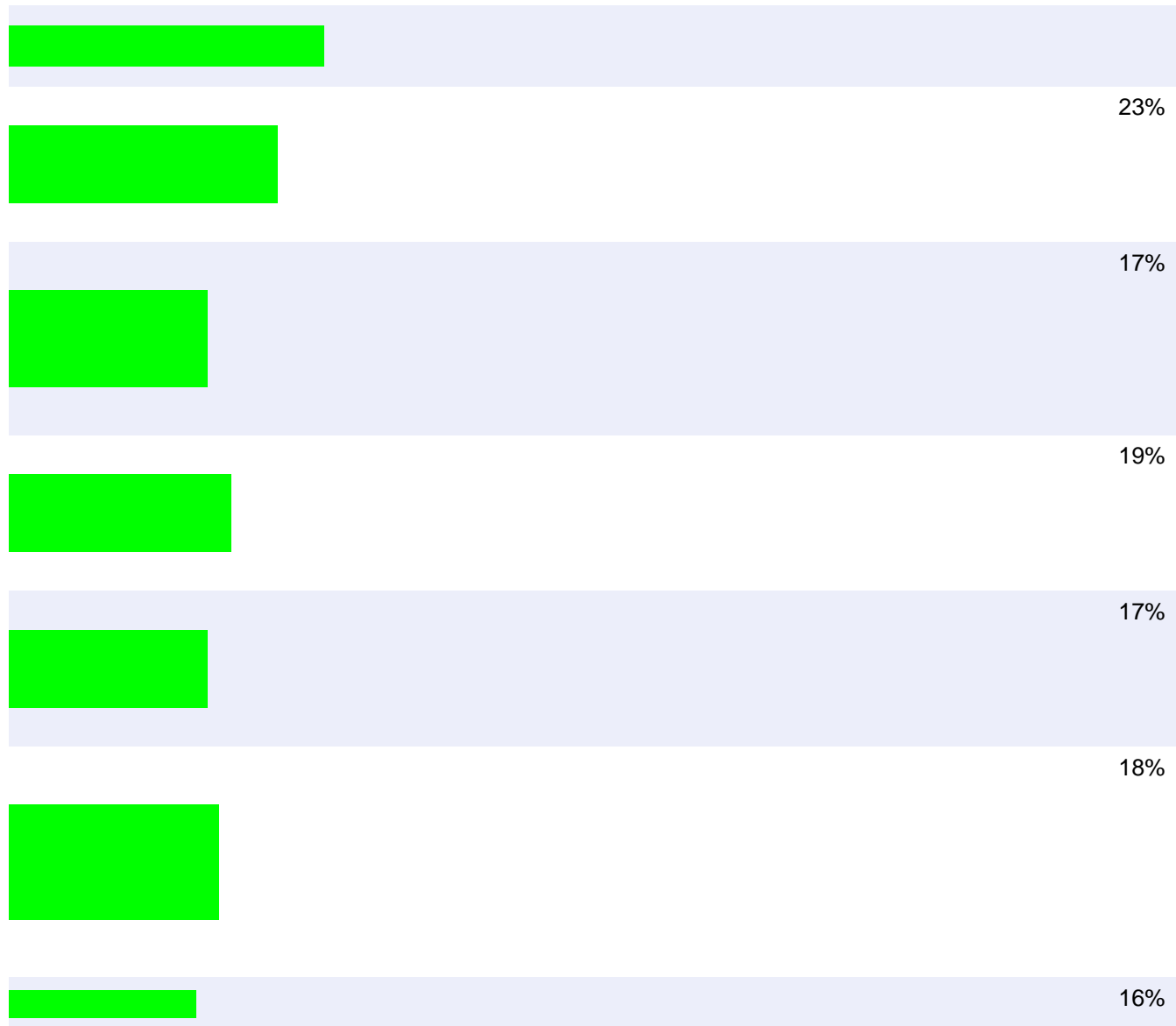
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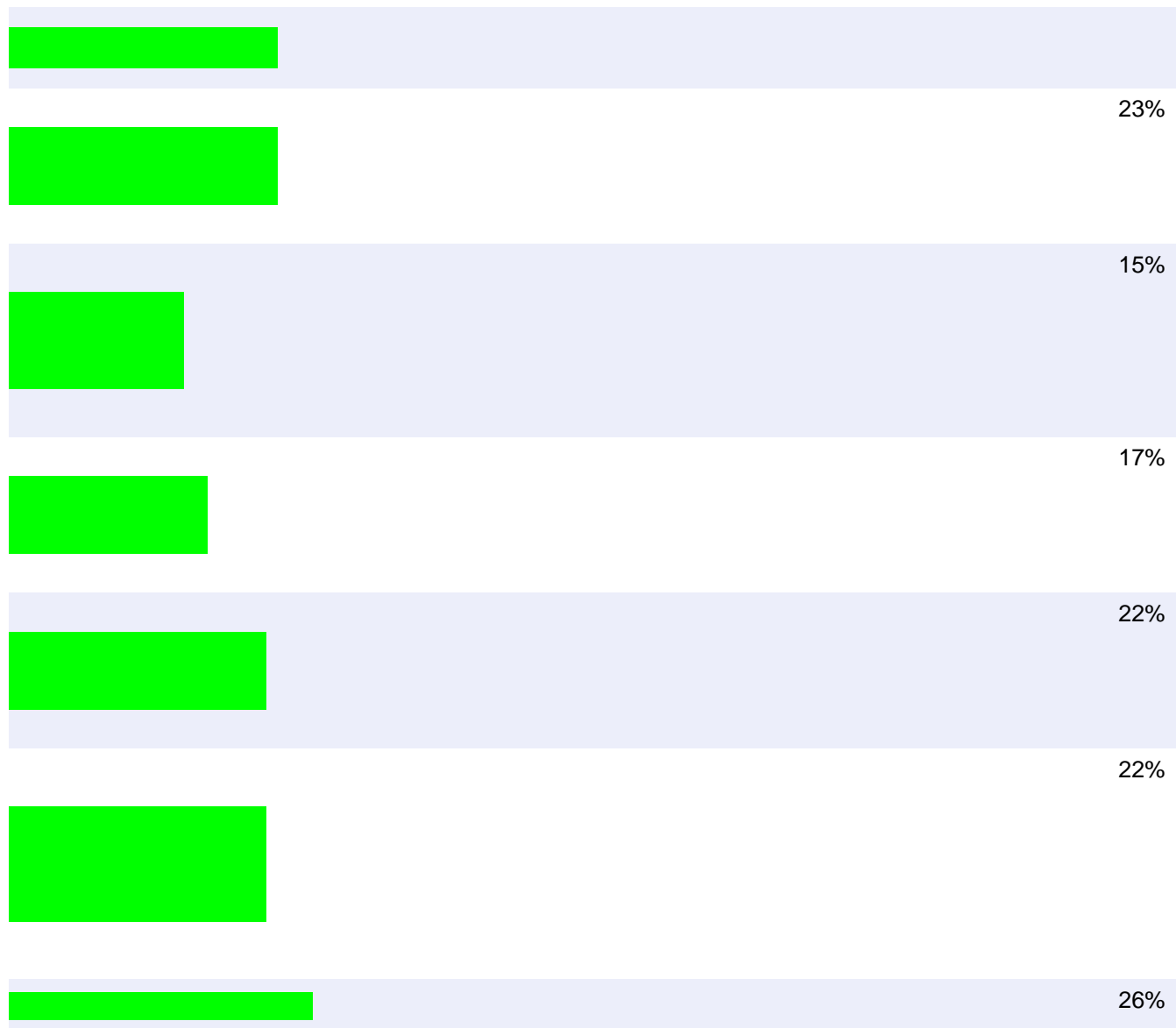
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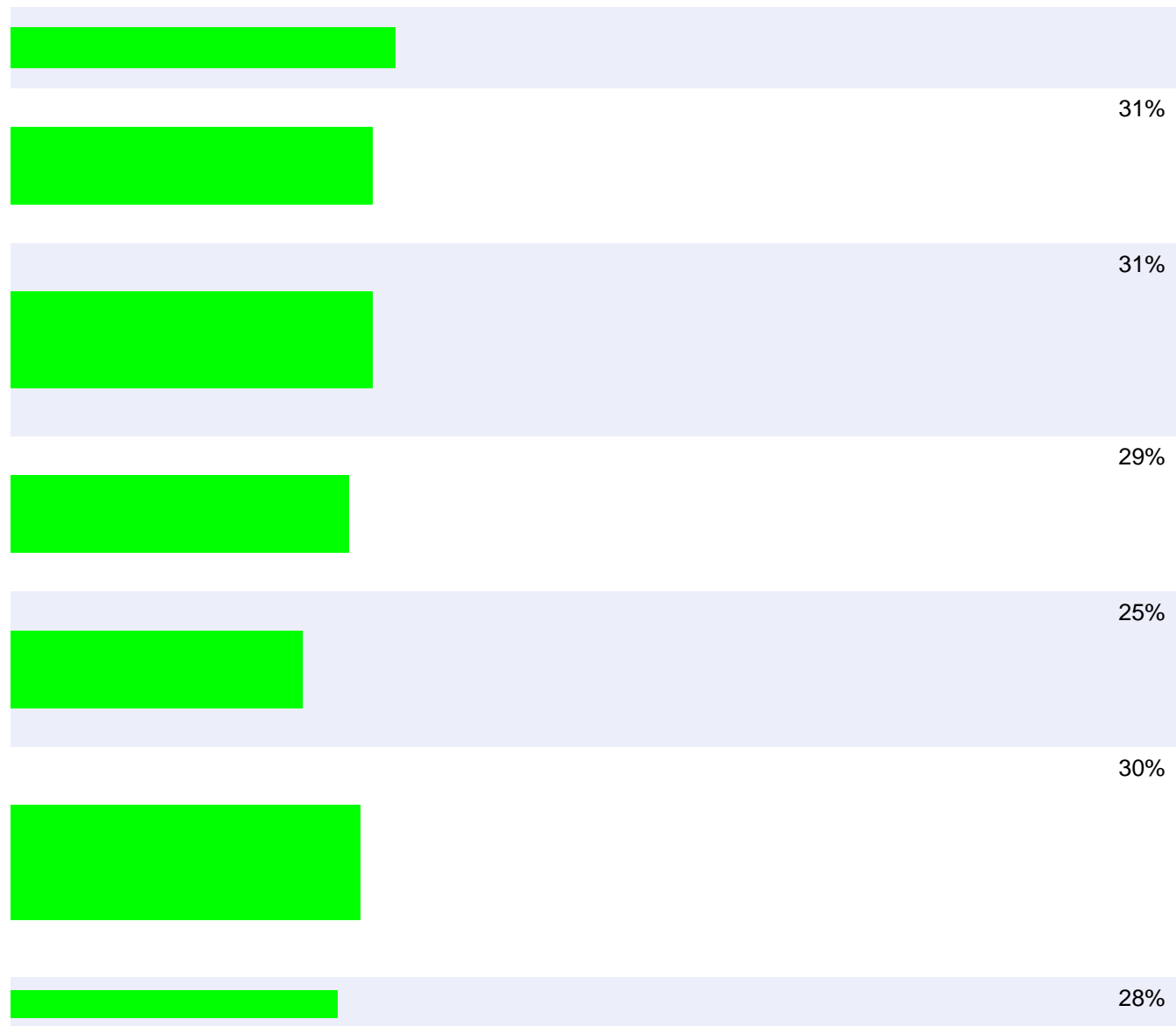
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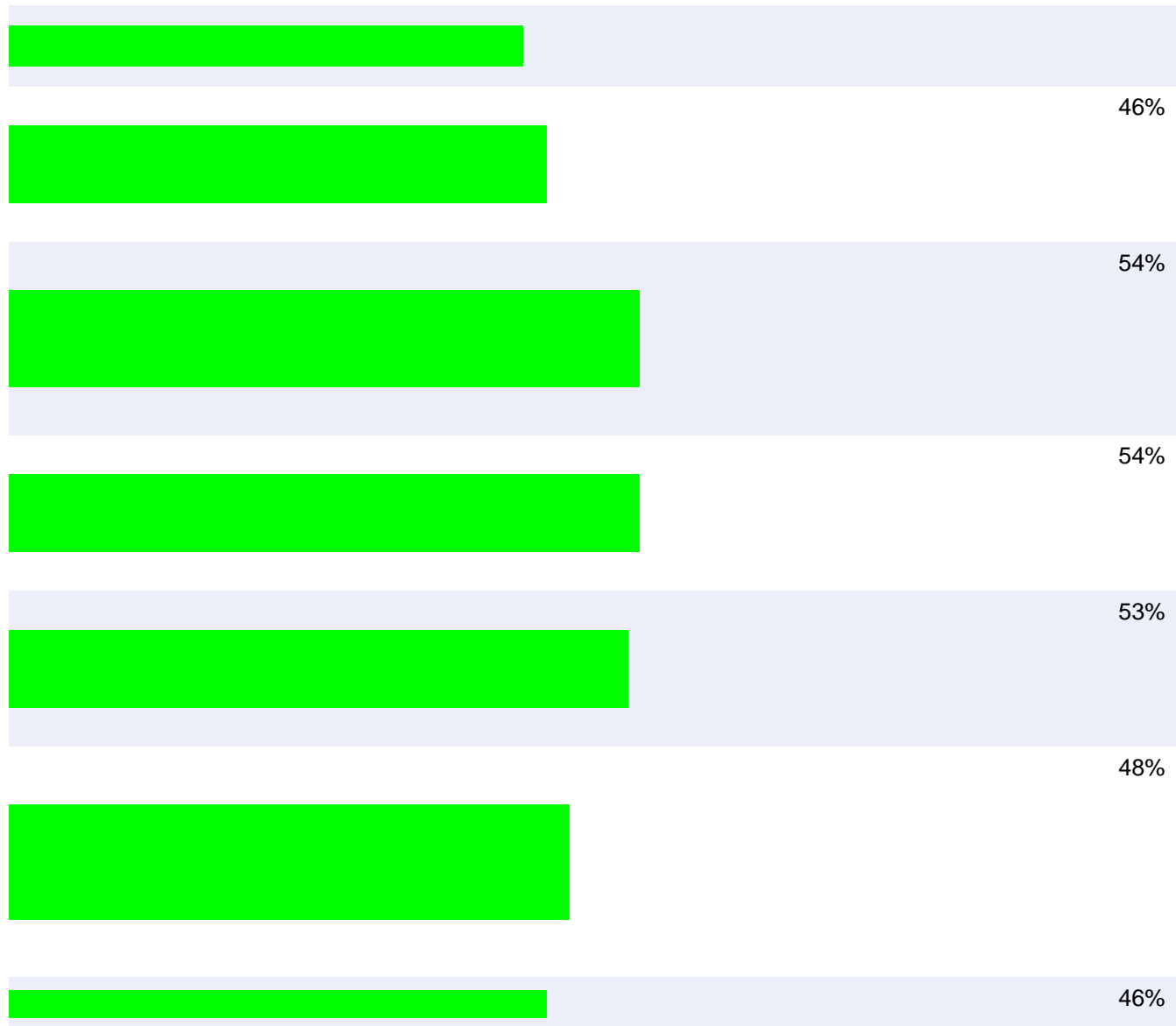
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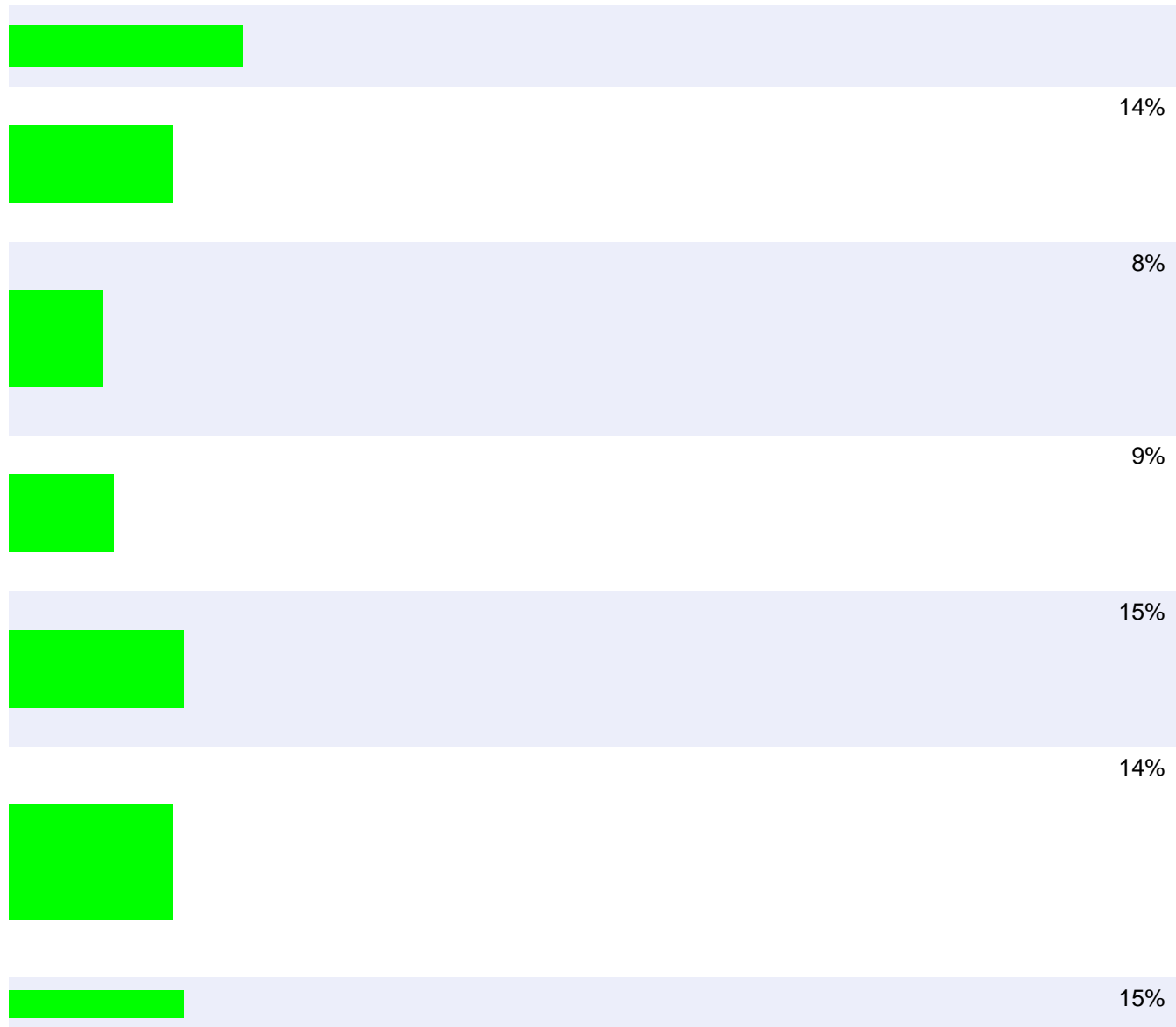
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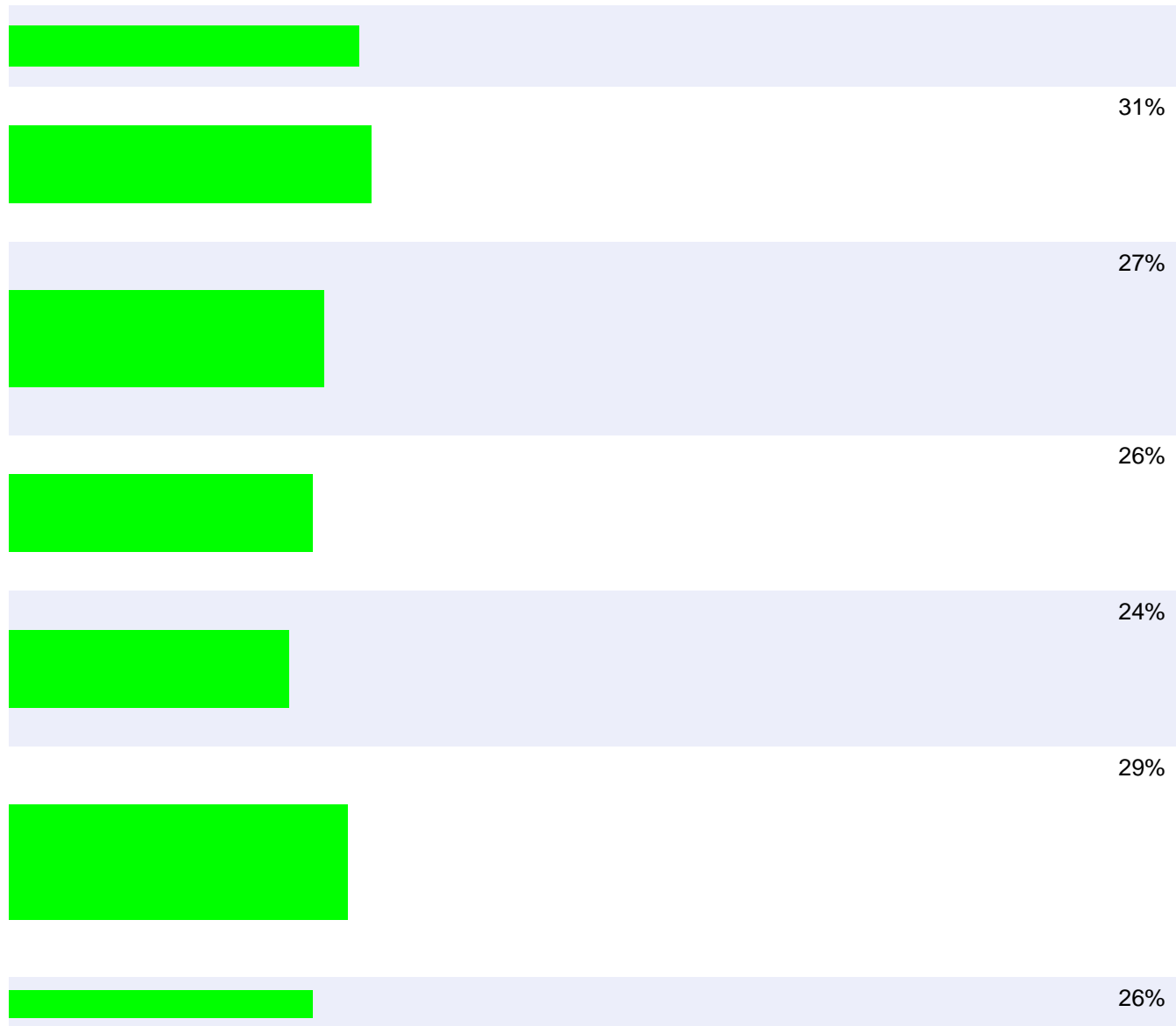
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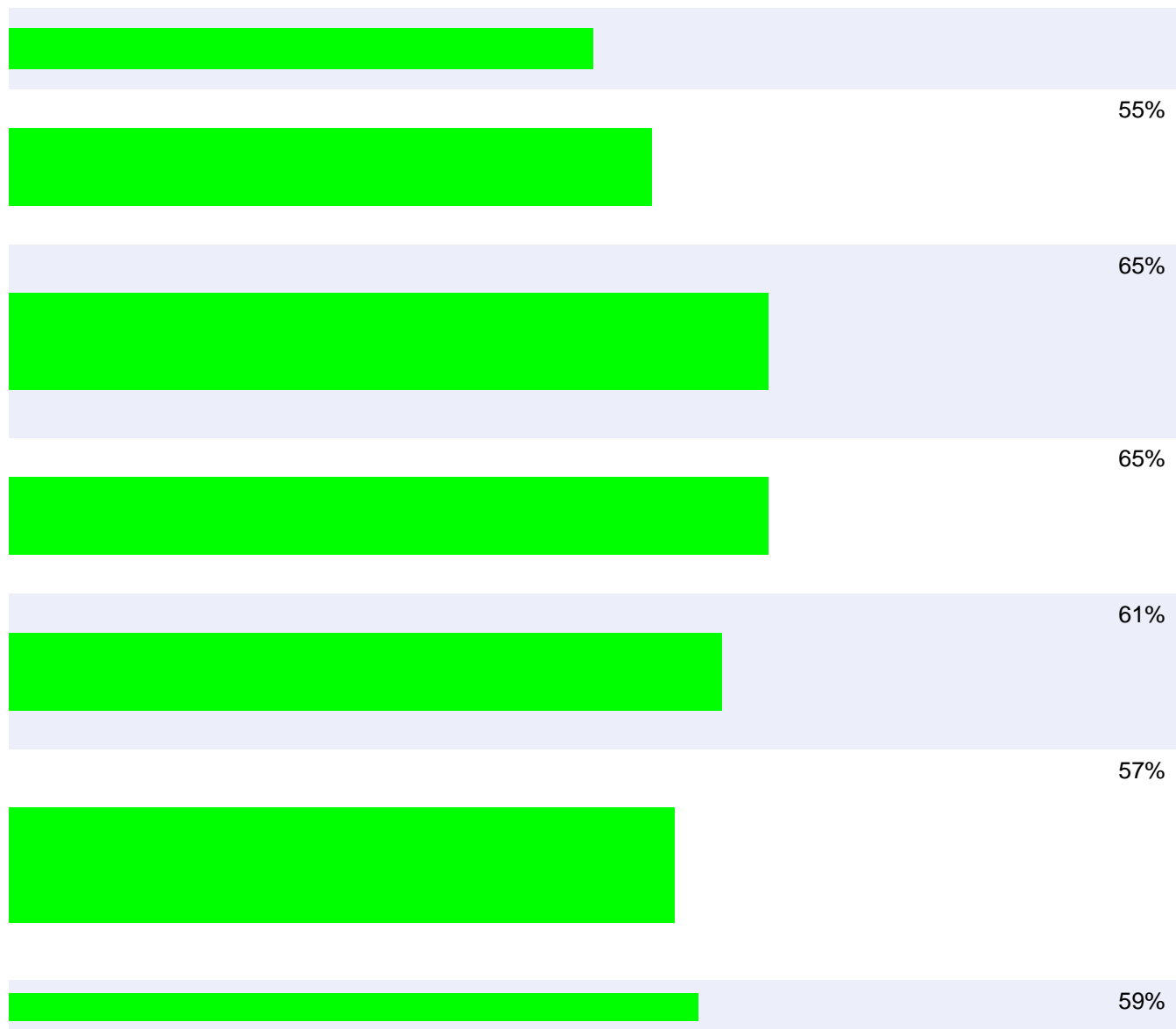
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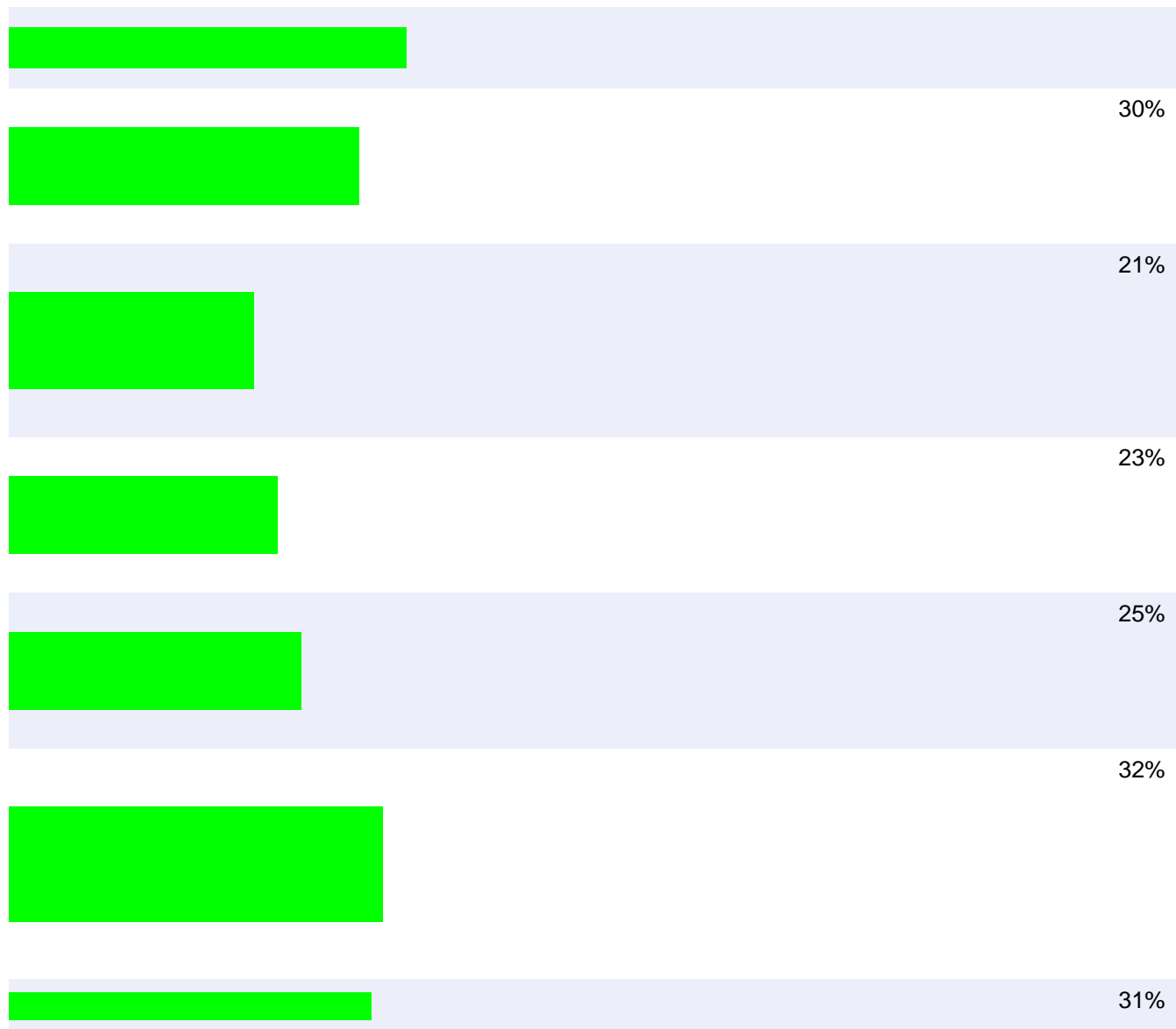
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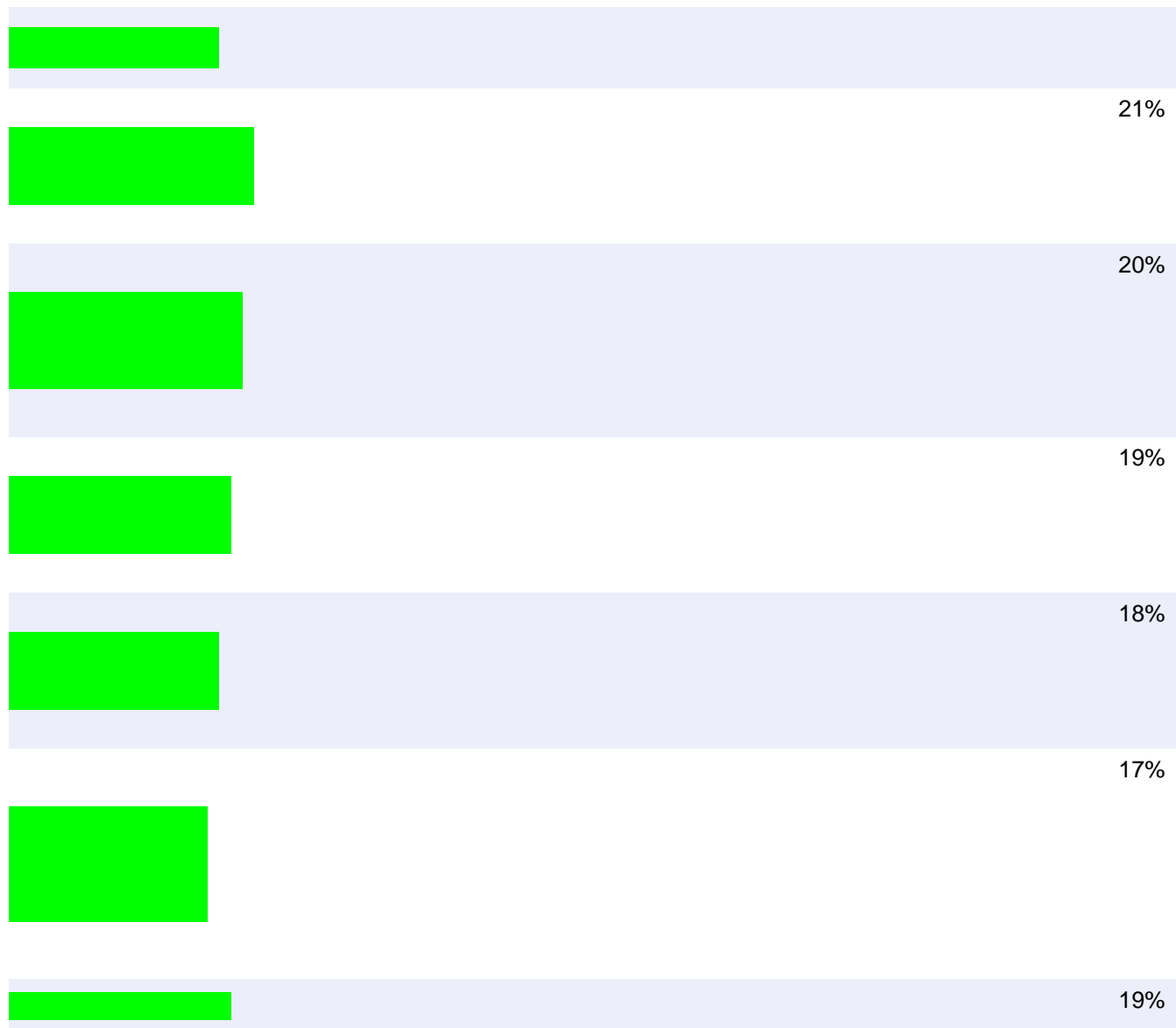
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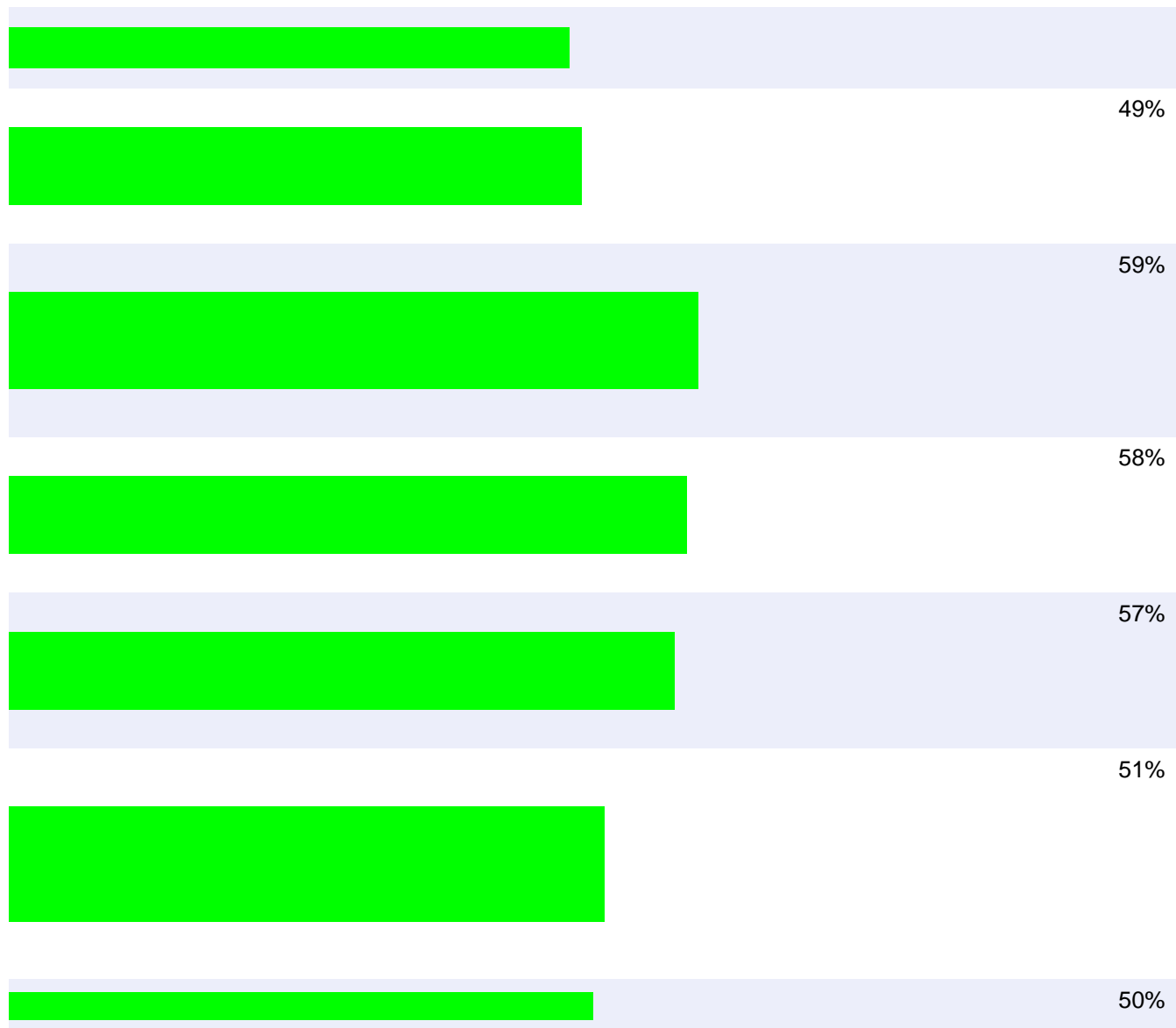
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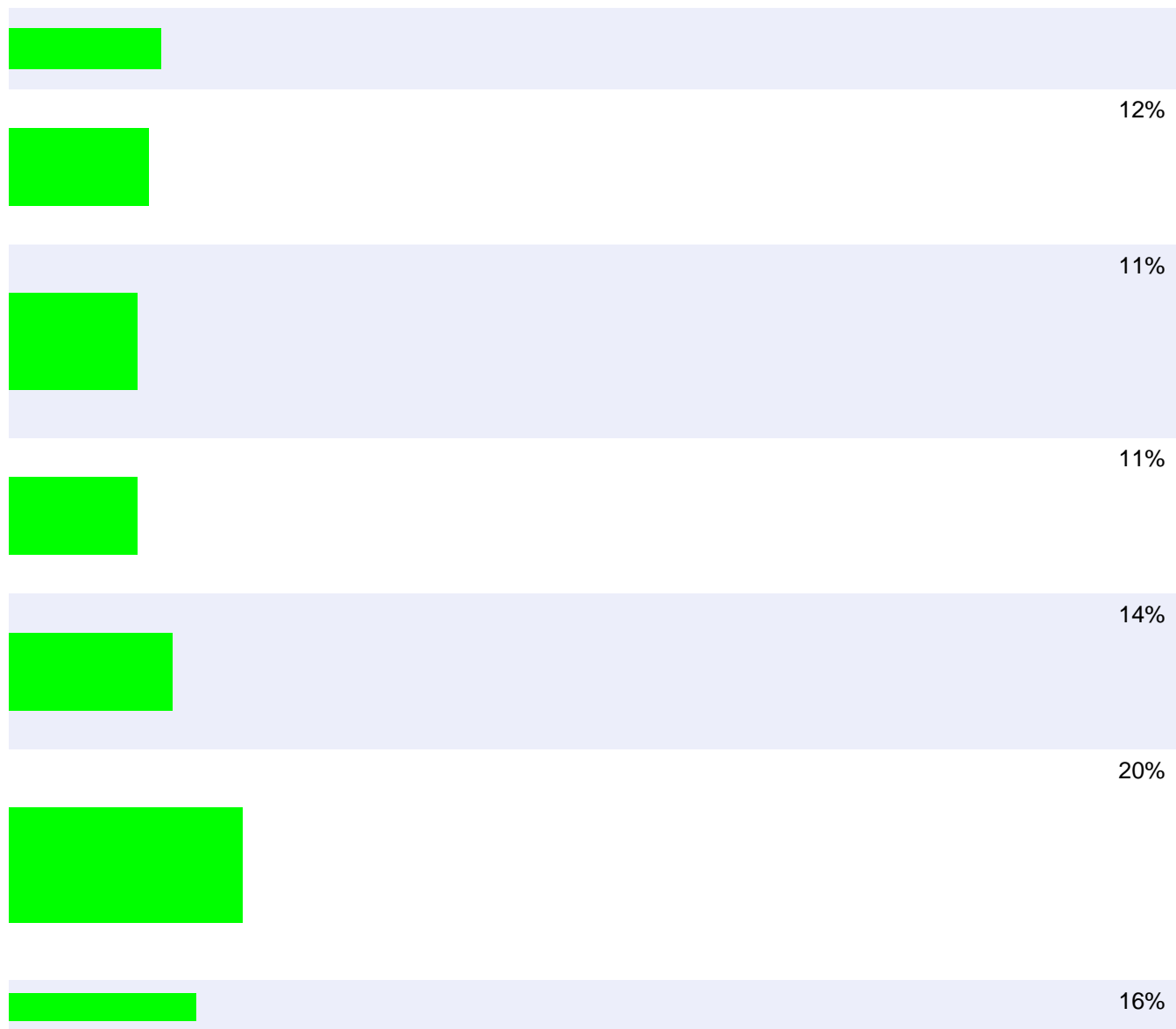
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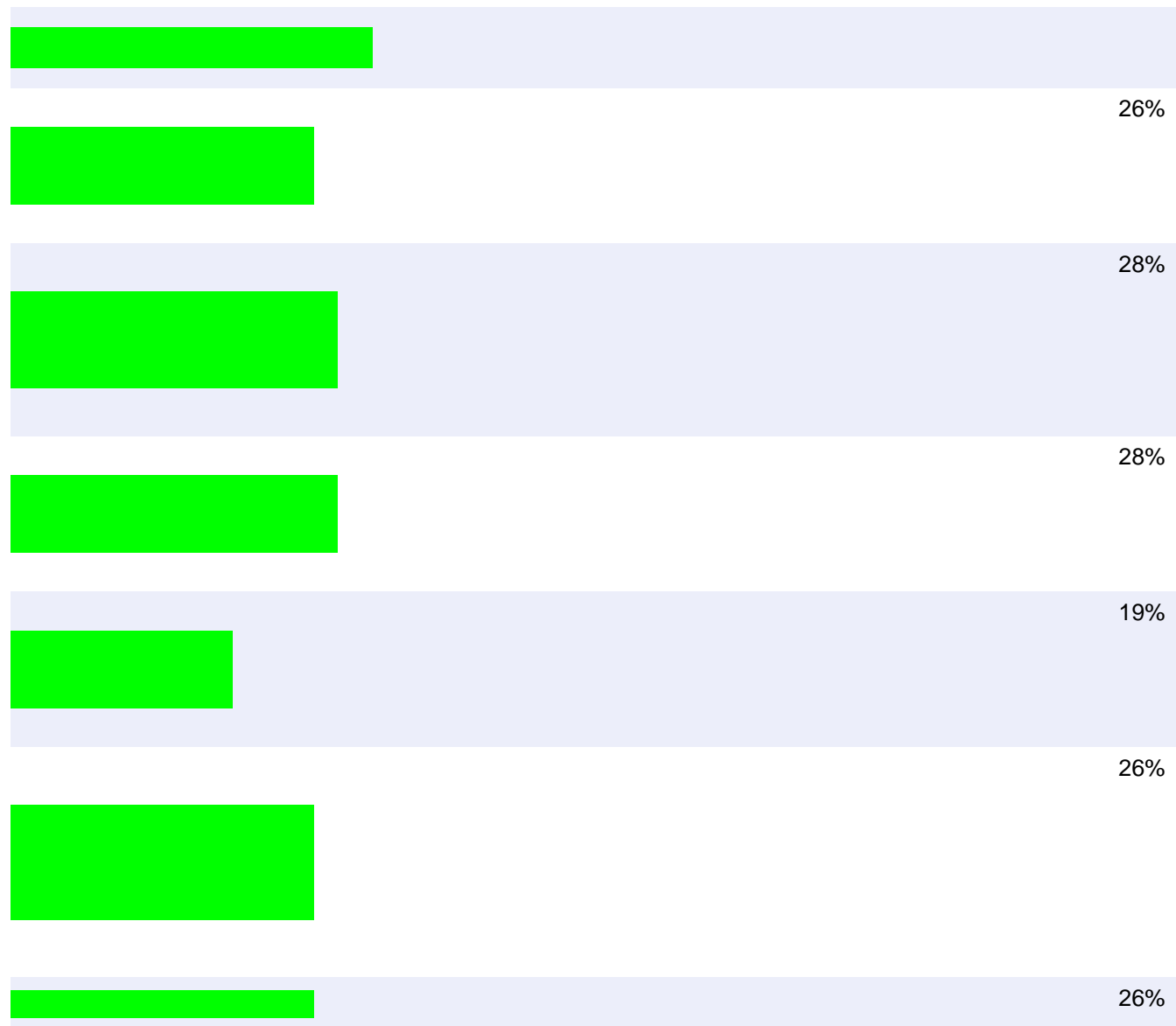
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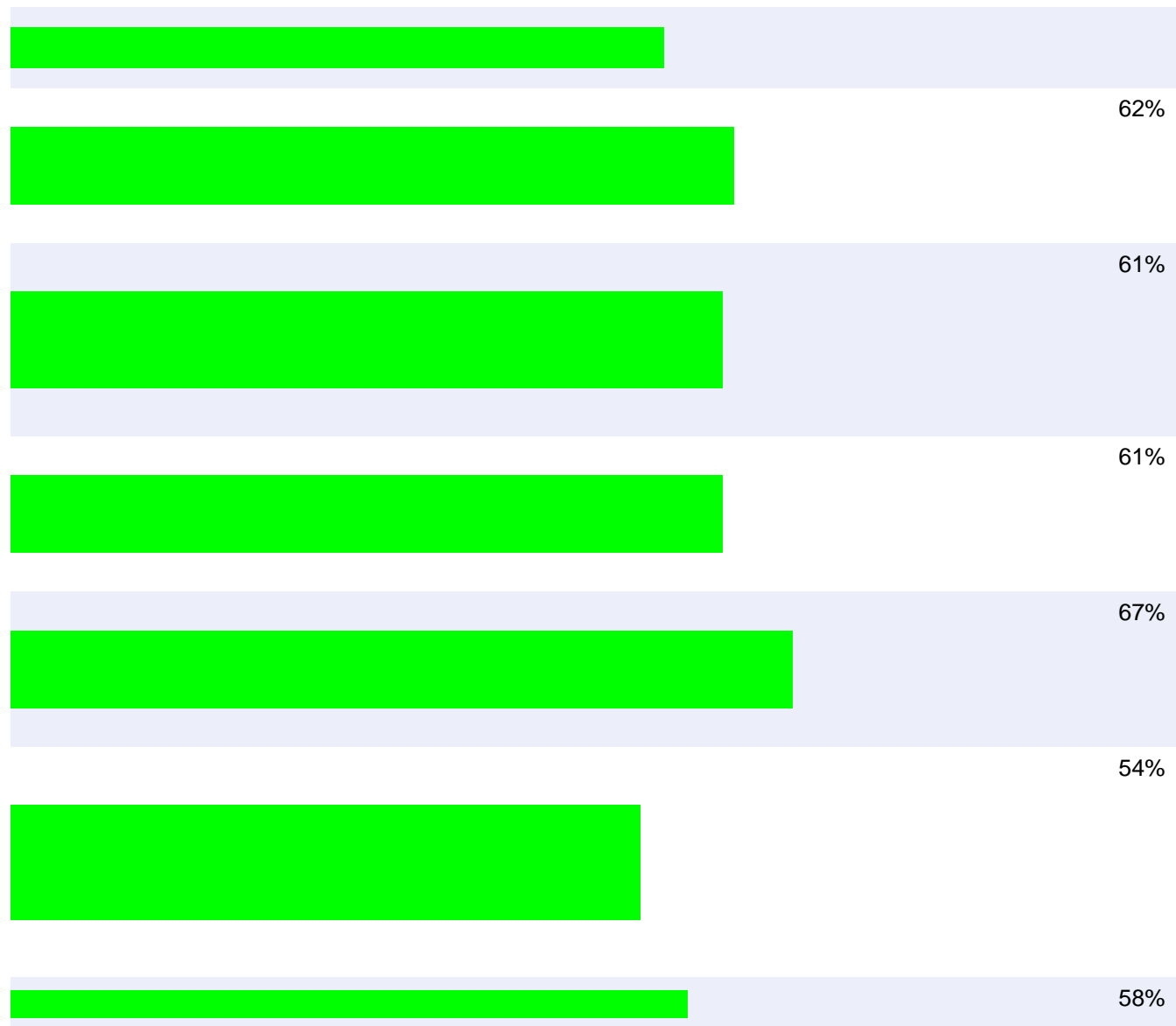
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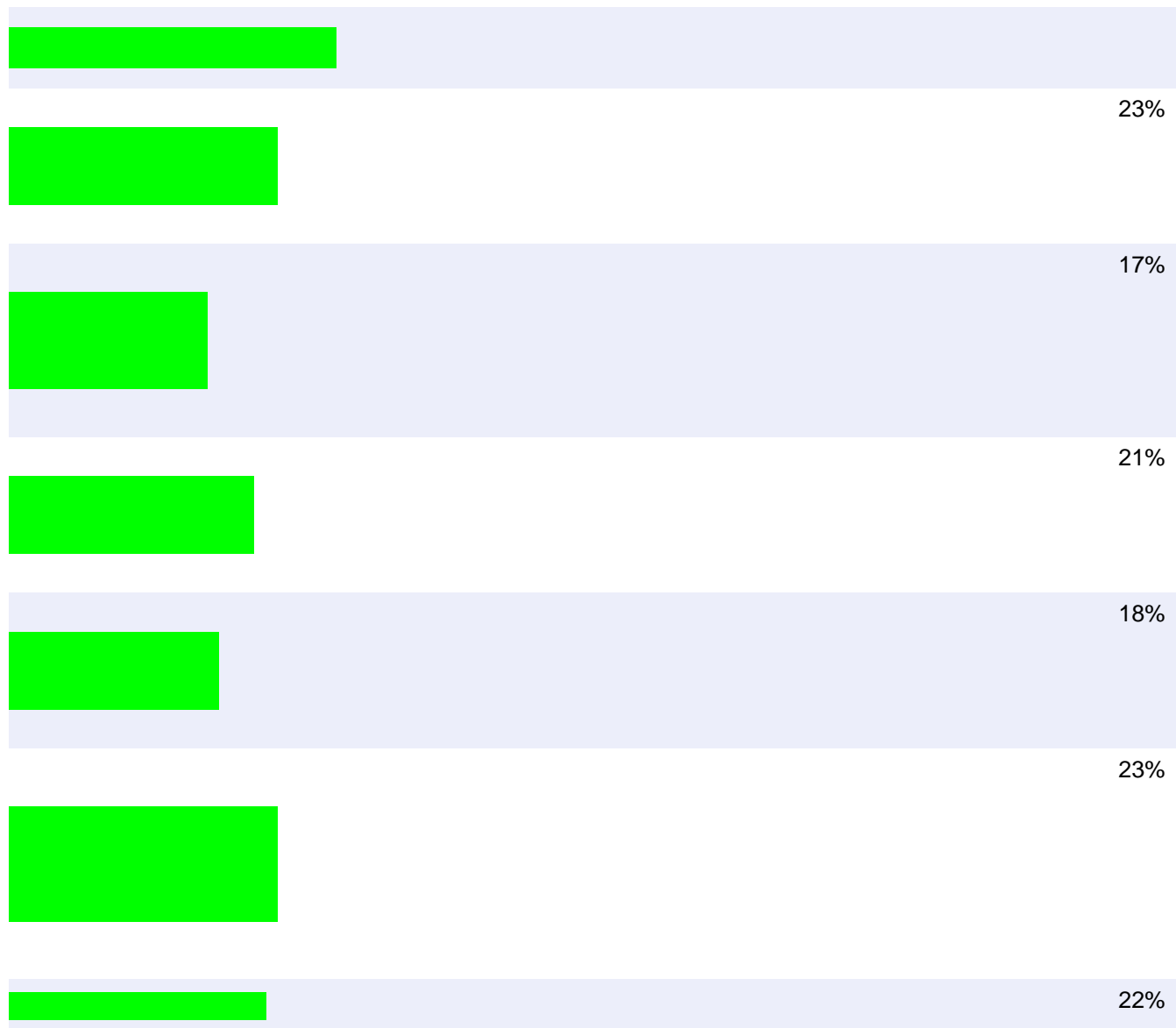
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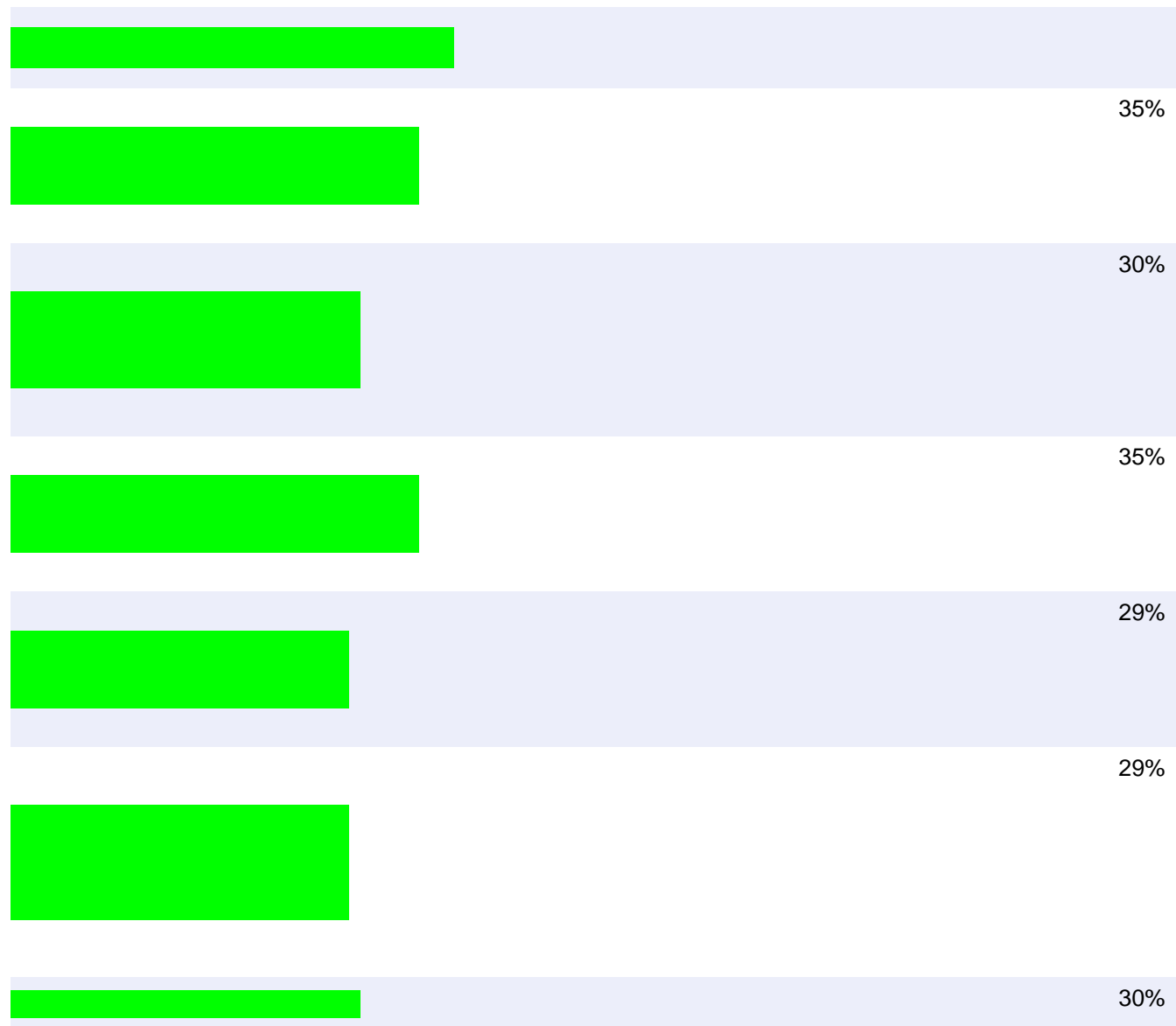
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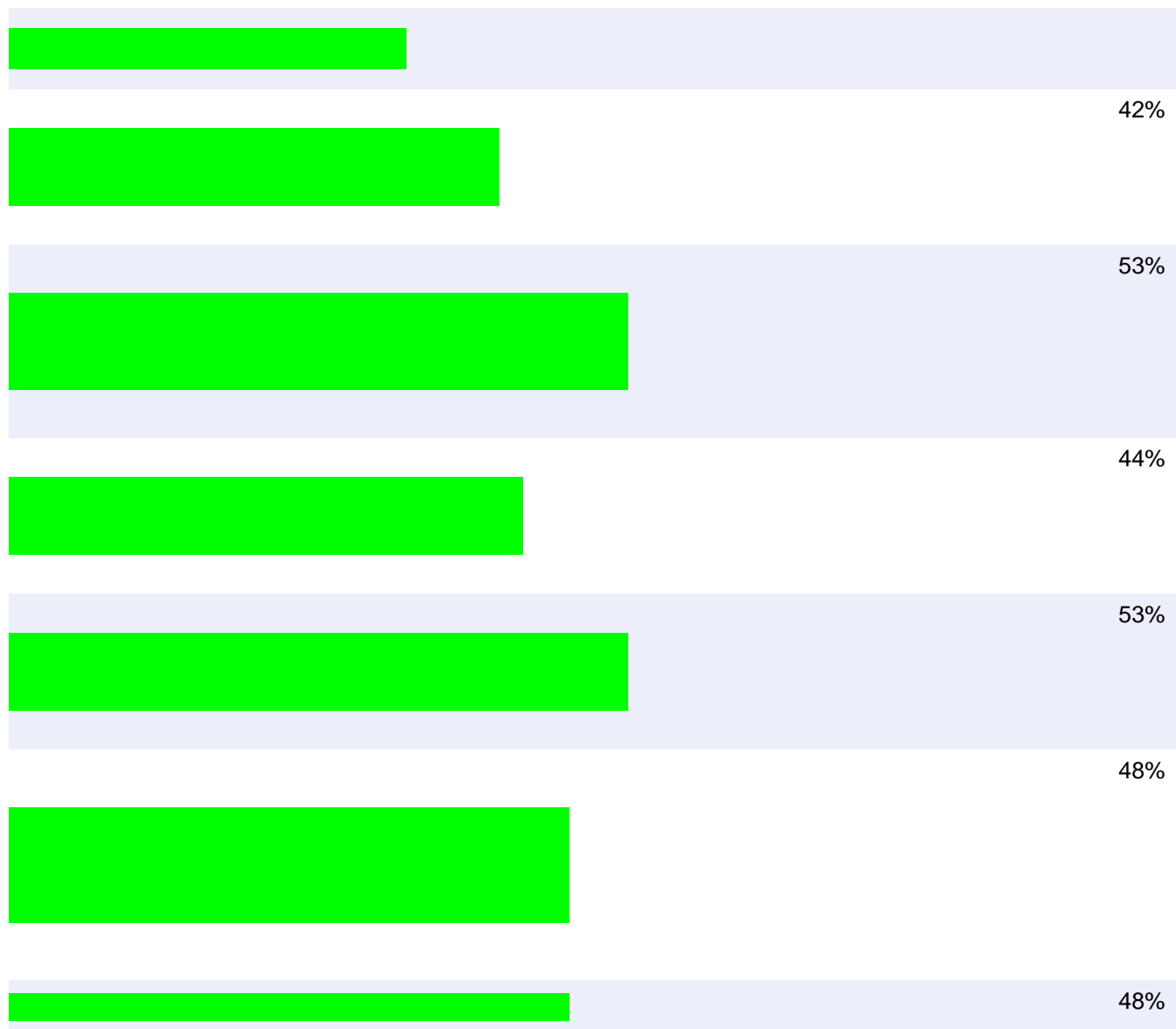
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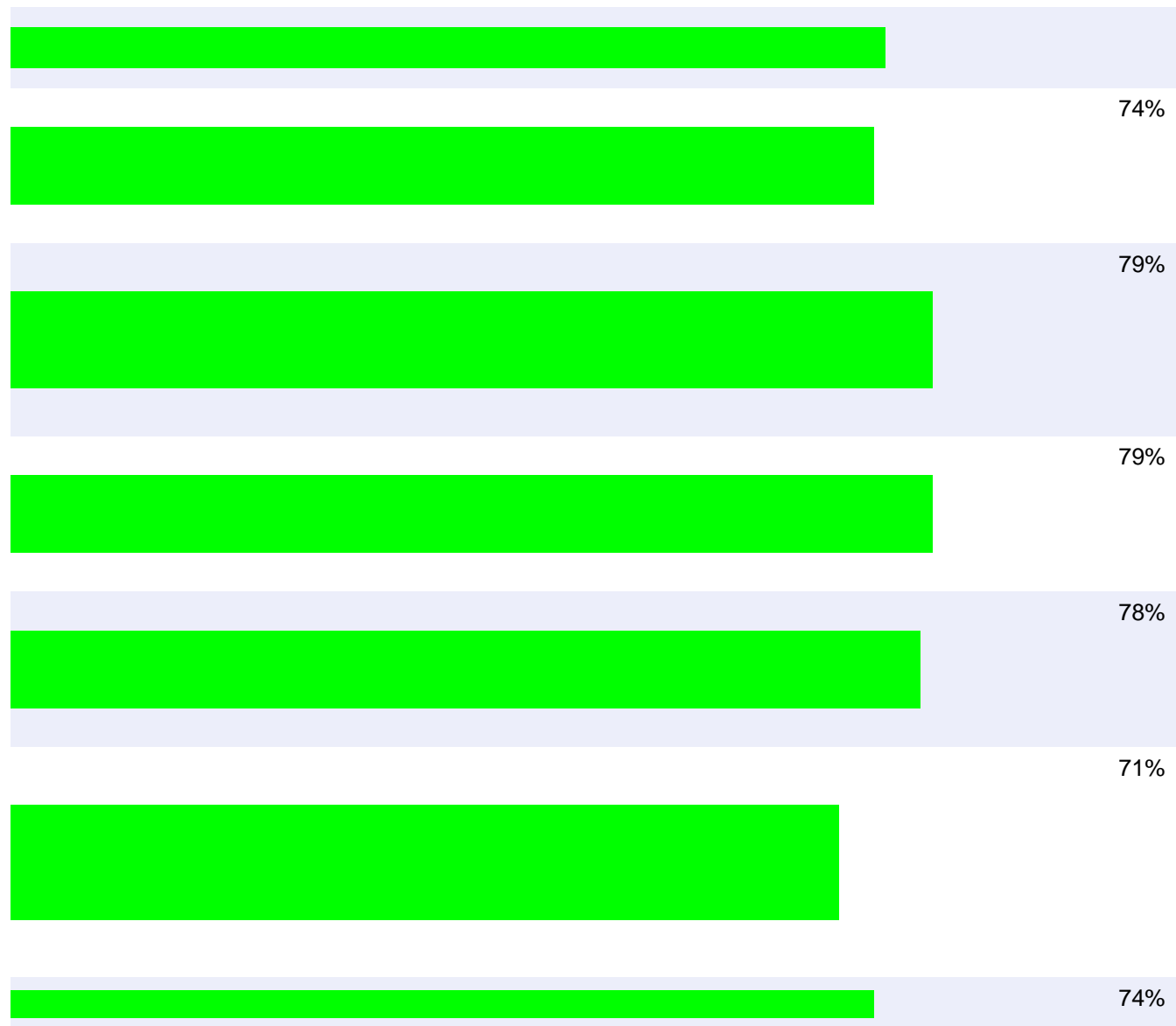
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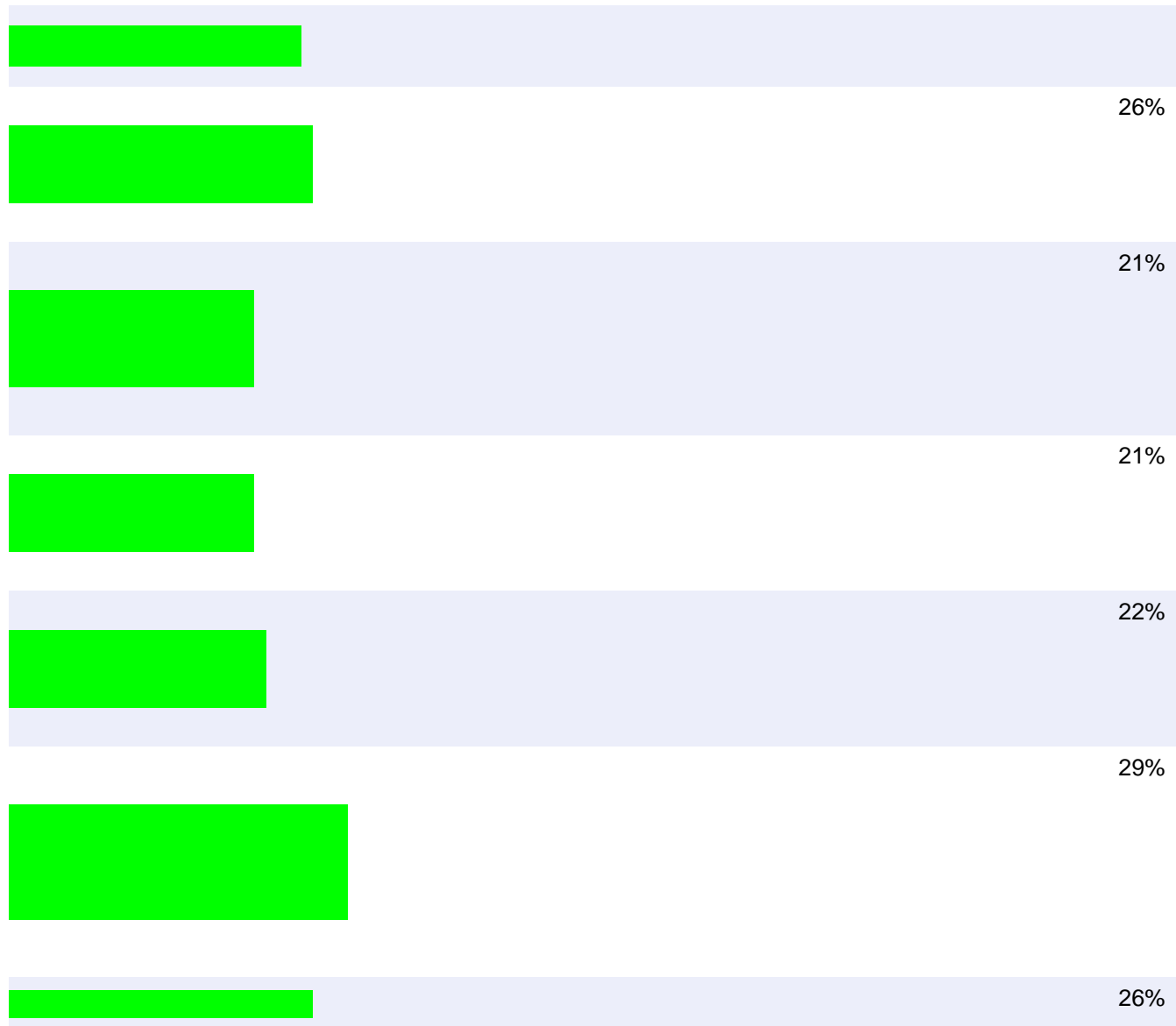
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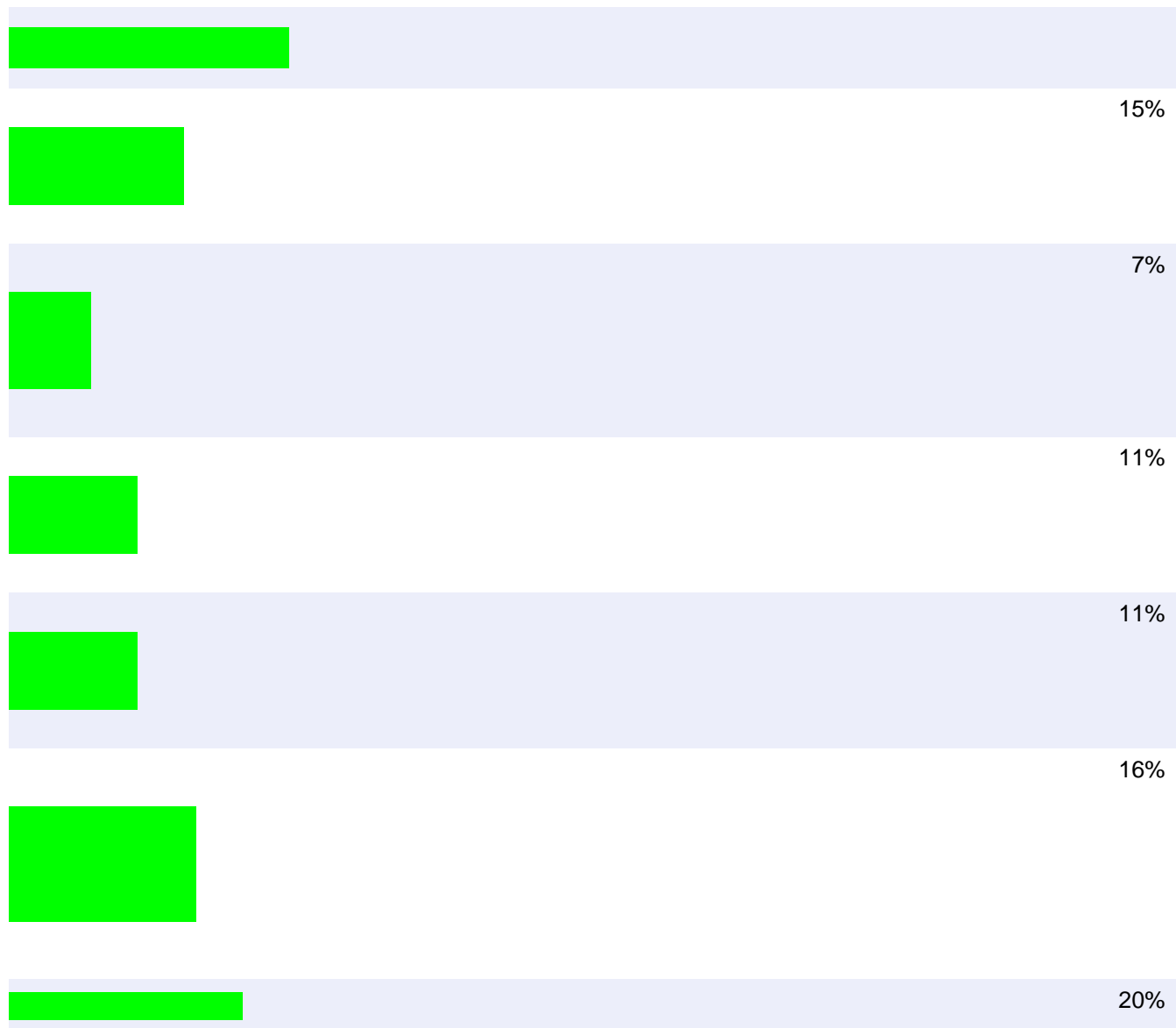
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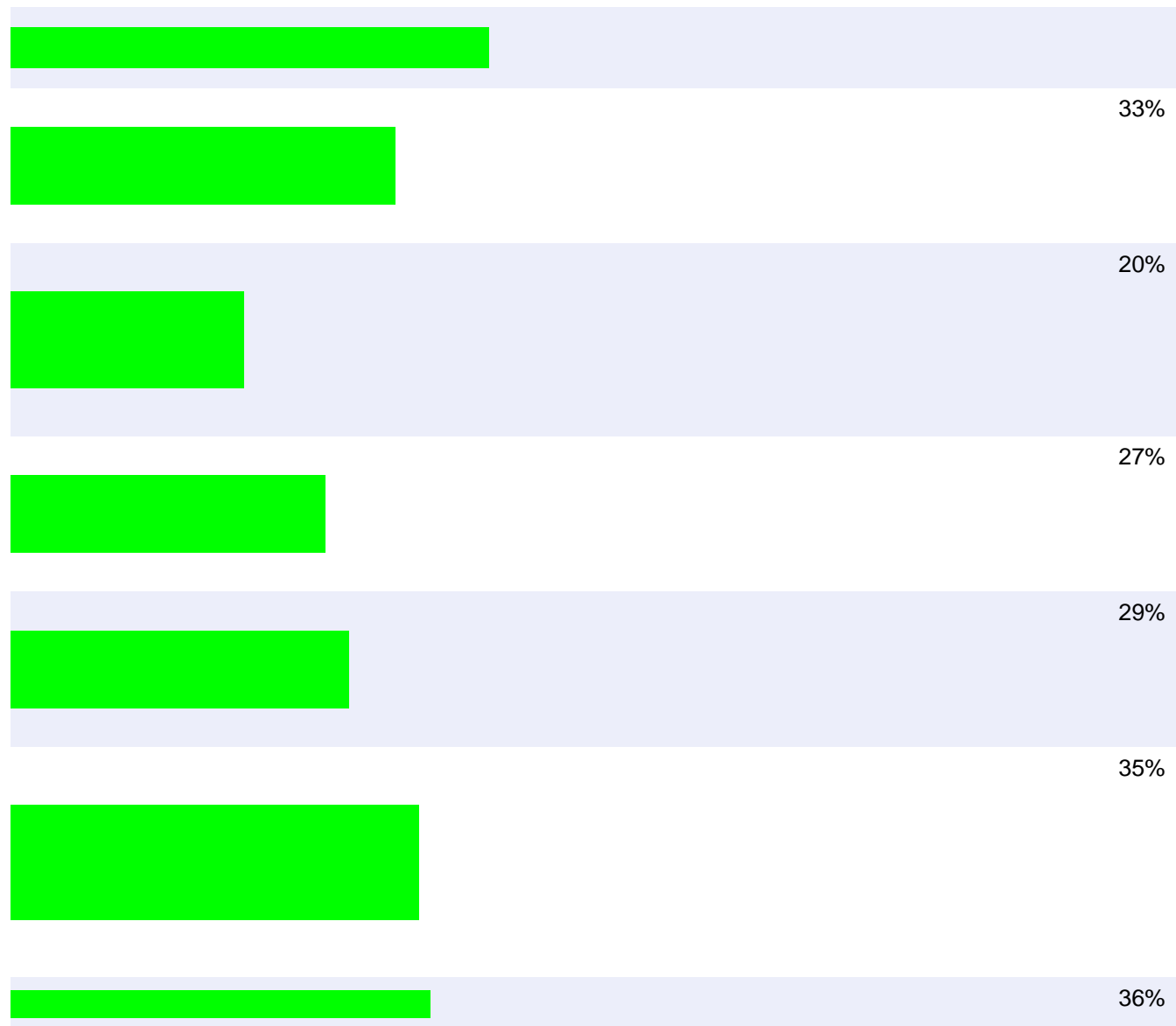
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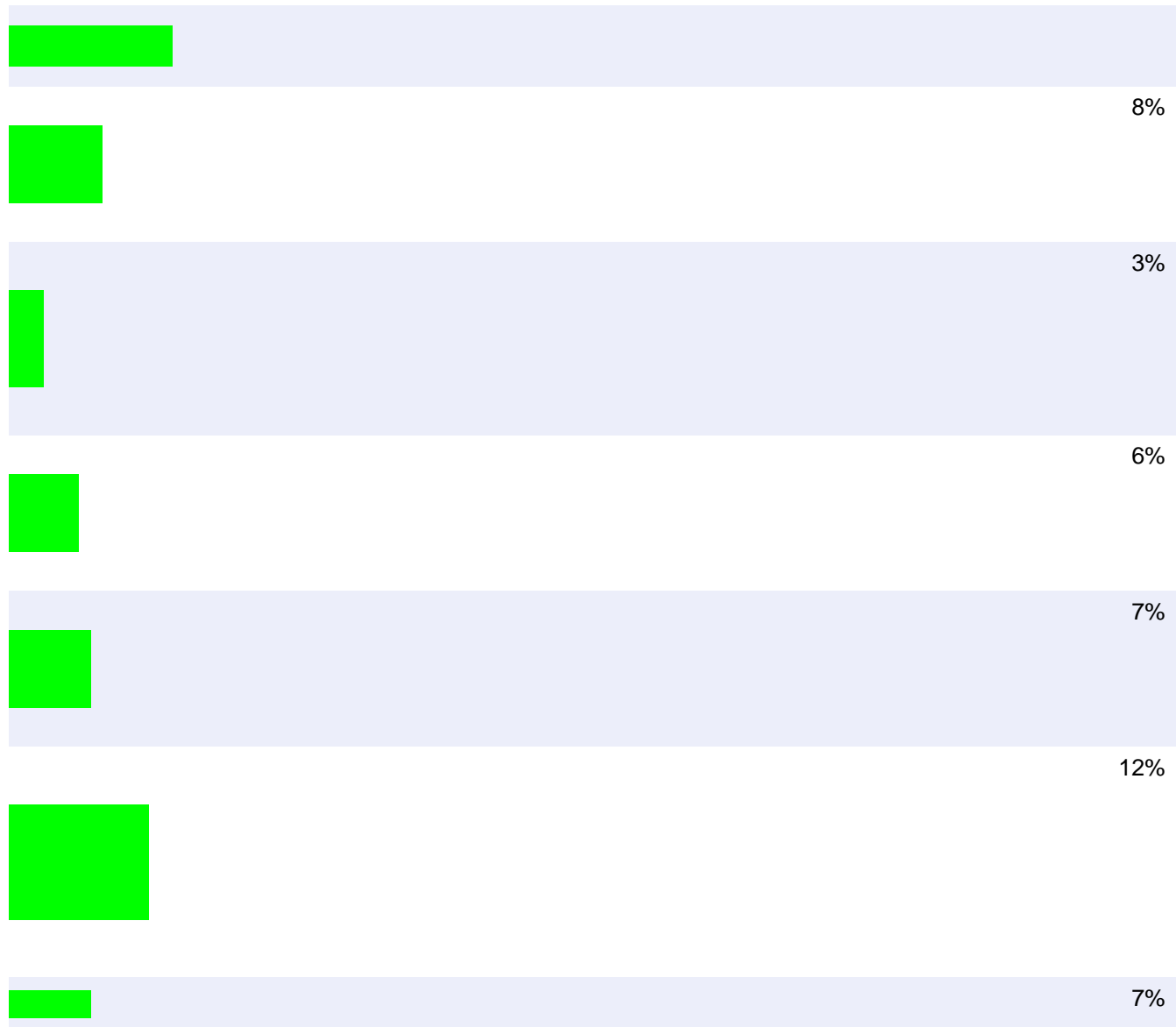
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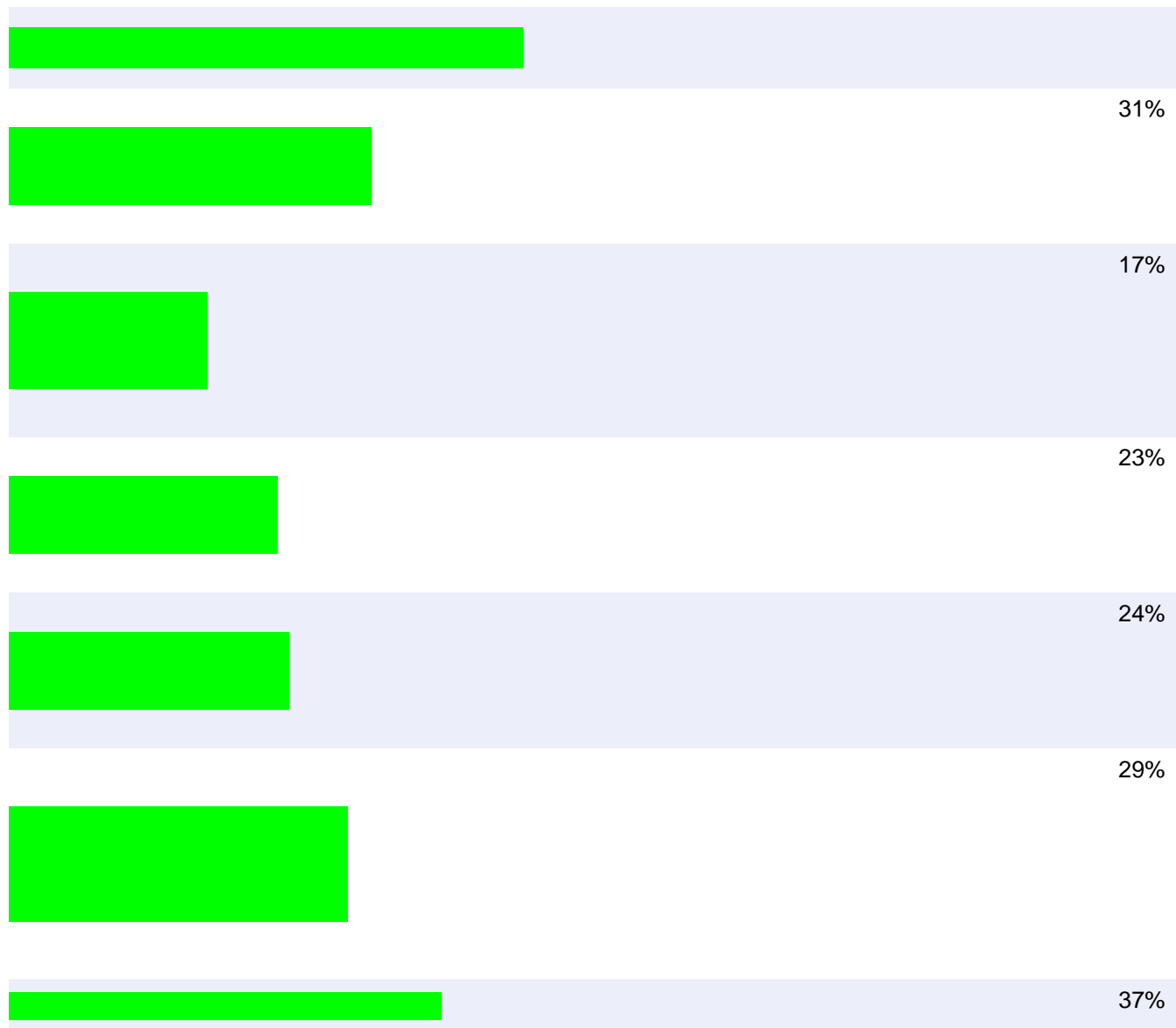
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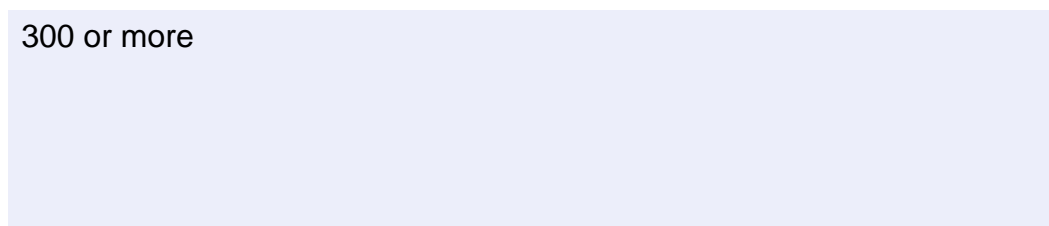


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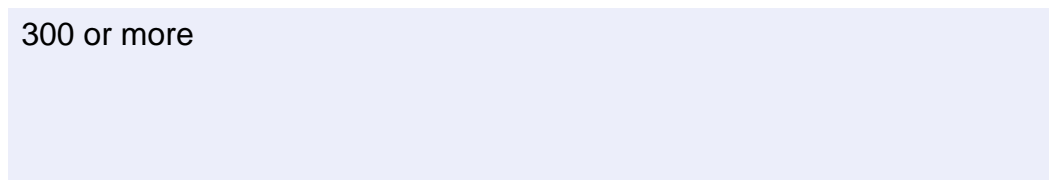
Based on Survey of Patients' Hospital Experiences (HCAHPS)



300 or more



300 or more



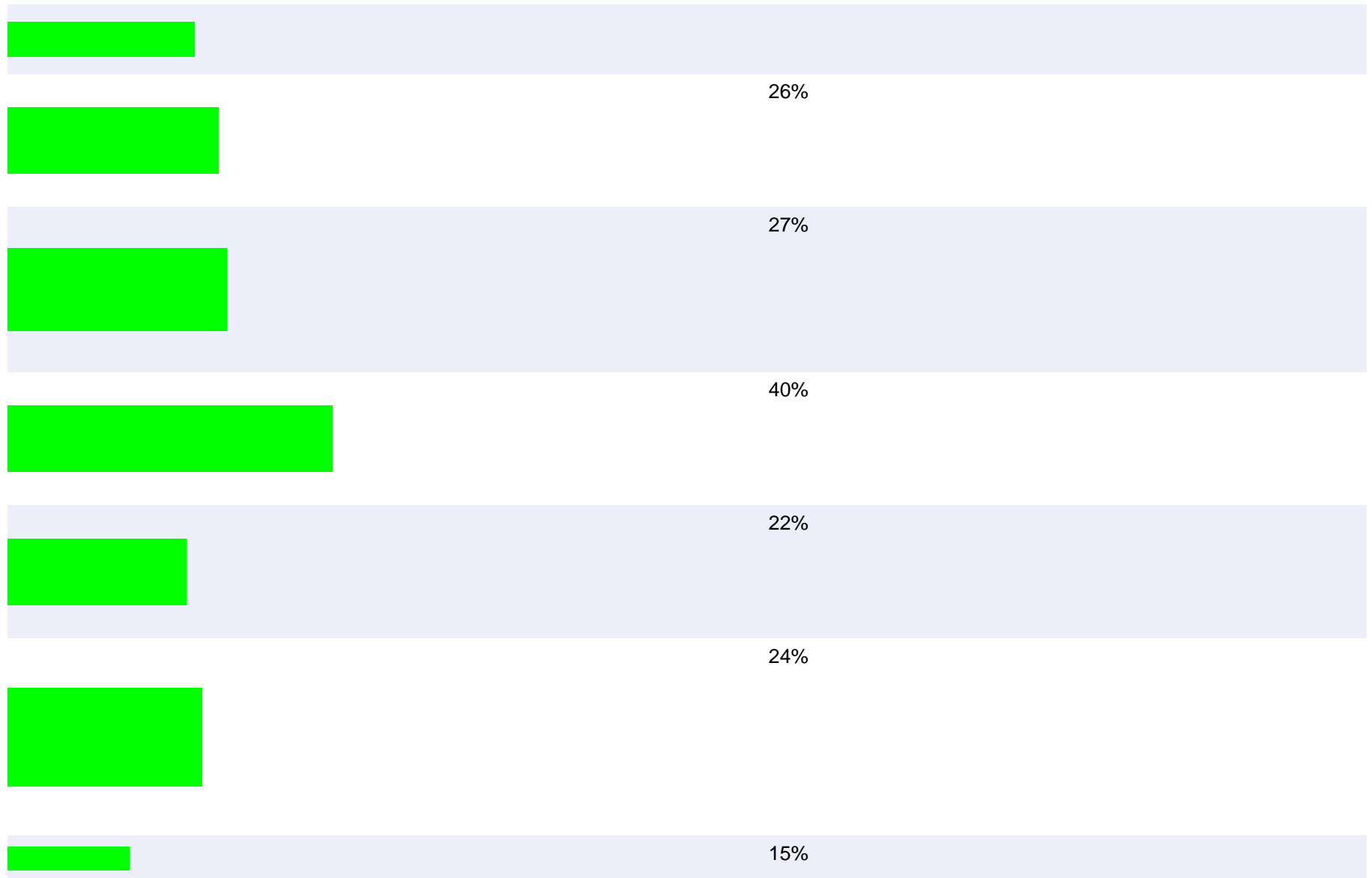
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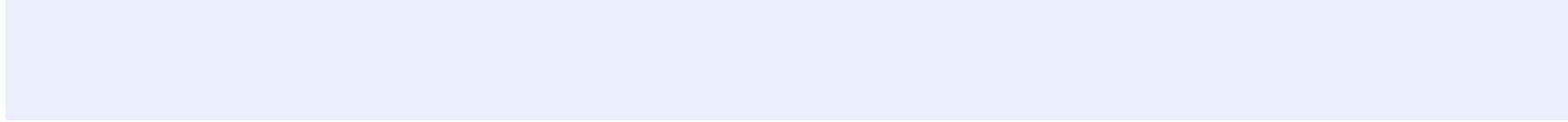
Based on Survey of Patients' Hospital Experiences (HCAHPS)

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# nyc hospital data

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# nyc hospital data

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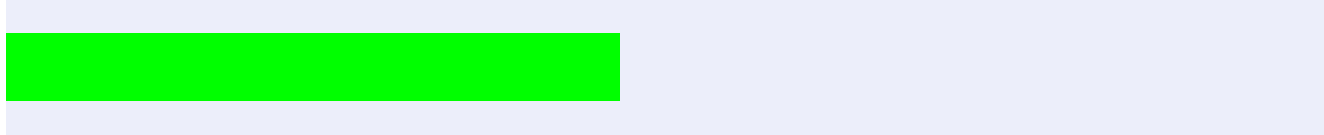
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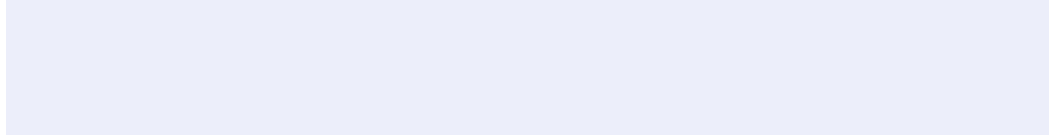
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